



CANADIAN COLLEGE OF HEALTH LEADERS    COLLÈGE CANADIEN DES LEADERS EN SANTÉ

*Learning, Leading, Inspiring    Apprendre, mener, inspirer*

**The NEON Lights Chapter  
Lunch & Learn Webinar Leadership Series  
Presents:  
MAKING LEAN WORK**

**Date: February 27<sup>th</sup>, 2013**

**Time: 12:15pm - 1:30pm Eastern Standard Time**

**Location for in-person attendees:**

Jackie DeLuca Board Room, North East CCAC  
40 Elm St. Suite 41-C, Sudbury, ON, P3C 1S8

**Featured Speakers:**

- Valerie Scarfone, Senior Officer – Assisted Living, North East LHIN
- Kathy Winter, MBA, National Performance Solutions Leader, GE Healthcare
- Debbie Barnard, MSc, CPHQ, Director, Quality and Patient Safety, Health Sciences North

The NEON Lights Chapter will be hosting its first Lunch & Learn Webinar Leadership Series for the year 2013. This is an event for all CCHL members and other interested health leaders. There will be three speakers for this event. The first speaker, Valerie Scarfone, will be talking about the importance of LEAN in healthcare. The second speaker, Kathy Winter, will focus on lessons learned from LEAN and how to sustain LEAN, and the third speaker, Debbie Barnard, will talk about Health Sciences North's LEAN journey.

**Register Online**

*Prices include taxes*

**CCHL Members    \$10.00**

**Non-Members    \$15.00**

***Please Note:*** Webinar details will be included in the registration confirmation email.

For more information on this event, please contact Hilary Dogbeson by phone at (705) 522-3460 ext. 4670, or by email at [hilary.dogbeson@ne.ccac-ont.ca](mailto:hilary.dogbeson@ne.ccac-ont.ca).



CANADIAN COLLEGE OF  
HEALTH LEADERS  
COLLÈGE CANADIEN DES  
LEADERS EN SANTÉ

**MAINTENANCE OF CERTIFICATION**

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **1 Category I credits** towards their maintenance of certification requirements.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

*Learning, Leading, Inspiring Apprendre, mener, inspirer*

## Speaker Biographies

### Valerie Scarfone

Valerie Scarfone is a Senior Officer with the North East Local Health Integration Network (NE LHIN) in the Policy and Health System Planning area. Over the past two years, Valerie has focused on developing a comprehensive plan to implement the Assisted Living for High Risk Seniors policy. In addition, Valerie has worked with key healthcare partners to develop the North East Action Plan for Behavioural Supports Ontario. Currently, Valerie is working on improvement projects in the Community Support Services Sector. Prior to working at the NE LHIN, Valerie spent twenty years working in a leadership capacity in the community and has volunteered on several boards. As a graduate of Laurentian University, and a Certified Lean Practitioner (Green Belt), improving the healthcare experiences for Northerners is a priority for Valerie.

### Kathy Winter

Kathy has more than 20 years of experience in healthcare. In her role as National Performance Solutions Leader at GE Healthcare, she works with healthcare partners and providers across the country to support strategies and tactics to improve access to care, efficiency and cost. Over her career, Kathy has held clinical, administrative, academic research and teaching positions in addition to her career in healthcare consulting. Kathy has published in peer reviewed journals and is a frequent speaker at local and national conferences. Currently, Kathy is on faculty at the Cleveland Clinic where she lectures on international models of healthcare. Before joining GE, Kathy held leadership roles in change management and performance improvement at IBM and PricewaterhouseCoopers. She has run her own successful consulting business working with clients to execute strategy. She holds a Bachelor of Science in Nursing, advanced preparation in epidemiology and biostatistics and a Master of Business Administration. Kathy is also a Lean Six Sigma Black Belt.

### Debbie Barnard

Debbie Barnard is the current Director of Quality and Patient Safety at Health Sciences North. Debbie has worked in the healthcare industry for thirty years in a variety of practice settings including acute care, home health, hospice and an academic setting including key roles as Project Manager at University of Alberta; Executive Director of Clinical Quality Support for Alberta Health Services, and Project Manager Safer Healthcare Now at the Canadian Patient Safety Institute. Her educational background includes the following: a General Nursing Diploma; a Certificate in Advance Nursing Education (Hons); a Bachelor of Arts in Applied Behavioral Sciences; and a Masters of Science in Human Resource Management & Development. Debbie also holds the designation of Certified Professional in Healthcare Quality (CPHQ).



CANADIAN COLLEGE OF HEALTH LEADERS  
COLLÈGE CANADIEN DES LEADERS EN SANTÉ

### MAINTENANCE OF CERTIFICATION

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **1 Category I credits** towards their maintenance of certification requirements.