

National Conference 2023: Coaches' Corner Biographies

Bill Zindle - Executive Director, Marketing & Strategy, Roche Diagnostics Canada

Bill has worked for Roche for over 20 years with a focus on diagnostics and personalized healthcare. He is a passionate leader that thrives on inspiring teams to push beyond the status quo to realize what is possible beyond their challenges. Bill has been serving as a people leader and organizational leader for more than 20 years and has been a part of the Canadian leadership team since 2013 in several different roles. Most recently he was a core team member of Roche's Transformation to move to a more agile organization.

Sue LeBeau - President and CEO, West Nipissing General Hospital

Sue is an experienced CEO of two northern small hospitals and led inception of Kiiwetinoong Healing Waters OHT. She is also a CCHL fellow, developer of leaders and a member of RNAO and NOSM University boards, amongst others. Sue is experienced in various primary care settings as a leader and NP and is also a course professor at various universities and colleges in Ontario and New Brunswick.

Tammy Quigley - System Innovation & Business Development Executive, London Health Sciences Centre

As a leader in health care management with a keen focus on system improvement, Tammy has over 20 years' experience in increasing positions of responsibility. A skilled collaborator with exceptional communication skills, Tammy places the patient at the center of every decision she makes. Always up to a challenge, she brings enthusiasm, highly developed problem-solving skills, and exceptional strategic focus to everything she does. She is currently an executive at London Health Sciences Centre in London, Ontario.

John Borody - Principle - Wise Decisions

John has had a long career as a senior health care executive. He is a lifelong member of the Canadian College of Health Leaders [CCHL] and is currently serving his second stint on its national board. John has held senior positions with three provincial Ministries of Health. John has a BSc from the University of Winnipeg, an MBA from Northlands Open University, and a healthcare diploma from the University of Saskatoon. He has his CHE and is a Fellow of the College.

Dr. Katherine Chubbs - President and Chief Executive Officer, Good Samaritan Society

Dr. Katherine Chubbs is the President and Chief Executive Officer of The Good Samaritan Society and Good Samaritan Canada. Dr. Chubbs is a registered nurse and has worked in a wide variety of clinical settings as a frontline nurse and manager. She has completed a diploma and Bachelor of Nursing degree, a certificate program in Northern Nursing, a master's in health studies-Leadership and is a Certified Health Executive. She also has a Doctorate in Business Administration.



Wolf Klassen - Providence Health Care, Michael Garron Hospital

Wolf Klassen is President and CEO at Michael Garron Hospital / Toronto East Health Network, a full-service community teaching hospital. Wolf has a Master of Health Science in Health Administration from the University of Toronto and is a certified Health Executive with the Canadian College of Health Service Executives. Wolf has an Adjunct appointment at the University of Toronto, Department of Health Policy, Management and Evaluation. He is also a Board member in several community organizations.

Ila Watson - President & CEO, Sault Area Hospital

Ila has been a health care executive since 2009 and has been CEO of a large community hospital since 2021. Her background includes strategy, operational planning, and Human Resources. She has benefitted from strong mentors and values providing formal and informal mentorship to others. She is a trusted health system partner, committed to doing what is best for patients. Ila is a strong and sincere communicator and is currently focused on leadership development, diversity, and inclusion.

Michele D'Elia - Executive Director Medical and Scientific Affairs, Roche Diagnostics

Michele D'Elia joined Roche Diagnostics in 2007 and has held various roles in regulatory affairs. In 2010 he transitioned to the marketing team as a Medical Advisor. A few years later he joined the newly created Business Development team as a Medical Affairs manager and became Director, Medical Affairs in 2016. In July 2019, Michele joined the Canadian senior leadership team and is now the Executive Director for Medical and Scientific Affairs. In 2022, he was elected as a board member of MedTech Canada.

Norm Peters - Chief Operating Officer, Providence Health Care

Norm Peters is the Chief Operating Officer at Providence Health Care. responsible for the strategic leadership and direction, planning and operational delivery and fiscal management of acute, rehabilitation, community, and provincial programs. Additionally, Norm leads health care redesign initiatives to create new models of care that are patient-focused and deliver value-based healthcare. Norm is also responsible for facilities management, supply logistics, and food services.

Dr. Marc Bilodeau, Major-General - Surgeon General/Médecin général, Canadian Armed Forces/Forces armées canadiennes

Marc has been serving as a family physician in the Canadian Armed Forces (CAF) since 2000. He has occupied several staff, leadership, and command positions within the CAF, both in Canada and abroad. He has been serving as the CAF Surgeon General, the highest ranked position for the Canadian military health system, since 2020. He is a surveyor for Accreditation Canada and completed a master's in public administration. He is currently on the Canadian College of Health Leaders (CCHL) board of directors.



Altaf Stationwala - President & CEO, Mackenzie Health

Altaf Stationwala was appointed President and CEO of Mackenzie Health in 2010. Under his leadership, Mackenzie Health received Accreditation with Exemplary Standing consecutively in 2013, 2017 and 2022 – the highest rating a Canadian healthcare provider can achieve – and numerous awards for its commitment to safety and quality patient care, as well as approval to build the organization’s second hospital – Cortellucci Vaughan Hospital which opened in early 2021.

Charleen Austin - Healthcare Consultant

Charleen is a national healthcare leader and nurse residing in Toronto with over 25 years experience in health operations, government, and consulting. She fosters evidence-based action, prioritizes broad coalitions, and is often said to inspire others. She is always searching for opportunities where others see barriers, models integrity, and inspires excellence. She believes great leadership requires trust, communication, and engagement. She strives to build environments where people thrive.

Maryanne D’Arpino - Healthcare Quality & Safety Consultant, Independent Consultant

Maryanne has served the Canadian Healthcare system as a Nurse leader and in senior level executive positions for over 20 years. She brings unique leadership perspectives having worked with all sectors and levels of the system – government, regulatory bodies and associations, academia, delivery, and patient-led organizations. Maryanne is committed to improving health care safety and quality, across Canada and beyond. Through a values-based leadership approach, we will improve healthcare safety for all.

