The Joseph & Rosalie Segal & Family Health Centre is a 100-bed, 130,000 square foot purpose-built mental health and substance use facility consolidating several programs under one roof. It includes four (4) acute inpatient units, one (1) tertiary inpatient unit, Mental Health & Substance Use Outpatient Services, the Access and Assessment Centre (AAC) and administrative services.

The $82 million facility is located on the Vancouver General Hospital (VGH) site at 803 West 12th Ave. A lead gift of $12 million from philanthropists Joseph and Rosalie Segal, the Joseph & Rosalie Segal & Family Health Centre has opened the doors to a new era of mental-health care.

The new facility has a state-of-the-art healing environment for patients requiring care for mental health and substance use.

The following were the guiding principles for the Joseph & Rosalie Segal & Family Health Centre Project:

- Reflect patient and family-centred care philosophy;
- Reflect the culture and core values of Vancouver Coastal Health (VCH);
- Maximize operational efficiency; and
- Ensure environmental sustainability.

The nine-story building has 100 private patient rooms, each with its own ensuite washroom. There is patient access to outdoor balconies and courtyards as well as exercise facilities and multiple shared therapy areas. The Joseph & Rosalie Segal & Family Health Centre is the largest purpose-built facility of its kind in the province for mental health and substance-use treatment.

The new facility replaces outdated facilities such as the former VGH Willow Chest Centre (circa 1948) and Health Centre at Vancouver General Hospital (circa 1943).

“The Joseph & Rosalie Segal & Family Health Centre will ensure that our psychiatric and substance-use clients truly receive the best care,” said Mary Ackenhusen, president and CEO of Vancouver Coastal Health. “We know that natural light, well-designed rooms and common areas can make a tangible difference in the recovery of patients, allowing them to return to the community and their normal lives more quickly. We look forward to the improved access and outcomes this building will provide.”