



**CCHL Hamilton and Area Chapter
Webinar Event**

Global Perspectives: Experiences of the Sweden Study Tour

DATE: Thursday, November 22th, 2012
PLACE: Webinar
TIME: 12:00 – 1:00 PM EST

TOPIC: In April of this year, the Canadian College of Health Leaders hosted a Study Tour to Sweden, which provided a forum to explore current developments in the Swedish and Canadian health systems.

Led by Zahida Esmail and Michael Heenan, this informative session will provide insights into one of the world's leading health systems. It will highlight unique features of Sweden's health system that drive patient safety and quality agendas forward, and share other lessons learned during the 2012 Sweden study tour.

SPEAKERS: Zahida Esmail, RPh, BSc (Pharm), MHA

Zahida Esmail currently serves as a Regional Practice Initiatives Lead for Vancouver Coastal Health Authority in British Columbia and reports directly to the Vice President, Clinical and Systems Transformation and Chief Nursing Officer & Executive Lead for Professional Practice. Zahida is responsible for leading and supporting the implementation of an innovative health authority wide structure for allied health professional practice leadership. Recognized as a top emerging leader in Canada under the age of 40, Zahida received the 2012 Emerging Leader Scholarship sponsored by ARAMARK, Emerging Health Leaders and CCHL.

Mike Heenan, MBA, CHE

Mike Heenan has 10 years of experience in health system strategy and performance. Currently serving as the Director of Quality and Risk Management at The Credit Valley Hospital-Trillium Health Centre in Mississauga, Ontario, Mike's responsibilities include quality assurance and improvement, decision support, enterprise risk management, patient safety, emergency preparedness and infection prevention and control. Prior to joining the Credit Valley Hospital-Trillium Health Centre, Mike served in a similar capacity at St. Joseph's Healthcare Hamilton, and has been an advisor to Ontario's Minister of Health and Long Term Care. A Lecturer on Health Quality Management at McMaster University's DeGroote School of Business, Mike is an MBA graduate with a major in Health Services Management and is a Certified Professional in Healthcare Quality (CPHQ) and Certified Health Executive (CHE). Mike's has published his work on measurement, physician engagement and the role of governance in driving quality, and is a featured speaker at provincial, national and international conferences.

AGENDA:	12:00 – 12:05 PM	Introductions	COST:	Members	\$15.00
	12:05 – 12:45 PM	Speakers		(incl. HST) Non-members	\$20.00
	12:45 – 1:00 PM	Question and Answer		Students	\$10.00

Please [register online](#) by November 20, 2012

To contact the Hamilton Area Chapter of CCHL about this event, please call Bryan Herechuk, CHE at St. Joseph's Healthcare Hamilton – 905.522.1155 ext. 32760 or email at cchlhamiltonandarea@gmail.com



MAINTENANCE OF CERTIFICATION

Attendance at this program entitles certified Canadian College of Health Service Executives members (CHE / Fellow) to **1 Category I credits** toward their maintenance of certification requirement.

Refund and Cancellation Policy: For refunds, all cancellations must be received no later than seven (7) days prior to the scheduled event. No refunds will be issued for cancellations after that date. Substitutions for persons attending can be made up to the start of the event without charge.



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