



2013 National Awards Program

EXCELLENCE IN HEALTH LEADERSHIP AWARDS



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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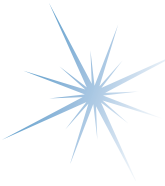


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Congratulations to the 2013 National Award Program recipients!

The College and the sponsors of these awards are pleased to honour the individuals, teams and organizations that are making a difference across the healthcare community. The College's National Awards Program recognizes the importance of leadership, commitment and performance, and we are proud to showcase the recipients for their outstanding accomplishments.

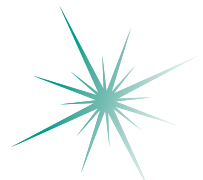
The programs featured in this booklet provide examples of sustainable leading practices that can be replicated in organizations across the country. Small or large, all organizations can learn from these innovative initiatives. The individuals profiled in the booklet illustrate leadership at its finest and demonstrate the impact that one person can have within his or her organization and beyond.

Those profiled in this booklet were selected for special recognition; however, the 2013 awards competition included many outstanding programs and accomplishments. Look for an expanded version of this booklet to be published this summer and available for free download from the College's web site. The expanded booklet will include descriptions of all award nominated programs and shortlisted individuals.

As you reflect on the outstanding accomplishments of those profiled, I urge you to consider other individuals, teams and programs that are worthy of recognition. For nomination information regarding the 2014 National Awards Program, please visit: www.cchl-ccls.ca.

Sincerely,

Ray J. Racette, MHA, CHE
President and Chief Executive Officer
Canadian College of Health Leaders



The College would like to thank the members of the
National Awards Advisory Committee for their
guidance and support.

Paula M. Rozanski, CHE (Chair)
Senior Consultant
Gallant Healthworks and Associates

Kathleen M. Ahearn, CHE
Executive Director, Health
Protection
Alberta Health Services

Dawn Beaubien
Business Manager, Skin and Wound
Care Division
3M Canada Company – Health Care

Diane Browne
Vice President, Business
Development
ARAMARK Healthcare

Phillip G. Christoff
Director, Quality and Risk
Management
Hamilton Niagara Haldimand Brant
LHIN

Jaime M. Cleroux (Ex-officio)
Vice President, Membership and
Corporate Services
Canadian College of Health Leaders

Jennifer A. Duff, CHE
Program Director
Providence Health Care, St. Paul's
Hospital

Barbara C. Hall, CHE
Vice President, Person Centred
Health
Capital District Health Authority

Lori Hunter
Program Manager
Honeywell

Diana M. Korol, CHE
Manager Diagnostic Services
Fort Smith Health & Social
Services Authority

Marie-Suzanne Lavallée, CHE
Director, Quality, Security & Risks
Centre hospitalier universitaire
Sainte-Justine

Cindy MacBride (Ex-officio)
Manager, Awards and
Sponsorships
Canadian College of Health
Leaders

Pauline E. MacDonald, CHE
Director of Quality Management
Guysborough Antigonish Strait
Health Authority

Cynthia A. Majewski
Executive Director
Quality Healthcare Network

Ray J. Racette, MHA, CHE (Ex-officio)
President & Chief Executive
Officer
Canadian College of Health
Leaders

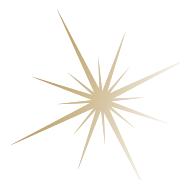




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3M Health Care Quality Team Awards

This award recognizes three important elements: innovation, quality and teamwork. 3M Health Care encourages institutions and healthcare providers to embrace quality management by developing innovative approaches that bring about sustainable improvement.

Full descriptions of all award nominees can be found in the 3M Health Care Quality Team Awards Executive Summaries booklet, available at: www.cchl-ccls.ca.

3M Health Care

SELECTION COMMITTEE

Programs and Processes in an Acute Care Hospital Environment

Frank Demizio, CHE (Chair)
Healthcare Consultant

John Andruschak, CHE
Vice President, Clinical Services
Provincial Health Services Authority

Bob Clark
Independent Management
Consultant

Pattie A. Cochrane, CHE
Vice President, Patient Services and
Quality & Chief Nursing Officer
Trillium Health Centre

Maura Davies, FCCHL
President & Chief Executive Officer
Saskatoon Health Region

Jeanie Joaquin, CHE
Executive Director
Scarborough Centre for Healthy
Communities

Larry McBride (Ex-officio)
Corporate Program Executive
3M Canada Company – Health Care

Patricia O'Connor, RN, MSc(N), FCCHL
Director of Nursing & Chief Nursing
Officer
McGill University Health Centre
Assistant Professor, School of
Nursing,
McGill University





Award Recipient

Programs and Processes in an Acute Care Hospital Environment

iCARE /ITH: One Integrated Model of Care
Vancouver Coastal Health

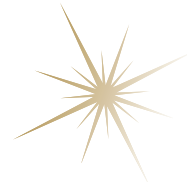
Vancouver General experienced severe Emergency Department (ED) congestion, increased readmissions, a significant rise in complex cases and high demands for service. This, along with a loss of revenue due to the ED congestion, placed significant pressures on the organization. In 2010, focused work was undertaken to address these challenges in the most effective way possible. An integrated model of care was developed known as iCARE and Ideal Transitions Home (iCARE/ITH) and implemented on nine medicine units.

iCARE/ITH units have been able to reduce average length of stay equivalent to 38.5 bed savings per day; readmissions have been reduced by 4.1%, and 87% of family physicians surveyed recommend this methodology. iCARE/ITH has resulted in improved assessments upon admission, early detection of moderate to high risk patients, more targeted and cohesive discharge planning, increased engagement with primary care, healthcare teams and community agencies, and improved patient satisfaction.

The iCARE/ITH model is innovative, patient-centered, ensures best practices, engages teams, improves communication with primary care physicians and community agencies, and identifies and mitigates patients at risk for readmission.

Contact: Ms. Susan Seeman

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Vancouver Coastal Health
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susan.seeman@vch.ca





3M Health Care Quality Team Awards (cont'd)

SELECTION COMMITTEE

Programs and Processes in a Non-acute Environment

Sandra Blevins, CHE (Chair)

Vice President, Clinical and
Operations Support
Saskatoon Health Region

Barbara Boyer

Consultant
Boyer Health Management
Consulting

Dalyce Cruikshank, CHE

Department Manager
University of Calgary/Alberta Health
Services

Akos M. Hoffer, CHE

Chief Administrative Officer
The Perley and Rideau Veterans'
Health Centre

Larry McBride (Ex-officio)

Corporate Program Executive
3M Canada Company – Health Care

Kelli A. O'Brien

Vice President, Long Term Care and
Rural Health
Western Health

Marilyn Rook, CHE (Excused)

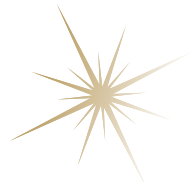
President & Chief Executive Officer
Toronto Grace Health Centre

Marguerite Rowe, CHE (Excused)

Executive Director, Continuing
Health Services
Vancouver Island Health Authority

Sandra V. Whittall, CHE

Integrated Vice President, Mental
Health Services
St. Joseph's Health Care & London
Health Sciences Centre





Award Recipient

Programs and Processes in a Non-acute Care Environment

Palliative and Therapeutic Harmonization: Optimal Care, Appropriate Spending

Capital Health, QEII Health Sciences Centre

Those who care for older adults face an increasingly common tipping point where human vulnerability meets complex care options. At these times, the current model of specialized healthcare that enables older adults to live with a greater burden of chronic disease fails to provide coordinated care, especially at the end of life.

Palliative and therapeutic harmonization (PATH) is an innovative model designed to improve appropriateness of decision-making and resource utilization across the healthcare continuum. At its core, PATH is a philosophy—a new way of thinking about frailty. The model places frailty at the forefront of evidence-informed decision making and trains teams to assemble the "big picture" of each patient's health story. Using this big picture, PATH follows a structured process that empowers individuals to make decisions that are appropriate for their frailty burden. The approach has been translated into clinical programs that help clinicians and patients/families reach decisions about surgery, medical interventions, dialysis, nursing home placement and end-of-life care. A recent peer reviewed publication about PATH indicates a 75% reduction in the demand for medical and surgical interventions, in association with very high patient/caregiver satisfaction.

PATH transforms care using synergistic programs that build efficiency, effectiveness and relevancy. PATH-LTC brings the PATH process into the nursing home, while PATH-home-care improves assessment, navigation and planning. Promulgation of PATH principles is made possible through an innovative training program called the Standardized Team— Education Program (STEP), which helps health teams re-organize and build capacity. The result is better care with fewer (re-organized) resources.

Contact: Drs. Laurie Mallery & Paige Moorhouse

Capital Health, QEII Health Sciences Centre
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Chapter Award for Distinguished Service

This award provides an opportunity for chapters to recognize, locally and nationally, the individuals or corporate members who have made a significant contribution to their chapter.



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Award Recipients

Eastern Ontario

Colonel David R. Weger, CHE
Canadian Forces Health
Services Group

Greater Toronto Area

Annette C. Down, CHE
Director, Quality & Patient
Relations
Halton Healthcare Services

Hamilton & Area

Bryan W. Herechuk, CHE
Performance Improvement
Consultant
St. Joseph's Healthcare
Hamilton

Midnight Sun

Dianna M. Korol, CHE
Manager Diagnostic Services
Fort Smith Health & Social
Services Authority

New Brunswick

Mireille Lanouette, CHE
Chief Information &
Privacy Officer
Vitalité Health Network

Newfoundland & Labrador

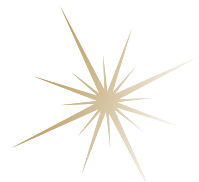
Juliette Nicholas, CHE
VP Acute Care Services &
COO - South
Labrador Grenfell Health

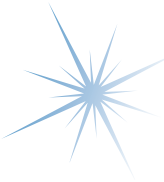
Quebec

Angèle F. St-Jacques

Southern Alberta

Grace E. D. Bole-Campbell
Director
Alberta Health Services





CHE Self-directed Learning Paper Award

This award recognizes high quality papers submitted as a component of the CHE certification program. The papers demonstrate comprehensiveness, critical thinking and strategic problem solving skills. They are widely applicable and often add new information to the literature in the field.

SELECTION COMMITTEE

Mark Fam, CHE (Chair)

Program Director, Diagnostics
North York General Hospital

Susan E. Kwolek, CHE

Vice President, Patient Services
Niagara Health System

Capt(N) John Roland Young, CHE

Commandant

4 Health Services Group

Beatrice Mudge, CHE

Vice President, Best Practice,
Research and Education & CNE
VHA Home HealthCare

Sandra Hanmer, CHE

Chief Executive Officer
Healthcare of New Zealand Limited

Theresa Fillatre, CHE

Senior Director Atlantic Canada
Canadian Patient safety Institute

Joane Simard, CHE

Commanding Officer
Canadian Forces Health Services
Centre

Johanne Messier-Mann, CHE

CNO, Director Maternal Child
Program
Sault Area Hospital



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Award Recipient

Good....or Good Enough?

Ethical Decision-Making in Health Care Resources Allocation

Renate G. Ilse, CHE

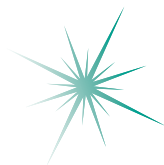
Program Director, Surgery

Rouge Valley Health System

Renate is the program director for perioperative services, endoscopy, medical device reprocessing, and surgical ambulatory care clinics at Rouge Valley Health System (RVHS).

She joined RVHS in 2010 and her career has included varied roles in acute care, rehabilitation, management consulting and working as a contract instructor in leadership and business communication. Renate is a registered nurse, holds a MBA in finance from the Rotman School of Management and is studying for a doctorate in healthcare leadership.

Her current research interests include management ethics and leadership communication. Renate is also the author of two books on interpersonal communication.





College Award for Distinguished Service

The award recognizes an individual or corporate member for their significant contribution to the College or to the advancement of our mission, vision, values and strategic directions.



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Award Recipient

Maura Davies, FCCHL

Maura Davies is President and Chief Executive Officer of the Saskatoon Health Region, the largest health region and employer in Saskatchewan. She has over 35 years of experience in healthcare as a clinical dietician, educator, and senior executive. The Saskatoon Health Region is an integrated health system serving more than 350,000 residents, and providing specialized services to approximately one million people across the province. Services include acute care, long term care, home care, primary care, public health, mental health, and addictions. Saskatoon Health Region is an academic health sciences centre affiliated with the University of Saskatchewan.

Maura is playing a lead role in the development and adoption of the new Lean-based Saskatchewan healthcare management system and is completing certification as a Lean Leader.

Maura holds Bachelor degrees in science and in education, and a Masters of Health Services Administration. She has over 35 years of experience in healthcare as a clinical dietician, educator, and senior executive.

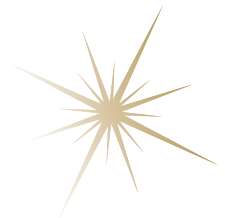
Maura is on the boards of the Canadian Patient Safety Institute, Saskatchewan Health Quality Council, and Saskatchewan Academic Health Sciences Network. She is also on the Governing Council of the Canadian Institutes of Health Research, and is a surveyor for Accreditation Canada.

She is a fellow of the Canadian College of Health Leaders, is a former board member of the College and has participated in a variety of College committees and task forces at the chapter and national levels.

Maura is on the faculty of the University of Saskatchewan. She has participated in various health research projects, published numerous peer-reviewed articles, and received several awards recognizing her leadership.

Contact: Ms. Maura Davies, FCCHL

President and Chief Executive Officer
Saskatoon Health Region
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701 Queen St. 2ND Flr.
Saskatoon, SK S7K 0M7
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maura.davies@saskatoonhealthregion.ca





College Honorary Life Member Award

This award recognizes a long standing College member who has contributed significantly to Canada's health system through their role as healthcare leader.



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Award Recipient

John A. King, CHE

John King was appointed executive vice-president and chief administrative officer at St. Michael's Hospital in 2002, and was responsible for finance, planning, information systems, human resources, legal services, corporate performance, medical imaging, labs, pharmacy, and supply chain and support services functions.

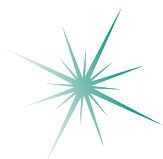
John is a leader in his field with over 30 years of healthcare experience, including the following: vice-president at St. Paul's Hospital in Saskatoon; senior vice-president of the Alberta Healthcare Association; and senior operating officer of several Alberta hospitals under the umbrella of the Calgary Regional Health Authority. John moved to Ontario in 1999 to become the assistant deputy minister of Programs in the Ministry of Health and Long-Term Care, his most recent post prior to joining St. Michael's in spring 2002.

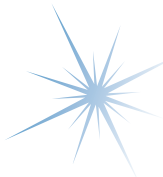
A Certified Health Executive with the Canadian College of Health Leaders, he was appointed chair of the College's board in June 2010. He has also received numerous awards, including the Career Edge Leadership Award (2009), the St. Michael's Hospital Spirit of Philanthropy Award (2009) the CCHL Mentorship Award (2011) and the Telfer School of Management (University of Ottawa) Trudeau Medal Award (2012).

John is an avid supporter of international exchange programs with physicians, administrators and politicians from Canada and Scandinavian countries. He has led and facilitated healthcare study tours to Australia, Italy and the most recognized annual Healthcare Study Tour to Sweden.

Contact: Mr. John A. King, CHE

Former Executive Vice-President and Chief Administrative Officer
St. Michael's Hospital
john.king2@sympatico.ca





Energy and Environmental Stewardship Award

This award recognizes a progressive healthcare organization that has implemented programs that demonstrate environmental responsibility through the reduction of energy usage, the preservation of natural resources and effective waste diversion solutions.

SELECTION COMMITTEE

Tony Dagnone, FCCHSE, FACHE
(Chair)

Past President and CEO
London Health Sciences Centre

Suzanne Boudreau, CHE
Director, Materials Management
Services
3sHealth (Health Shared Services
Saskatchewan)

David Crockett, CHE
Vice President, Facilities
Management
London Health Sciences Centre and
St Joseph's Health Care, London

Sandra Hanmer, CHE
Chief Executive Officer
Healthcare of New Zealand Limited

Steve Hardcastle
Healthcare Consultant

Mike Hickey
Director, Facilities Management &
Support Services
Northern Interior Health Region

Andrew Neuner, CHE
Vice President, Community
Integration
Interior Health

Ron Noble, FCCHL, FACHE
Vice President Capital Planning,
Redevelopment and Corporate
Services
The Credit Valley Hospital

Gino Picciano, CHE
Healthcare Consultant

Luis Rodrigues (Ex-officio)
Vice President, Energy Solutions
Honeywell

Gord Trann
Regional Director, Facilities
Management
Winnipeg Regional Health Authority

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Award Recipient

Vancouver Island Health Authority

In 2007, the British Columbia government passed the Greenhouse Gas Reduction Target Act to create a "green economy", to encourage sustainability and provide leadership. This legislation meant that the Vancouver Island Health Authority (VIHA) had to become carbon neutral by 2010 and started a cascade of initiatives within VIHA towards environmental sustainability. VIHA has taken the extra step of adopting the target of reducing greenhouse gas emissions 33% below 2007 levels by 2020 and have developed strategies to that end while being economically mindful.

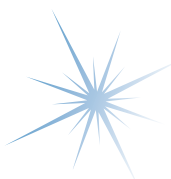
VIHA has also found that being green saves the organization money, is important to staff and local communities and helps to ensure Vancouver Island remains a healthy, beautiful place to live.

VIHA also reaches out to communities, the provincial government and other health authorities through several different venues. This past fall, BC Hydro recognized this leadership and awarded VIHA their highest award of 2012 Power Smart Leader. This award is given to organizations that "consistently meet or exceed their own rigorous energy-saving targets and institute a culture of energy and environmental sustainability within their organizations." VIHA's executive and staff are committed to continue working on meeting greenhouse gas targets and providing encouragement and leadership to other organizations.

Contact: Mr. Joe Murphy

Vice President Operations & Support Services
Vancouver Island Health Authority
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Joe.Murphy@viha.ca





Healthcare Safety Award

This award recognizes individuals or teams that are committed to improving workplace or patient safety within the healthcare environment, through leadership, culture, best practices, innovation and change management expertise.

SELECTION COMMITTEE

Barbra Gold (Chair)

Executive Director
Maimonides Geriatric Centre

Mike Bond (Ex-officio)

Vice President, Sales and Strategic
Account Management
BD Canada

Patti Boucher

Vice President, Prevention Services
Public Services Health and Safety
Association

Barbara C. Hall, CHE

Vice-President, Person Centered
Health
Capital District Health Authority

A. Arden Krystal, CHE

Chief Operating Officer
Fraser Health Authority

Goldie Luong

Director, Special Projects in Acute
Care
Vancouver Coastal Health

Patricia McKernan

Director, Risk Management & Quality
Improvement
St. Michael's Hospital

Wendy L. Nicklin, CHE, FACHE

President and Chief Executive Office
Accreditation Canada

Murray G. Ramsden, CHE

Consultant
Ramsden and Associates

Michael J. Rendenbach, CHE

Chief Operating Officer
Regina Qu'Appelle Health Region

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Award Recipient

Mackenzie Health

Smart Pumps for Safety Implementation Team

This interdisciplinary team worked over a one-year period to demonstrate outstanding accomplishments in the areas of practice innovation and application of best practice, patient safety and quality improvement. A project manager was assigned and an interprofessional working group was created including representatives from the clinical practice team, pharmacy, informatics and information technology management and biomedical engineering.

The infrastructure changes included increased wireless capability for pumps, new centralized equipment process for movement, cleaning and preventative maintenance of pumps, development of unit specific drug library for every medication that is administered, some standardized dosing, standardization of physician orders and a new intravenous medication policy. Once the infrastructure was created, interprofessional training included nursing, pharmacists, biomedical engineering, radiology technicians, anesthesia assistants and physicians. Training included three mandatory components: two hour hands-on training with pumps including all types of tubings and safety features, e-learning module and a return demonstration with a clinical educator or professional practice leader.

Their achieved goal was a new standard of practice which included every patient receiving IV medications or fluids must be on pump- "every patient on a pump every time".

Contact: Mrs. Tiziana Riveray

Chief Practice Officer

Mackenzie Health

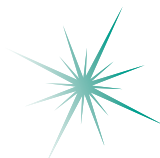
10 Trench Street

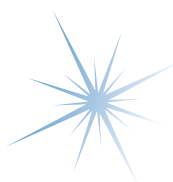
Richmond Hill, ON L4C 4Z3

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Fax: 905-883-2455

Tiziana.rivera@mackenziehealth.ca





Innovation Award for Healthcare Leadership

This award recognizes the outstanding capabilities and achievements of a senior executive who has made innovation a focal point of his or her organization's strategy in order to create high impact results.

SELECTION COMMITTEE

Janet Davidson (Chair)

Canadian Executive, Global
Healthcare Practice Advisory Services
KPMG LLP

Carolyn Baker, CHE

Consultant

Françoise P. Chagnon, CHE

Associate Program Director
Université de Montréal, Faculty of
Medicine

Pamela Winsor, CHE (Ex-officio)

Director Health System Strategy &
Chief Marketing Officer
Medtronic of Canada Ltd.

Elma Heidemann, FCCHL

Co-chair, Canadian Health
Leadership
Network (CHLNet)

Brock Hovey, CHE

Senior Director, Performance,
Contract & Allocations
Central West Local Health
Integration Network

Jo-Anne M. Palkovits, CHE

President and Chief Executive Officer
St. Joseph's Health Centre (Sudbury)

Sonia Peczeniuk, CHE

Vice President, Medical Affairs and
Clinical Support Services
Rouge Valley Health System

Shirlee M. Sharkey, CHE

President and CEO
Saint Elizabeth Health Care

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Award Recipient

Howard Waldner, CHE

Vancouver Island Health Authority (VIHA)

Throughout his extensive healthcare career, Howard has spearheaded many initiatives including the establishment of a co-management model that fosters cooperation between clinicians and administrators, the use of PathWays to use technology to match mental health clients with appropriate community care, and the development of assertive community treatment teams whereby community-based mobile teams work with complex mental health patients.

He has also championed the expansion of electronic health records and created strong strategic partnerships resulting in significant capital investment, including an innovative international award-winning P3 patient care facility. Mr. Waldner has been a creative and innovative force. Where others see obstacles, he sees opportunity. A visionary, committed to continuous improvement, Howard pushes boundaries while focusing on patient quality. He provides sound, strategic leadership, giving his team freedom to take calculated risks. Highlights of innovations under Howard's leadership include implementing:

- the co-management model, whereby clinicians and administrators work collaboratively to deliver effective programming, creating a unified corporate culture;
- program budgeting & marginal analysis to guide priority setting and resource allocation, particularly for innovative projects;
- PathWays: VIHA was the first healthcare organization in Canada to use technology to match mental health clients with appropriate community care; and
- assertive community treatment teams, a cutting-edge approach whereby community-based mobile teams work with complex mental health patients.

He has also:

- championed expansion of the electronic health records (EHR); and
- created strong strategic partnerships resulting in significant capital investment, including an innovative international award-winning P3 patient care facility.

Never satisfied with the status quo, Howard has spearheaded the construction of transformative capital projects. His focus is not just on construction, but on improving patient care through leading-edge, evidence-based design. This commitment to best practice will be reflected again in the soon to be opened Oceanside Health Centre, which will use the EHR to support a patient-centred approach to primary care.

Contact: Mr. Howard Waldner, CHE

President & CEO

Vancouver Island Health Authority

1952 Bay Street, Victoria, BC V8R 1J8

Tel: 250-370-8692

Howard.Waldner@viha.ca





Mentorship Award

This award is presented to a leader in the healthcare system who demonstrates exemplary, sustained commitment to mentoring, and inspiring healthcare leadership.

SELECTION COMMITTEE

Nancy M. Lefebre, FCCHL (Chair)
Chief Clinical Executive and, Senior
Vice-President, Knowledge &
Practice
Saint Elizabeth Health Care

Joseph M. Byrne
Director, School of Health
Administration
Dalhousie University

K. Dwight Nelson, CHE
Past President and CEO
Regina Qu'Appelle Health Region

Ron Noble, FCCHL, FACHE (Excused)
Vice President Capital Planning,
Redevelopment and Corporate
Services
The Credit Valley Hospital

Harry G. Parslow, CHE
Managing Partner
The Caldwell Partners International

Wendy Winslow, FCCHL
Director of Policy and Practice
College of Licensed Practical Nurses
of BC

Ian Wombwell (Ex-officio)
National Manager, Strategic Account
Team
Roche Canada

Robert G. Zed, CHE
Chair
Compass Group Canada Healthcare

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We Innovate Healthcare



Award Recipient

Barbara C. Hall, CHE

Barbara Hall has been a tireless leader, mentor and role model in the healthcare sector for over 30 years. From her career beginnings as a medical laboratory technologist to her role today as a vice president of person-centred health, Barbara has always been a strong advocate, supporter and practitioner of mentorship.

Barbara's exceptional capacity for mentorship is noted through her continuous support of health administration students. Barbara personally coordinates Capital Health's 16-week MHA Residency program. Meeting regularly with students one-on-one, Barbara helps residents foster individualized learning objectives and subsequently creates the learning opportunities for their achievement. Students appreciate Barbara's extraordinary commitment so much that they regularly ask her to emcee their graduation banquet. Two years ago, Barbara championed the establishment of a Fellowship in Health Administration at Capital Health. This one-year program provides exceptional graduates of Dalhousie's MHA program an opportunity to gain exposure to senior leadership directly with our senior executive team.

Barbara regularly supports colleagues interested in pursuing the CHE/FCCHL designations. This year, she acted as a supervisor and organizational mentor to two directors who were completing the Executive Training in Research Application Program (EXTRA). She further supported the first graduate of our MHA Fellowship program to obtain his CHE designation. Barbara is deeply committed to the betterment of others, choosing to participate in her community as a volunteer, a fundraiser, mentor and role model. An avid runner, walker, hiker and skier she inspires others by living life aligned with her values of healthy living and healthy communities.

Contact: Barbara C. Hall, CHE

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Nursing Leadership Award

This award builds on the themes of patient-centred care and nursing leadership, and whose recipient demonstrates an ongoing commitment to excellence in these areas.

SELECTION COMMITTEE

Anne McGuire, CHE (Chair)
President and Chief Executive Officer
IWK Health Centre

Elizabeth M. Buller
President and Chief Executive Officer
St. Joseph's Health Centre

Maureen Charlebois, CHE
Group Director & Chief Nursing Executive
Canada Health Infoway

Janet Davidson
Canadian Executive, Global Healthcare Practice Advisory Services
KPMG LLP

Nancy J. Fram, RN, BScN, MEd
Past Vice President, Professional Affairs
& Chief Nursing Executive
Hamilton Health Sciences

Victoria Jurincic (Ex-officio)
Director, Health Systems and Channel Management
Baxter Corporation (Canada)

Beatrice Mudge, CHE
Vice President, Best Practice, Education, Research & Chief Nursing Executive
VHA Home Healthcare

Josette Roussel
Nurse Consultant
Canadian Nurses Association

Dr. Lynn Stevenson, FCCHL
Executive Vice President, People and Organizational Development & Chief Nurse Executive
Vancouver Island Health Authority

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Award Recipient

Doris Grinspun, PhD

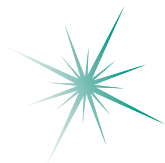
Dr. Doris Grinspun played a key role in shaping healthcare and nursing in Ontario, Canada and abroad. As CEO of the Registered Nurses' Association of Ontario (RNAO) since 1996, Doris provides a strong and credible voice for the nursing profession and healthy public policy. The impact of her entrepreneurial leadership style is evident in the level of funding she has secured to strengthen capacity within the profession and ensure exceptional client care.

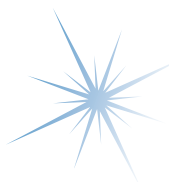
Doris' vision and leadership is demonstrated in RNAO's internationally-renowned Best Practice Guidelines (BPG) Program. This program is aimed at enhancing nursing practice, health and system outcomes, and quality care. Currently, there are almost 50 published guidelines related to clinical practice and healthy work environments. With Doris' leadership, RNAO has developed partnerships with 290 sites nationally and internationally to support guideline implementation, evaluation and capacity building.

In 2012, Doris was a member of the Healthcare Innovation Working Group of The Council of the Federation, which recommended national adoption of RNAO's BPG for Assessment and Management of Foot Ulcers for People with Diabetes. She also leads the Nursing and eHealth Project to promote the full participation of nurses in Ontario's eHealth strategy. Doris' contributions to public policy are equally impressive, spearheading expanded scope of practice for nurse practitioners and all regulated health professionals, the creation of NP-led clinics and interprofessional primary care models. Doris received the Order of Ontario in 2003 and was named among the Top Ten Hispanic Canadians in 2010.

Contact: Dr. Doris Grinspun

Chief Executive Officer
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dgrinspun@rnao.org





President's Award for Outstanding Corporate Membership in the College

This award recognizes a corporate member who has consistently, over a period of several years, helped the College achieve its mission, vision and strategic directions.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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Award Recipient

Medtronic of Canada Ltd.

For almost 20 years, Medtronic of Canada Ltd. (Medtronic) has been dedicated to the work of the College. Medtronic has championed numerous College events, including the National Health Leadership Conference, the National Awards Gala and Executive Forum. They have pushed the innovation agenda forward in healthcare, through the Innovation Award for Healthcare Leadership. In addition, their participation in over a dozen HPRS sessions has resulted in solutions that address national healthcare challenges.

Medtronic partnered with the College on the first corporate edition of Healthcare Management Forum in 2012. Medtronic has demonstrated an ongoing commitment to helping the College achieve its mission and strategic directions through participation on various national committees, including the National Awards Advisory Committee and the Corporate Advisory Council. In 2009, Medtronic was named the recipient of the President's Award for Outstanding Corporate Membership in the College.

Contact: Mr. Neil Fraser

President

Medtronic of Canada Ltd.



Medtronic



Quality of Life Award

This award honours those who work to improve their patients' lives through their desire, creativity and dedication. It is a celebration of the human spirit.

SELECTION COMMITTEE

Susan M. Owen, CHE (Chair)
Senior Manager, Management Consulting
KPMG LLP

Kenneth W. Baird, CHE
Provincial Lead, DI and Lab Initiative
Capital District Health Authority

Beth Brunsdon-Clark
Vice-President, Programs and Patient Services and Chief Nursing Officer
Victoria General Hospital

Geri Geldart
Vice-President, Clinical Services
Horizon Health Network

Cheryl L. Harrison, CHE
Vice President & Chief Nursing Officer
Orillia Soldier's Memorial Hospital

Rob Jacome (Ex-officio)
Vice President & General Manager, Canada
Stericycle Inc.

Tracy MacDonald, CHE

Kelli A. O'Brien
Vice President, Long Term Care and Rural Health
Western Health

Janice M. Skot, CHE
President & CEO
The Royal Victoria Hospital

Moyra Vande Vooren, CHE

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Award Recipient

Guysborough Antigonish Strait Health Authority (GASHA)

Park Bench Players

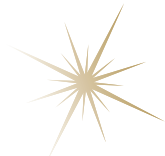
The Park Bench Players (PBP) cast members are mental health consumers who celebrate their talents in a theatrical presentation that educates healthcare providers and the public about living with a chronic mental illness. The PBP emphasizes mental health literacy, reduction of stigma and improvement in quality of life for mental health consumers. It was developed as an extension of community rehabilitation and the Being Doing Becoming Clinic (BDB). Rooted in psychosocial rehabilitation philosophy, BDB emphasizes individual strength, empowerment, capacity building and community integration.

This collaborative effort is a partnership of health service providers in GASHA, university students and community volunteers. Since November 2011, the cast members have courageously presented a play about the seriousness of mental illness, adding a healthy dose of humour, leaving audiences laughing aloud at lighter moments about life with a mental illness. The script is drawn from the lived experiences of the consumers as they reflect on their struggles and successes. With a Little Help from My Friends knocks down walls of stigma. Audiences tell us this is "the right way to educate people about what it's like to live with a mental illness".

Outcomes include increased self-esteem and confidence, feeling safer in the community and feeling useful in helping to educate about mental illness. They experience improved capacity for increased social interaction, a feeling of belonging and greater peer support. One cast member stated: "I feel like we're not invisible anymore". The Park Bench Players is a tangible example of building upon the strengths of a marginalized population with outstanding outcomes.

Contact: Ms. Verna MacDonald

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Robert Wood Johnson Awards

Established in 1956, the Robert Wood Johnson Awards are presented to one student from six Canadian universities offering a Master's of Health Administration. Recipients are selected by their respective faculty for their individual achievements and promising contributions to health services management.

Johnson & Johnson

MEDICAL COMPANIES

Award Recipients

Dr. Jaime Andres Claramunt, Dalhousie University

Dr. Claramunt obtained his medical and ophthalmology degrees from the University of Chile. Then, he became a retina subspecialist and a retinal surgeon after completing two fellowships at the University of Toronto between 2004 and 2006.

As an ophthalmologist, Jaime worked in a public hospital and in a public health community centre, resolving waiting lists of persons needing ophthalmic care.

While serving as the chief of the Department of Ophthalmology at one of the most important private hospitals in Chile, he strengthened his administrative and financial skills by concurrently completing a Master in Business Administration (MBA). With this knowledge, he developed different strategies that increased significantly the department's revenues and the number of surgeries performed.

With the purpose of enhancing and broadening his knowledge and skills in health administration, Dr. Claramunt enrolled as a full-time student in the Master in Health Administration Program at Dalhousie University in 2011.



Taryn Ridsdale, University of Alberta

In 2009, Taryn completed her Bachelor of Science Honours, Psychology degree at Queen's University. In 2011, Taryn entered into the Master of Public Health degree at the University of Alberta, specializing in Health Policy and Management.

While at the University of Alberta, Taryn served as the Health Policy and Management student representative, as well as a student representative on the Canadian College of Health Leaders Northern Alberta Chapter executive. She also worked for the Child and Youth Data Laboratory of the Alberta Centre for Child, Family & Community Research. Taryn currently works as a project manager for the Association of Ontario Health Centres. In this role, Taryn supports key stakeholders in promoting cross-sector collaboration and advancing community health and well-being across Ontario.

Suzanne D. Idle, University of British Columbia (UBC)

Suzanne is currently completing her second year of the Master of Health Administration (MHA) Program at UBC while working as a clinical dietitian with Providence Health Care. She completed her Bachelor of Science in Food Nutrition and Health with honours at the



University of British Columbia in 2003. From there, she went on to undertake an internship with the Yukon First Nations Dietetic Internship Program to become a registered dietitian. Since she began work as a dietitian, she pursued her clinical passion for nutrition support through advanced practice training and credentialing, such as completion of a Nutrition Support Traineeship at the University of Virginia.

Her current focus is her research work with the Vancouver Native Health Society Garden Project on an indigenous approach to program evaluation, which honours both her First Nations Gitksan ancestry and the Vancouver urban indigenous population who access the Garden Project.

Danielle Martin, University of Montreal

In 2011, Danielle completed her Bachelor of Commerce program at Concordia University, with a focus on finance. In order to bridge the gap between her education and experience in business administration and her long time passion and interest in health sciences, Danielle enrolled in the Master of Health Care Administration program at the University of Montreal.

While at the University of Montreal, Danielle took part in the student association. She served as the delegate to and Co-president of the organising committee of the public health student association's (AEESPUM) annual colloquium. Danielle completed her administrative residency at St Mary's Hospital Center, in Montreal, where she assisted with projects in the Quality and Risk Management Department. She will complete her program in the summer of 2013. One area of interest for Danielle is organizational practices which promote integrated care and encourage performance, and ultimately contribute to the sustainability of our healthcare system.

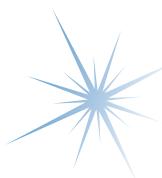
Julia Koulik, University of Ottawa

Julia received a BSc in Kinesiology from York University and became a Certified Athletic Therapist with the Canadian Athletic Therapy Association in 2006. Prior to her acceptance into the MHA program at the University of Ottawa, Telfer School of Management, she worked in the private rehabilitation sector as a therapist and clinic director, and at York University as a practicum instructor and supervisor of the Athletic Therapy Program student placements. Julia completed her administrative residency at the Kemptville District Hospital, where she is currently working as a project manager on Capital Redevelopment and Primary Care Integration Projects. Her interest in honing leadership skills and building strong networks is evident through her many extra curricular endeavours such as past vice president of the MHA Student Association, current executive member of Emerging Health Leaders (Ottawa), and a Certified Health Executive (CHE) program candidate. Julia is looking forward to building a career that will allow her to help improve inter-sectoral relationships and collaborations in the healthcare system.

Vivian Yu, University of Toronto

Vivian Yu holds a Bachelor of Science degree in Biology & Pharmacology from McMaster University. She started her healthcare career at Procter & Gamble in the pharmaceutical division. Through her interaction with healthcare providers and administrators, Vivian developed an interest in healthcare administration and project management. She then transitioned to Cancer Care Ontario which sparked her interests in performance management and quality improvement. Vivian entered the MHSc Program to develop and broaden her business and management skills with a focus on healthcare. In her current role as project manager in decision support at Toronto East General Hospital, she is identifying and implementing mitigation strategies, including quality improvement initiatives to enhance TEGH's funding performance.





Robert Zed Young Health Leader Award

This award is presented to a young Canadian healthcare leader who has demonstrated leadership in improving the effectiveness and sustainability of Canada's health system.

SELECTION COMMITTEE

Tony Dagnone, FCCHL, FACHE
(Chair)
Past President and Chief Executive Officer
London Health Sciences Centre

Bonnie Adamson, FCCHL, FACHE
President and Chief Executive Officer
London Health Science Centre

Richard Alvarez
Chief Executive Officer
Canada Health Infoway

Lucy Brun, CHE
Partner
Agnew Peckham & Associates

Ben Chan
Assistant Professor
University of Toronto

Jim Hornell
President and Chief Executive Office
Brant Community Healthcare System

Sharon McDonald (Ex-officio)
President, Compass Group Canada
Healthcare
Compass Group Canada

Altaf Stationwala
President and Chief Executive Officer
Mackenzie Health

Lucie Tremblay, CHE
President & CEO
Order of Nurses Quebec

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Award Recipient

Amy Porteous

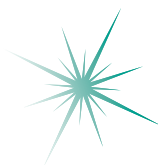
Amy Porteous has excelled in performance at Bruyère Continuing Care, a 731 bed academic continuing care organization with the vision to be the champion of aging Canadians. She has a passion to make a difference in the lives of seniors and has already begun to make a positive impact by providing much needed solutions through innovative care and services delivery models.

She has over eight years of experience and knowledge working in healthcare in a senior leadership position in the areas of strategic planning, residential care, communications, policy, governance, partnerships, quality, research and performance management. Amy has demonstrated outstanding abilities including working collaboratively with others, providing leadership to staff, seeing projects from initiation to completion, developing cases for action and finding solutions to complex problems. She has worked effectively with board members, all levels of management and staff, partners, community groups, government, associations and the community at large in various capacities.

Her most notable accomplishments include facilitating the review and initiation of two strategic plans for Bruyère, developing numerous proposals for service enhancements, including the development of a 227 apartments seniors village aimed at providing different levels of affordable housing and services for seniors and frail elderly in Ottawa. As well, she was intricately involved in ensuring that Saint-Louis Residence was recognized as a Centre for Learning, Research and Innovation, one of three homes in Ontario with this designation. She is passionate to make a difference in the lives of seniors and is one of Ontario's youngest LTC home administrators, with oversight for two homes with 269 residents.

Contact: Mrs. Amy Porteous

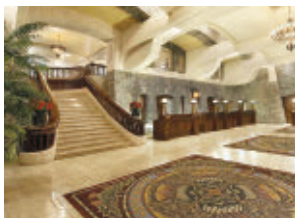
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