



CANADIAN COLLEGE OF HEALTH LEADERS    COLLÈGE CANADIEN DES LEADERS EN SANTÉ

*Learning, Leading, Inspiring    Apprendre, mener, inspirer*

## Greater Toronto Area Chapter Presents

**Register Now!**  
**Tuesday, November 20<sup>th</sup>, 2012**  
**1200 – 1300 EST**

## **GTA Lunch and Learn Webinar Series**

**Location:** Via webinar, access information will be sent after you register

### ***Complexity and Leadership in Health Care***

Across all health care systems globally, health care is becoming more complex. Electronic solutions, sophisticated treatments, personalized medicine and new technologies are increasingly intersecting at providing direct patient care. Health care and the settings we operate in are becoming more and more complex with multiple stakeholders and seemingly different goals. The system needs leaders who understand complex systems and their pivotal role in influencing change within those environments.

The webinar will begin with a talk by Dr. Brenda Zimmerman, on the topic of complexity in health care. She will explain the concept of complexity, role of generative relationships in complex contexts, and how leaders can leverage their strengths by understanding how complex systems work and how their decisions impact system outcomes.

Join us over lunch, and listen to Dr. Zimmerman demonstrate how you can navigate effectively and create value in complex environments.

#### ***Presenter:***

Brenda Zimmerman, PhD  
Director, Health Industry Management Program  
Associate Professor of Strategy/Policy, Schulich School of Business  
York University, Toronto

#### **Price:**

CCHL Members	\$45.00 plus HST
Non-Members	\$55.00 plus HST

## **[Register Online](#)**



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#### **MAINTENANCE OF CERTIFICATION**

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **1 Category I credits** toward their maintenance of certification requirement.