

20
23

Canada West Health Leaders
CONFERENCE

IN-PERSON
OCTOBER 24-26, 2023

Caring for people who
care for people



CANADIAN COLLEGE OF
HEALTH LEADERS



COLLÈGE CANADIEN DES
LEADERS EN SANTÉ

TITLE
SPONSOR

Roche

Building a caring work environment by promoting attendance, wellness, and engagement

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@CCHL_CCLS



#CWHLC2023

What leadership behaviours promote a caring work environment?



Promoting Attendance

Fostering Wellness

Engagement

Asks how I am doing

Checks in with me

Shows appreciation for my work

Encourages me to be my best

Shows interest in my passions

Shows appreciation for my work.

Is there for me when I need them

Shows understanding of challenges

Provides resources to help.

Helps me be my best

Brings team members together.

Inspires purpose in our work

Recognizes people's strengths.

Put themselves in my shoes

Offers Support

Is there for me when I need them

Shows understanding of challenges

Provides resources to help.

Helps me be my best

Brings in lunch to say thanks

Celebrates my successes

Creates a fun work environment.

Shows understanding of my challenges

Guides me where needed

Lends an ear and listens to me

Recognizes the work of their employees or coworkers.

Says 'Thank You'.

Helps me overcome challenges

Offers feedback and suggestions

Helps me be my best

Encourages development

Motivates me and our team

Motivates me and our team



AWE Model of Workplace Satisfaction

Caring Work Environment

Attendance Wellness Engagement

SATISFACTION

Attendance Wellness

APATHY

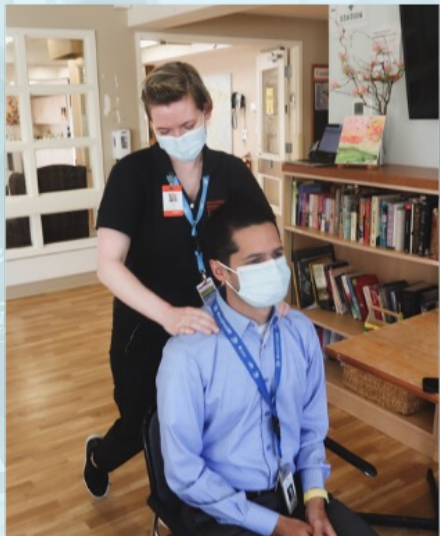
Attendance Engagement

BURNOUT

ABSENTEEISM









reusable
frames : \$82



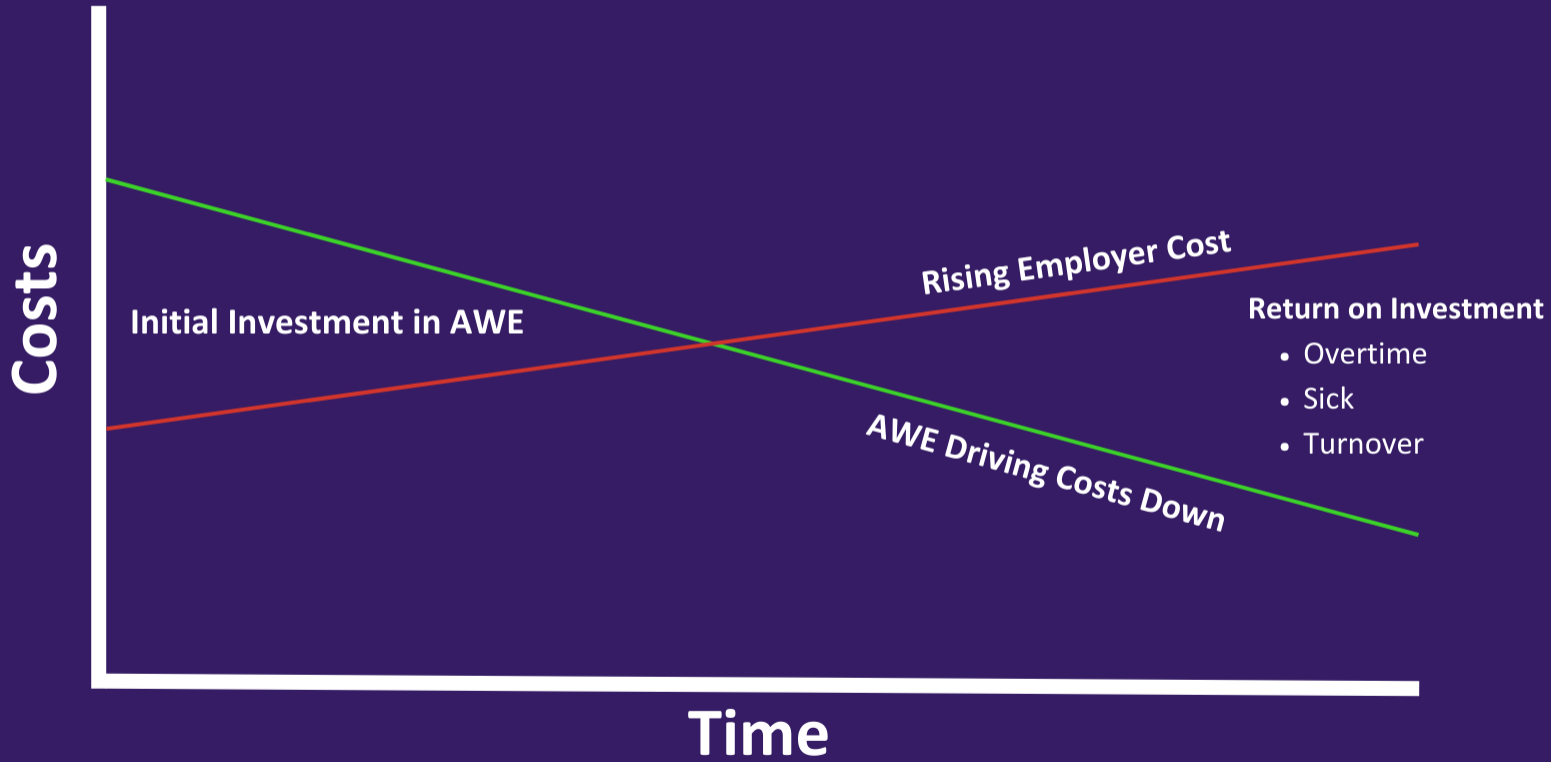
tree mural : \$400

**BUILDING A
CARING WORK
ENVIRONMENT :
PRICELESS**



cardstock
paper : \$16





AWE Approach for Building a Caring Work Environment

Attendance

- Acknowledge Absences
- Be a Support System
- Break Down Barriers

Wellness

- Share Resources
- Bring Services to Employees
- Support Clubs and Shared Interest Groups

Engagement

- Show Appreciation
- Facilitate Community
- Celebrate