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## CCHL Hamilton and Area Chapter

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### ***St. Michael's & LEADS – Experience in Implementation & Results***

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**DATE:** Thursday, February 23, 2012

**PLACE:** **Webinar** (Information and passwords required to access the Audio/Web Conference will be e-mailed separately a few days prior to the event)

**TIME:** 1200h - 1300h EST

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**TOPIC:** St. Michael's Hospital in Toronto has been a leader in the implementation of the LEADS in a Caring Environment capabilities framework. This webinar will focus on the practical application of LEADS, highlighting how St. Michael's got started and brought in LEADS to their organization, what they have done to execute it, and what the return on investment has been.

**SPEAKERS:** **Shreyshree Raja** – Director, Leadership & Organizational Development, St. Michael's Hospital  
**Kara Kitts** – HR Manager, Change Management, St. Michael's Hospital

Shreyshree Raja is Director of Leadership and Organizational Development at SMH where she is accountable for implementing leadership and educational programming for staff and management at the Hospital. She possesses a Masters in Education and has held previous leadership positions in learning and OD at Mount Sinai Hospital, CIBC, and Toronto East General Hospital.

Kara Kitts is an MHA graduate from the University of Ottawa. She has been at St. Michael's for the past three years working as Project Manager and now HR Manager, Change Management in the Human Resources department. Kara's main focus for the past year has been the management and implementation of the LEADS framework at for the leadership group at the hospital.

**COST:** Members/Students \$20.00  
(incl. HST) Non-members \$30.00  
Group Registration/Rates (please contact)

Please [register online](#) by February 21, 2012

To contact the Hamilton Area Chapter of CCHL about this event, please call Bryan Herechuk, CHE at St. Joseph's Healthcare Hamilton – 905.522.1155 ext. 32760 or email at [bherechu@stjoes.ca](mailto:bherechu@stjoes.ca)



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#### **MAINTENANCE OF CERTIFICATION**

Attendance at this program entitles certified Canadian College of Health Service Executives members (CHE / Fellow) to **1 Category I credits** toward their maintenance of certification requirement.

**Refund and Cancellation Policy:** For refunds, all cancellations must be received no later than seven (7) days prior to the scheduled event. No refunds will be issued for cancellations after that date. Substitutions for persons attending can be made up to the start of the event without charge.