



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

Learning, Leading, Inspiring Apprendre, mener, inspirer



Centre for
**Health Care
Management**

The BC Lower Mainland Chapter and the Centre for Health Care Management (CHCM) at the University of British Columbia present:

Influential Coworker Dynamics: How Social Treatment by Coworkers Impacts Healthcare Workers' Work Attitudes and Behaviour

Wednesday, February 15, 2012, 8:00 am – 9:00 am Pacific Time

This seminar is free to attend.

Abstract

Most of us appreciate the powerful influence of good management, trusted leadership and effective work processes. In contrast, we grossly underestimate, and know relatively little about, the important impact of coworkers' day to day treatment of one another at work. In this talk, Dr. Robinson will address coworker dynamics.

Dr. Robinson will discuss what we know so far about how coworkers' behavior impacts attitudes and behavior at work. She will also share the highlights of several empirical studies she has conducted examining the influence of coworker treatment upon nurses' attitudes and behaviours. In particular, the talk will touch upon the influence of social support, social exclusion, being the direct target of bullying, and will also address the negative impact of working in a 'socially toxic' work environment even when one is not the direct recipient of mistreatment by others.

About the Speaker:

Sandra Robinson (Ph.D.) is a Distinguished University Scholar, Professor of Organizational Behavior and Human Resources. Prior to joining UBC, she taught at New York University and Northwestern University in Chicago.

Dr. Robinson's research expertise focuses on the "dark side" of organizational behavior, including research on bullying, aggression, anti-social behavior, territoriality, toxic handlers, trust betrayal and psychological contract breach. Her numerous publications have appeared in many journals, such as the *Harvard Business Review*, *Administrative Science Quarterly*, and *Academy of Management Journal*. In addition, her work has appeared in a wide range of press outlets, from *The Economist*, to the *Wall Street Journal*, to the *Washington Post*. She speaks frequently with the press on topics such as stress in the workplace, workplace aggression, and employment relationship issues. She has been the recipient of numerous awards for her work, such as the *Ascendant Scholar Award* from the *Western Academy of Management* and the *Cummings Scholar Award* from the *Academy of Management*, for her significant contributions to the field of management. She recently completed her five year service as Chair for the Organizational Behavior Division of Academy of Management, the 18,000 member international organization for management scholars.

For over a decade, Dr. Robinson has been providing management education to undergraduates, MBA students, PhD students and executives on three different continents. She was appointed by the Premier of British Columbia to serve as a commissioner determining the compensation for elected Members' of the Legislative Assembly of British Columbia. She has also provided training and consulting to a wide variety of organizations, ranging from non-profits, such as the Casey Foundation (Seattle), to government, to public service organizations such as the United States Postal Service (Washington, D.C.), to private enterprises, such as Futureshop (Vancouver) and Citibank (New York City).

Please register to participate:

IN PERSON	LIVE WEBINAR	STREAMING VIDEO ARCHIVE
<p><u>RSVP to attend:</u> Room C100, UBC Robson Square, 800 Robson Street, Vancouver, BC (map)</p>	<p><u>Join us</u> online live during the seminar. See and hear the presenter, view their slides, and ask questions!</p>	<p>If you are unable to participate live, <u>request to be notified</u> when the online video archive appears on chcm.ubc.ca.</p>

Registration: This will be provided free of charge by the BC Lower Mainland Chapter and UBC CHCM.

 <p data-bbox="431 1283 867 1440">CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ</p>	<p>MAINTENANCE OF CERTIFICATION Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to 1 Category I credits toward their maintenance of certification requirement.</p>
--	--

Canadian College of Health Leaders
Collège canadien des leaders en santé
292, rue Somerset Street West/ouest Ottawa, ON K2P 0J6 Canada

Telephone/Téléphone : 613.235.7218 1.800.363.9056
Fax/Télécopieur : 613.235.5451

www.cchl-ccls.ca - info@cchl-ccls.ca