



NATIONAL CONFERENCE
CONFÉRENCE NATIONALE

TORONTO, ON
JUNE 4-6, 2023



Reunited!

IN PERSON

Conference preview

CANADIAN COLLEGE OF
HEALTH LEADERS



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LEADERS EN SANTÉ



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Conference objectives

- Provide a purpose-built community gathering of health leaders;
- Develop essential skills and behaviors to enhance leadership;
- Connect health leaders with their peers, community, and system;
- Inspire participants to lead the future of healthcare collaboratively; and
- Present world-class cutting-edge knowledge, focused on solutions and workplace application.

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CANADIAN COLLEGE OF
HEALTH LEADERSCOLLÈGE CANADIEN DES
LEADERS EN SANTÉ

Maintenance of certification (MOC)

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **11.5 Category I credits**, towards their maintenance of certification requirement.

Simultaneous interpretation

Simultaneous interpretation will be provided for plenary sessions as well as one concurrent session on June 5 and two concurrent sessions on June 6. Sessions with interpretation are identified with a headset 🎧.

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Sponsors

The Canadian College of Health Leaders gratefully acknowledges the generous support of its conference sponsors.

TITLE SPONSOR**(2023-2024)****GOLD****SILVER****DIRECTED****IN-KIND**

**Events for
Change**

INVITATION FROM THE PRESIDENT AND CEO

The Canadian College of Health Leaders (CCHL) is pleased to present the inaugural CCHL National Conference to be held on June 4-6, 2023 in Toronto, Ontario. Our theme for 2023 will be **REUNITED!**



This conference will be a gathering of peers, mentors, team members, and other health leaders from across Canada and all walks of life. The conference will provide you with an engaging and compelling experience of world-class leadership development, mentorship, thoughtful discussions, and more, in an atmosphere of celebration, support, and community.

We have a great program featuring two optional pre-conference education sessions, four plenary sessions, two celebratory award luncheons, a CHE and Fellows reception, and 17 concurrent sessions covering a variety of topics. In addition to the many learnings, we have built in plenty of networking time to maximize the opportunity to expand your network of health leaders.

Our Honouring Health Leadership Event will be held in person on June 4th and feature the recipients of the 2023 CCHL National Awards. I hope you will join us to celebrate the accomplishments of these Difference Makers, not just for winning their respective awards but for making a difference to their communities, organizations, and most importantly, patients and families.

It has been a long time since we have gathered in person as health leaders, and we are looking forward to hosting you as part of a REUNITED! community.



A handwritten signature in black ink, appearing to read 'Alain Doucet'.

Alain Doucet, MBA
President & CEO
Canadian College of Health Leaders




Program-at-a-glance

LEADS Domains:	LS – Lead Self EO – Engage Others	AR – Achieve Results DC – Develop Coalitions	ST – Systems Transformation
Target Audience:	□ – Aspiring leaders ✱ – Chief Executive Officer	■ – Industry ○ – Middle managers	◆ – Senior leaders ❖ – Applicable to all participants
Level of knowledge:	<i>(Introductory, Intermediate, Advanced)</i> Reflective of the level of previous knowledge or experience about the topic the learner is expected to have before coming.		
CHE – Certified Health Executive®	FACHE – Fellow of the American College of Health Executives		
FCCHL – Fellow of the Canadian College of Health Leaders	👂 – Simultaneous interpretation (English/French)		

SUNDAY, JUNE 4, 2023





08:00 – 19:00	Registration	
09:00 – 12:00	Leading Strategic Change – OPTIONAL <i>Presented by: ACHE</i>	
11:30 – 16:00	CCHL Leadership Integration Forum – OPTIONAL	
17:30 – 23:00	Honouring Health Leadership Event – OPTIONAL <i>Presented by: Compass</i>	

MONDAY, JUNE 5, 2023

07:00 – 17:00	Registration	
07:00 – 08:15	Continental breakfast – Exhibits	
08:30 – 09:00	PLENARY Welcome and opening ceremonies 🗣️	
09:00 – 10:30	PLENARY Breaking busy: Energy and engagement in crazy times 🗣️	
10:30 – 11:45	Networking break – Exhibits	
11:45 – 13:15	Luncheon Presentation of the Robert Wood Johnson Awards <i>Sponsored by: Johnson & Johnson Medical Companies</i>	
13:30 – 15:00	CONCURRENT SESSIONS	
❖ LS/EO/AR/DC/ST	1. LEADS in action	<i>(Introductory)</i>
❖ LS/EO/AR/DC/ST	2. Transforming palliative care is every leader's business	<i>(Intermediate)</i>
❖ ◆ LS/EO/AR/DC/ST	3. Leading climate resilient and low carbon, sustainable health systems 🗣️	<i>(Intermediate, Advanced)</i>
❖ LS/EO/AR/DC/ST	4. Leading change in a caring environment through partnership with family caregivers: Competency-based education for interdisciplinary healthcare providers <i>Sponsored by: Accreditation Canada</i>	<i>(Introductory)</i> 
❖ LS/EO/AR/DC/ST	5. Healthy health workers: Gender and leadership matter	<i>(Intermediate)</i>
❖ LS	6. Coaches' Corner <i>Sponsored by: Roche</i>	
15:00 – 15:45	Networking break – Exhibits	
15:45 – 16:45	PLENARY Here's what three years of cutting-edge research of leadership during the pandemic couldn't have told you 🗣️	
16:45 – 17:15	Convocation of the new Fellows and recognition of the new CHEs 🗣️	
17:15 – 18:30	Reception in honour of the CHE and Fellows	

Program-at-a-glance

TUESDAY, JUNE 6, 2023

06:30 – 07:15	Morning run/walk	
07:00 – 17:00	Registration	
07:00 – 08:15	Continental breakfast – Exhibits	
08:30 – 09:45	PLENARY	A random encounter at the Healthbucks Café: A health leadership discussion 🎧
09:45 – 10:30	Networking break – Exhibits	
10:30 – 12:00	CONCURRENT SESSIONS	
❖EO/DC/ST	7.	Advancing innovation: Envisioning precision and personalized health futures for Canada (Introductory, Intermediate)
◆DC	8.	Reconciliation in healthcare: A Good Samaritan journey (Introductory)
❖◆LS/EO/ST	9.	What got us here won't get us there. Getting unstuck: The leaders' guide to leaning into the future of healthcare 🎧 Sponsored by: Maxwell Management Group 
❖LS/EO/AR/DC/ST	10.	Equity, diversity and inclusion using LEADS: A strength-based approach (Intermediate, Advanced)
◆◆EO/AR/DC/ST	11.	Delivering value-based care for cardiac patients: Lessons for leaders (Intermediate, Advanced) Sponsored by: Edwards Life Sciences 
❖LS	12.	Coaches' Corner Sponsored by: Roche 
12:15 – 13:45	Luncheon CCHL Presentation of the 3M Health Care Quality Team Awards	
13:45 – 15:15	CONCURRENT SESSIONS	
○◆EO	13.	Our Omicron story: Zero deaths, minimal transmissions. A values-based system's approach to IPAC and caring for all (Intermediate)
◆◆DC/ST	14.	A global movement for health leaders to support health leaders (Intermediate, Advanced)
○◆◆ST	15.	Artificial intelligence in healthcare (Intermediate, Advanced)
❖◆ST	16.	National Conversation: Inspiring healthcare system change to support the growing population of older adults 🎧 Sponsored by: Roche 
15:15 – 15:50	Networking break – Exhibits	
15:50 – 16:50	PLENARY	Reunited and re-energized! 🎧
16:50 – 17:00	PLENARY	Closing remarks 🎧

This program is subject to change without notice.

CONFERENCE EMCEE AND CLOSING KEYNOTE SPEAKER

Gregory Charles – *Multifaceted Artist*



Born February 12, 1968, in Montreal, Quebec, Canada, **Gregory Charles** stood out as a classical pianist from early childhood, winning the Grand Prize at the Canadian Music Competition at age 10. Since then, he's never stopped seizing opportunities to share his love of music with the public.

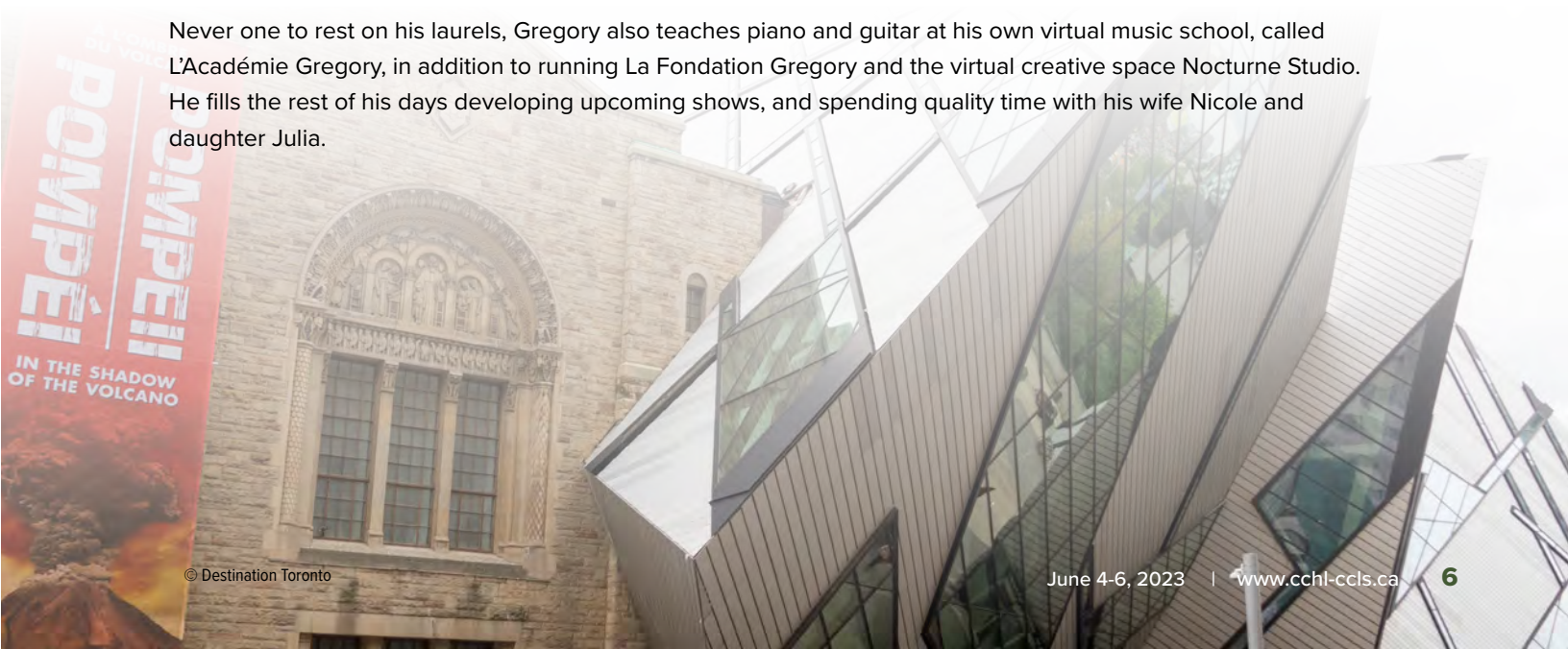
In 1989, while studying law at university, Gregory made his TV acting debut on the TVA drama series *Chambres en ville*. He then went on to excel as a TV host – most notably for 5 years on the game show *Que le meilleur gagne* – before joining the teaching faculty on the smash hit TVA singing competition show

Star Académie. Meanwhile, his passion for music led him to a brilliant career as a radio host, as well as guiding the Collège vocal de Laval to new heights as the choir's musical director.

In 1998, Gregory accompanied Céline Dion on her world tour as a back-up singer and featured pianist. This unique experience inspired him to present his first one-man show in 2002. Titled *Noir et Blanc*, the performance was designed to showcase his vast musical knowledge, with the second act devoted entirely to audience requests. With a huge success to his credit and insatiable audience demand, Gregory followed up his solo stage debut with a succession of new shows – *Vintage*, *Noir et Blanc 2*, *Music Man*, *L'air du temps* – each more dazzling than the one before. Every time he takes the stage, he demonstrates beyond a shadow of a doubt that he was born to perform, whether it's for over a million people during a run at Montreal's Bell Centre, or in more intimate venues such as the legendary Café Carlyle and Beacon Theater in New York.

Through the years, Gregory's many talents have earned him critical praise and a multitude of awards, including four Gémeaux Awards for his TV work, five Félix Awards for his music and singing, and a triple platinum certification for his hit album *I Think of You*. This accomplished artist is also a Queen Elizabeth II Diamond Jubilee Medalist, an Officer of the Order of Canada, a Martin Luther King Jr. Award recipient in recognition of his exceptional musical career, and the recipient of an honorary Ph.D. in Civil Law from Bishop's University.

Never one to rest on his laurels, Gregory also teaches piano and guitar at his own virtual music school, called L'Académie Gregory, in addition to running La Fondation Gregory and the virtual creative space Nocturne Studio. He fills the rest of his days developing upcoming shows, and spending quality time with his wife Nicole and daughter Julia.



Plenary presentations

MONDAY, JUNE 5, 2023 | 09:00 – 10:30

Breaking busy: Energy and engagement in crazy times 🎧

Do you need an energy boost?

Grab a coffee and join me for this interactive, lively way to give yourself that needed boost. I will lead you through an educational, hands-on and highly humorous ride that will re-focus, re-energize and re-invent how you see your life and your work.

In this presentation you can expect:

- Leading with curiosity, accountability, and positivity;
- Change, what's really getting in the way of you moving forward;
- Strategic practices and process that highly successful professionals use to start and end each day; and
- Where to start in a state of overwhelm.

Linda's message is as welcome as a good belly laugh and as profound as an honest look in the mirror. Get ready to be energized!



Linda Edgecombe – *Hall of Fame Speaker, Award Winning Philanthropist*

My Promise is simple: To deliver programs that Create Powerful Shifts, Inspired, Energized and Accountable Professionals who show up every day ready to, as my mom used to say, “set the world on fire”. Oh, and I promise it will be a heck of a good time. Maybe the best laugh they will have had in a long time. I believe a laugh is worth more than a thousand words and it has the power to change the way people feel, think and take action!

“A day without laughing is a day wasted!”

As an award-winning Celebrity Humorist Speaker, Trainer and Consultant. For the past 29 years, Linda's footprint is seen and experienced around the world. Her mission is to get people Fired up and Ready to Shift or Get off the Pot!

The Top 60 Motivational Speakers in the World includes **Linda Edgecombe**.

Her non-BS approach is refreshing, engaging and relevant. Linda's latest book and Ted Talk. “Breaking Busy – Finding Peace in the Chaos” is a game changer for those who want to step off the treadmill. Change has never been this painless! She energizes every room as she leads people to loosen up, lighten the load and laugh. Linda has been featured in the *Wall Street Journal* as an expert in “Shifting Perspectives”. Her messages are as welcome as a deep belly laugh and as profound as an honest look in the mirror.

Plenary presentations

MONDAY, JUNE 5, 2023 | 15:45 – 16:45

Here's what three years of cutting-edge research of leadership during the pandemic couldn't have told you 🎧

If the pandemic has taught us any [two] things at all, they are that leaders absolutely cannot operate in pre-pandemic ways, and that healthcare leaders need to be equipped to identify the most reliable evidence (while, at times, imperfect) to inform their immediate and forward-looking strategies.

In this interactive and engaging presentation, we will share the most recent findings of the College's ongoing research of:

- Issues top-of-mind for healthcare leaders – what's keeping you up at night?
- How best to develop leaders and retain key talent: the evidence for what works best, and
- Strategies to achieve full-system, and across-an-organization leadership integration.

Those attending will leave encouraged and inspired by a renewed appreciation of the central role that healthcare leaders need to play to transform healthcare in Canada and equipped with evidence-informed next steps to achieve that transformation through distributed leadership and collaboration.



Dr. Jaason Geerts – *Director, Research and Leadership Development, Canadian College of Health Leaders | Honorary Visiting Fellow, The Bayes Business School, University of London (UK)*

Dr. Jaason Geerts is the Director of Research and Leadership Development at the Canadian College of Health Leaders (CCHL) and an Honorary Visiting Fellow at The Bayes Business School, University of London in the UK.

Jaason completed his PhD at the University of Cambridge on leadership for professionals and his work has been featured in international peer-reviewed journals, the *Globe and Mail*, CBC national news, CTV news, and local radio, as well as globally through the International Hospital Federation (IHF) and the British Medical Journal (*BMJ Leader*).

The model of leadership in a crisis that Jaason created is the basis for a recent successful CIHR - the Government of Canada's health research investment agency - research grant valued at \$450,000 and he has been an invited advisor for a World Health Organization project on health system recovery. Jaason has also applied his work at the Yale School of Medicine, the University of Zurich School of Business, the University of Cambridge (Institute of Continuing Education), The Staff College: Leadership in Healthcare (UK), and Health Education England (HEE) (UK).

He is also a program director and instructor at the Telfer School of Management (University of Ottawa) and the Schulich School of Business (York University, Toronto).

Jaason is also a qualified teacher and was nominated for the *Toronto Star's* Teacher of the Year.

Plenary presentations

MONDAY, JUNE 5, 2023 | 16:45 – 17:15

Convocation of the new Fellows and recognition of the new CHEs 🎧

Join us as we recognize the newly convoked Certified Health Executives (CHE) and the convocation of our new Fellows (FCCHL).

TUESDAY, JUNE 6, 2023 | 08:30 – 09:45

A random encounter at the Healthbucks Café: A health leadership discussion 🎧

On a sunny day in Canada, a doctor, a nurse, a hospital CEO and a patient cross path as they simultaneously enter the local coffee shop. There's only one table available so they decide to sit together. As the barista comes to take their orders, they start to introduce each other and realize that they are all key players in their community's healthcare system. They also all realize that they are all playing a leadership role of one kind or another. As coffees are served, a spirited discussion about the role of leaders and leadership in addressing the challenges of our healthcare system arises. They ask themselves: Are there better models of care that leaders can pursue? How can we collaborate across professions? What are the key leadership skills and capabilities needed going forward? How do we ensure that our friends, families and loved ones get the best care that they deserve? Of course, others in the coffee shop as well as the barista overhear some of the conversation which leads to additional questions and comments being contributed by community members surrounding the table.

Panelists

Tim Guest – Chief Executive Officer, Canadian Nurses Association

Arden Krystal, CHE – President and CEO, Southlake Regional Health Centre

Dr. Guylaine Lefebvre – Executive Director, Learning and Connecting, Royal College of Physicians and Surgeons of Canada

Patient Representative – TBC

Barista

Alain Doucet – President and CEO, Canadian College of Health Leaders



Tim Guest is a registered nurse. He has a BScN from the University of Alberta and a Master of Business Administration in Executive Management with Specialization in Leadership from Royal Roads University.

Tim's more than 30-year nursing career has included direct care, nursing unit management, health system executive, chief nurse executive, healthcare consulting, and now CEO. Tim has worked in rural, urban, and academic organizations. Tim's program responsibilities during his career have included all aspects of acute care, and have also included mental health, home care, long term care, and public health.

Plenary presentations

Tim has been an accreditation surveyor with Accreditation Canada for several years and has also been a board member of the United Nurses of Alberta, College and Association of Registered Nurses of Alberta, College of Registered Nurses of Nova Scotia, and Canadian Nurses Association.

Tim is past president of the Canadian Nurses Association, ending his term in March of 2022.



Arden Krystal is the President and CEO of Southlake Regional Health Centre in Newmarket, Ontario. Southlake serves a population of almost 1.5 million people in York Region and Simcoe County, with regional cancer and cardiac programs and a full slate of services from surgery to mental health to children's and women's care.

Prior to her arrival at Southlake, Arden held senior executive operations roles at two of the largest health authorities in British Columbia the Fraser Health Authority and the Provincial Health Services Authority, with responsibilities spanning the full continuum of care, including public health, acute community,

tertiary and quaternary research and academic organizations. Her portfolios also included responsibility for non-clinical services, such as quality, risk and human resources; and she has overseen, as clinical executive sponsor, major public-private partnership (P3) capital projects in the hospital sector.

Arden started her career as a registered nurse in medical and surgical oncology. She has a Bachelor of Science degree in nursing (hon) and a Master of Health Administration, both from the University of British Columbia, and completed the Managing Health Delivery certificate program at Harvard University.



Dr. Guylaine Lefebvre is presently the Executive Director of Learning and Connecting at the Royal College of Physicians and Surgeons of Canada. She completed medical school and her obstetrics gynecology residency at the University of Ottawa followed by a fellowship in advanced gynecologic surgery at the Mayo Clinic. She joined St. Michael's Hospital in Toronto as chief of obstetrics and gynecology where she also chaired the Medical Advisory Council. She became the inaugural joint chair of women's health for St. Michael's Hospital and the University of Toronto.

Dr. Lefebvre has participated in numerous education, quality improvement and practice specific committees at provincial and national level and she is a past President of the Society of Obstetricians and Gynecologists of Canada. She obtained international recognition for her work in women's health, through an honorary fellowship to the Royal College of Obstetricians and Gynecologists and the Queen's Jubilee award.

Plenary presentations



Alain Doucet, MBA, brings over 25 years of senior leadership, marketing, business development and relationship-building experience to his role as President and Chief Executive Officer for the Canadian College of Health Leaders.

Alain joined the College in 2018 after a 14-year tenure at the University of Ottawa where he was most recently Assistant Dean, External Relations for the Telfer School of Management.

Prior to holding these positions, he was Vice President, Marketing and Communications at Orbit IQ, General Manager at Banfield Seguin, an Ottawa-based marketing and communications agency, and Vice President, Marketing at ADVENTIS, a Boston-based global consultancy to the telecom, technology, and information industries.

Before moving into senior leadership positions, Alain held various product and marketing management positions in the financial services, business services and consumer goods sectors.

Alain holds a BCom (Honours) in Business Administration from the University of Ottawa (1983) and an MBA (with Distinction) from the Johnson Graduate School of Management at Cornell University (1987).

Alain shares a passion with the College and its members to improve healthcare for our loved ones. As he says, “we are here to build and support the leadership of the Canadian healthcare system so that our family and loved ones get the care they deserve.”

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CANADIAN COLLEGE OF HEALTH LEADERS
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Plenary presentations

TUESDAY, JUNE 6, 2023 | 15:50 – 16:50

Reunited and re-energized! 🎧

Join us for the closing plenary of the 2023 CCHL national conference with our emcee for a rousing conclusion to our two days together. Gregory Charles will cap off and revisit the feeling of having been Reunited! for the last two days. He will relate lessons learned and highlights from the overall program, share his personal experience as a caregiver for his parents and bring the conference to an energetic musical conclusion that will involve each and every one of you. Get ready to be inspired and sing your heart out as we say goodbye and look forward to coming together again in 2024.



Gregory Charles – Multifaceted Artist

Born February 12, 1968, in Montreal, Quebec, Canada, **Gregory Charles** stood out as a classical pianist from early childhood, winning the Grand Prize at the Canadian Music Competition at age 10. Since then, he's never stopped seizing opportunities to share his love of music with the public.

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Conference features

Coaches' Corner

Take your leadership to the next level. Come and speak with leaders from across Canada in a one-on-one setting. Hear personal leadership stories, ask questions and gain valuable advice. Leaders of health regions, hospitals, private sector and community organizations, from coast to coast, will be available to provide armchair coaching in a relaxed atmosphere.

This session is ideal for emerging, mid-career or senior leaders, looking for advice and feedback from some of Canada's most respected health leaders. **Delegates must pre-register to participate in one of the two coaching sessions.** Stay tuned for more information.

Sponsored by:



Concurrent sessions

Plan your conference experience ahead of arriving in Toronto. Learn more about this year's concurrent sessions by reading session descriptions at <https://cchl-ccls.ca/event/cchl-national-conference/>.

This program is subject to change without notice.

CHE Lounge

The Certified Health Executive (CHE) Program is the only leadership designation in Canada for all health leaders. The CHE is aligned to the LEADS Domains which supports self-directed, life-long learning. To learn more, please contact Stéphanie Joannette, Manager, Professional Certifications & Strategic Alliances to schedule a one-on-one appointment during the conference.

sjoannette@cchl-ccls.ca

Huddle room

A huddle room will be available on a first-come, first-served basis. The huddle room is the perfect area to brainstorm and initiate collaboration with other attendees.

Quiet and wellness room

A quiet and wellness room will be available for attendees wishing to get away from the hustle and bustle of the conference for a while.

Conference mobile application

The conference mobile app will feature conference and personalized scheduling, person-to-person messaging, live alerts and updates, gamification and more. Watch for details!

Optional events

SUNDAY, JUNE 4, 2023 | 09:00 – 12:00

Leading Strategic Change

As the U.S. healthcare system undergoes profound transformation, healthcare leaders must adapt and evolve amidst their changing realities. This seminar will provide attendees with the ability to make solid decisions and optimize strategic changes when faced with uncertainty. Discover answers to critical questions such as which strategies will provide leaders with the ability to thrive during these uncertain times and what new investments and capabilities are needed to successfully lead strategic change. You will learn the four building blocks to good decision-making and common decision traps. You will also be introduced to a scenario planning tool and a framework to help you develop future alternatives. Take away a simple four-step model to optimize execution and drive change.

Objectives

- Recognize and overcome barriers to deal with the market uncertainties in the nation's healthcare system.
- Gain successful models for driving change to improve your individual and organization's capabilities.
- Discover and practice the stages of successful strategic execution, especially as related to culture change.

Jim Austin – Adjunct Senior Lecturer, Brown University, EMHL

Jim Austin heads JH Austin Associates Inc., Chicago, where he combines business strategy and organizational development theory with extensive industry experience to guide organizations. He is also an adjunct senior lecturer at Brown University, Providence, R.H., in the Executive Master of Healthcare Leadership program, and a faculty member at Duke Corporate Education, headquartered in Durham, N.C. Mr. Austin is a lecturer/consultant at the Aresty Institute of Executive Education in the Wharton School of the University of Pennsylvania, Philadelphia, where he tailors and delivers senior-level seminars on strategy, strategic execution, scenario planning and critical thinking at a number of leading companies. Mr. Austin is a former senior executive at Baxter Healthcare.

Mr. Austin also authored the following Health Administration Press publications: *Transformative Planning: How Your Healthcare Organization Can Strategize for an Uncertain Future*



As an independent chartered chapter of the American College of Healthcare Executives, Canadian Chapter of ACHE is authorized to award **3.0 hours of ACHE Face to Face Education credit** toward advancement or recertification in the American College of Healthcare Executives.



Maintenance of Certification (MOC)

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **3 Category I credits** towards their maintenance of certification requirement.

The registration fee for this optional session is **\$175.00 (plus tax)**

FOR MORE INFORMATION

please contact the Conferences and Events team at conference@cchl-ccls.ca.

Optional events

SUNDAY, JUNE 4, 2023 | 11:30 – 16:00

CCHL Leadership Integration Forum

To address strategic priorities, staff burnout, recruitment, and retention, organizations are increasingly considering the integration of leadership and leadership development as an urgent priority. Many organizations are using the LEADS framework as the common language to advance this process.

Join us for this bursting half day that will inspire participants and equip them with clear next steps for augmenting their organizational leadership capacity and through further leadership integration regardless of the starting point. Participants will gain practical insights through a summary of cutting-edge research findings regarding leadership integration and development, emerging trends, leading strategies, and examples of how organizations are using LEADS and other tools. We will introduce our newest initiative: the CCHL LEADS Leadership Organization designation, which outlines progressive levels of leadership integration.

Along with exposure to the CCHL's on-line community, the Circle, this session features content provided by CCHL specialist faculty, insights derived from small and full group discussions, speakers sharing their experiences introducing, integrating, and sustaining a leadership development program, and a keynote speaker from a world-class private sector organization who will address the timely question of leading strategies for recruitment and retention. The latter will be presented through the lens of widespread staff and leader burnout and turnover.

In addition to the opportunity to engage with professional colleagues, participants will leave with knowledge and resources that they can apply in their organizations. A summary report will be provided to participants following the session, and dialogue will continue on CCHL's Circle.



Maintenance of Certification (MOC)

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **3.75 Category I credits** towards their maintenance of certification requirement.

The registration fee for the CCHL Leadership Integration Forum includes lunch and nutritional break.

Early Bird (Member)	\$210.00 (plus tax)
Early Bird (Non-member)	\$250.00 (plus tax)
Regular (Member)	\$245.00 (plus tax)
Regular (Non-member)	\$285.00 (plus tax)

For more information about the CCHL Leadership Integration Forum, please contact Lynne Marleau at lmarleau@cchl-ccls.ca.



Are you looking to take your career in the health sector to the next level?

UNLOCK YOUR POTENTIAL AS A HEALTH LEADER WITH THE **CHE DESIGNATION!**

Don't miss this opportunity to advance your career, make a difference in the lives of others, and have an impact on the health system. Enroll in the Certified Health Executive (CHE) program today and become a certified health leader!

The Canadian College of Health Leaders' CHE program offers an extensive journey into LEADS-based leadership development using tools, content, and processes representing current best practices and evidence. As LEADS is fully incorporated in the content and requirements for completing the CHE credential, achieving and maintaining the credential contributes to building a common leadership language across leaders and health systems in Canada.

To find out more about the CHE Program, you can pre-schedule (che@cchl-ccls.ca) or drop by the CHE Lounge at the CCHL National Conference for a one-on-one consultation.

CANADIAN COLLEGE OF
HEALTH LEADERS



COLLÈGE CANADIEN DES
LEADERS EN SANTÉ

Optional events

SUNDAY, JUNE 4, 2023 | 17:30 – 23:00

Honouring Health Leadership Event

Our Honouring Health Leadership event will feature the recipients of the 2023 CCHL National Awards.

We will celebrate the accomplishments of the 2023 National Awards Program recipients and learn about leading practices. We are proud to showcase these Difference Makers, not just for winning their respective awards, but for making a difference to their communities, organizations, and most importantly, patients and their families.



Maintenance of Certification (MOC)

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **2.0 Category I credits** towards their maintenance of certification requirement.

Individual tickets and corporate tables are available for purchase.

Individual ticket	\$190 + HST
Corporate tables of 8	\$1,600 + HST

For more information about the Honouring Health Leadership Event, please contact Brianna Lavoy at blavoy@cchl-ccls.ca.

Title sponsor:



Gold sponsor:



Directed sponsor:



Social event

MONDAY, JUNE 5, 2023 | 17:15 – 18:30

CHE and Fellows reception

Brenda Rebman, CHE, Board Chair and **Alain Doucet**, President and CEO, are pleased to invite all participants to a reception to celebrate the newly convoked Certified Health Executives and Fellows and all health leaders. It's the perfect opportunity to meet new people, reconnect with those you have known for years, share a laugh, catch-up, grab some food and quite possibly lots of hugs!



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General information

The CCHL National Conference will take place June 4 – 6 at the Westin Harbour Castle in Toronto, Ontario. The optional events being offered on June 4 are at an additional cost.

Registration information

Registration is only available online at <https://cchl-ccls.ca/event/cchl-national-conference/>.

Registration fees include admission to all conference sessions, two continental breakfasts, four refreshments breaks, two luncheons, and the CHE and Fellows reception.

Conference registration fees

Early Bird (member)	\$935.00 + tax
Early Bird (non member)	\$1,075.00 + tax
Regular (member)	\$1,100.00 + tax
Regular (non member)	\$1,220.00 + tax
Single Day (member)	\$695.00 + tax
Single Day (non member)	\$815.00 + tax
Patient Representative	\$350.00 + tax
Student	\$360.00 + tax

* For the Patient Representative rate, please send information about the patient organization you represent to conference@cchl-ccls.ca.

* For the student rate, please send information on your current enrolment to conference@cchl-ccls.ca

CCHL members receive a \$120 discount on the conference registration fee. Not a member yet? Join the College today for only \$175 for the first year.

CCHL membership details available here:
<https://cchl-ccls.ca/individual-membership/>



Registration policies

Conference Payment Policy

Registration must be submitted online and paid in full to qualify for the early registration rates. If payment is not received by the deadline date, attendees will be invoiced at the next deadline rate. Registrations received without full payment are considered incomplete and shall not be included in the registration reports.

The early bird rate registration deadline is April 21, 2023.

The regular rate registration deadline is June 2, 2023.

Conference Cancellation Policy

Conference cancellation requests must be submitted in writing to conference@cchl-ccls.ca and received no later than the **early bird deadline**. Registration fees will be refunded minus a \$250 administrative fee. There will be no refunds for cancellation requests received after April 21, 2023.

No-shows occur when individuals register but do not attend the conference. No-shows are not eligible for a refund.

CCHL reserves the right to make changes in programs and speakers, or to cancel the conference if registration targets are not met or when conditions beyond its control prevail. If the conference is not held for any reason, CCHL's liability is limited to the refund of the registration fee only.

Conference Substitution Policy

If you are unable to attend the CCHL National Conference, you are welcome to send a colleague in your place. Please submit details of the substitution in writing to conference@cchl-ccls.ca.

Registration and information desk hours

Sunday, June 4	08:00 – 19:00
Monday, June 5	07:00 – 17:00
Tuesday, June 6	07:00 – 17:00

Privacy policy

CCHL collects information through registration forms for planning purposes, for providing information to delegates about the conference, and for completion of registration, name badges and delegate lists. In delivering this conference, the CCHL National Conference is supported by sponsors. As part of that support, if a delegate consents during the registration process, then his/her complete contact information will be made available to the sponsors.

Photo/video release

CCHL will take photographs and some video at the national conference and utilize them in CCHL news or promotional material whether in print, electronic, or other media including the conference website. By participating in the CCHL National Conference, you grant CCHL the right to use your photograph for such purposes.

Vaccination and mask policy

Our priority at CCHL is to create a safe environment at the annual conference. As the situation surrounding the COVID-19 pandemic is constantly evolving, we will be working in conjunction with The Westin Harbour Castle, Toronto, to monitor health and safety protocol requirements. We will meet or exceed the standards set by The Westin Harbour Castle, Toronto, Toronto Public Health and the Public Health Agency of Canada (PHAC). At this time, masking is optional and proof of vaccination is not required.

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Accommodations



A limited number of guest rooms are being held at the Westin Harbour Castle.

Westin Harbour Castle

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Find your balance in our WestinWORKOUT™ Fitness Studio, which offers yoga classes and a running concierge, then refuel in our hotel's dining destinations. Enjoy a restful night sleep in our Westin Heavenly® Beds and take in stunning views of the Lake Ontario. Our accommodations feature premium amenities like Westin Heavenly® Beds and Heavenly® Baths, USB charging ports, large workstations, Smart TVs and ergonomic working chairs.

Deluxe Lakeview room: \$299.00 (Single/double occupancy)

Reservations must be made by April 27, 2023 to benefit from the conference rate.

Rates do not include applicable taxes and fees, currently 13% HST on the guest room rate and 4% MAT (Municipal Accommodation Tax). Applicable taxes are subject to change.

Cancellation Policy: Cancellations received within 72 hours of arrival date will incur a penalty of 1 night room and tax, outside of 72 hours there is no penalty.

Travel

AIR CANADA

Air Canada has been appointed the official airline for the 2023 CCHL National Conference. Air Canada is pleased to offer you special discounts on fares. To book a flight with the promotion code **EAW26VV1**, access aircanada.com and enter your promotional code in the promotion code box before initiating your search.

UP Express

A discount of 25% is available for the UP Express offering service from Pearson International Airport to Union Station. To benefit from the discount, visit upexpress.com, select "Tickets & fares" at the top of screen, select "Buy tickets online", select you options and select "Buy now", and select "Check out", add promo code **CCHL23** after the credit card information and click "Apply" and proceed to complete your order. Tickets are valid for a year and are non-refundable.

Sponsorship opportunities

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Become a corporate sponsor of the 2023 CCHL National Conference. An extensive range of benefits is available to our corporate sponsors, commensurate with the level of sponsorship. We would also be delighted to tailor a benefits package to meet your organization's needs.

For further information on sponsorship, please contact:

Jaime M. Cleroux

Executive Vice President, Canadian College of Health Leaders

Tel: 613-235-7219 or 1-800-363-9056 (ext. 235) | Email: jcleroux@cchl-ccls.ca



Canadian College of Health Leaders

The Canadian College of Health Leaders (CCHL) is a national, member-driven, non-profit association. The College strives to provide the leadership development, tools, knowledge and networks that members need to become high impact leaders in Canadian healthcare.

As defined by the LEADS in a Caring Environment framework, a leader is anyone with the capacity to influence others to work together constructively. The College's LEADS Canada team provides LEADS-based leadership development services, and partners with organizations, authorities and regions to facilitate not only the adoption of the framework, but a cultural shift required to fully imbed LEADS throughout an organization.

Through LEADS, the CHE designation, credentialing, training, conferences, mentoring and a nationwide careers network, we support health leaders in every sector and region, from every professional background and at any stage of their career.

Located in Ottawa, the College collaborates with 20 chapters across the country and engages with its 4,000 members and 80 corporate members to promote lifelong learning and professional development while recognizing leadership excellence.

Visit www.cchl-ccls.ca for more details. Follow us on Twitter @CCHL_CCLS and on Facebook at <https://www.facebook.com/CCHL.National/>.

FOR GENERAL INFORMATION

Brianna Lavoy, Manager, Conferences and Events

Tel: 613-235-7219 or 1-800-363-9056 (ext. 232) | Email: blavoy@cchl-ccls.ca