

20  
23

*National Awards Program*

**CELEBRATING LEADING PRACTICES**



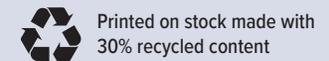
CANADIAN COLLEGE OF  
HEALTH LEADERS  
COLLÈGE CANADIEN DES  
LEADERS EN SANTÉ

SPONSORED BY:



## 2023 National Awards Program Sponsors

The Canadian College of Health Leaders would like to thank the 2023 National Awards Program sponsors.



## Introducing the 2023 National Awards Program Recipients – Congratulations to Our Difference Makers!

The Canadian College of Health Leaders, alongside our award sponsors, is delighted to recognize the individuals, teams, and organizations that make a difference. The College's National Awards Program recognizes the importance of leadership, commitment, and performance. We are proud to showcase these Difference Makers, not just for winning their respective awards, but for making a difference to their communities, organizations and, most importantly, patients and their families.

We would like to thank all the dedicated College members, health workers, industry partners and leaders who continue to manage difficult healthcare challenges.

The College is a community. We have designed the enclosed leading practices guide to allow everyone in our community to share in the knowledge and lessons learned from our Award Winners. Enclosed you will find examples of leading practices that can be replicated in your organization or community.

Do you know of any outstanding accomplishments in your organizations?

There is no better time than the present to consider individuals, teams, and programs worthy of recognition in the 2024 National Awards Program. For nomination information please visit the awards section of our web site: [www.cchl-ccls.ca](http://www.cchl-ccls.ca).

Sincerely,



**Alain Doucet, MBA**, President and Chief Executive Officer  
Canadian College of Health Leaders

CANADIAN COLLEGE OF  
HEALTH LEADERS



COLLÈGE CANADIEN DES  
LEADERS EN SANTÉ

## Congratulations to all award recipients!

On behalf of HIROC, we offer our most sincere congratulations to all the CCHL National Awards Program recipients who are making a difference in their communities.

At HIROC, we value listening to our Subscribers and the entire healthcare community – Learning how we can adapt and co-create solutions from the many healthcare change makers out there.

As an Educational Partner of the College, we are delighted to be a partner of this leading practice guide to promote lessons learned, knowledge sharing, and to provide recognition to the award recipients.

Thank you for inspiring us and congratulations again!



**Catherine Gaulton**, Chief Executive Officer, HIROC



## Advisory Committee

The College would like to thank the members of the National Awards Advisory Committee for their guidance and support.

**Jennifer Proulx, CHE** (Chair)  
Vice President of Child Development and Community Services  
Children's Hospital of Eastern Ontario

**Kate Butler**  
Executive Director Energy Management  
Service NB Health Services

**Bonnie Conrad, CHE**  
Health Services Manager, Community Mental Health and Addictions  
Nova Scotia Health Authority

**Christian Coulombe** (Ex-officio)  
Vice-President, Marketing & Membership  
Canadian College of Health Leaders

**Jaime M. Cleroux** (Ex-officio)  
Executive Vice President  
Canadian College of Health Leaders

**Alain Doucet, MBA** (Ex-officio)  
President and CEO  
Canadian College of Health Leaders

**Melicent Lavers-Sailly, CHE**  
Director, OU (business) & HIS (services) Communications/Global Regions, Medtronic

**Andrew S. MacDougall, CHE**  
Executive Director, Community Health & Seniors Care  
Health PEI

**Jennifer Sheils**  
Chief Information Officer  
Horizon Health Network

**Mehdi Somji, CHE**  
Director, Innovation & Partnerships  
Trillium Health Partners

**Francine St-Martin** (Ex-officio)  
Director, Conferences and Events  
Canadian College of Health Leaders

**Alisha Thaver**  
Director, Strategic Initiatives & Stakeholder Relations  
Covenant Care/Covenant Living

**Sheri Whitlock**  
Vice President, Corporate Accounts, Strategic Marketing, Communications  
BD-Canada

**Jennifer Wilks**  
Regional Manager  
Vancouver Coastal Health

**Kathryn York**  
Founding Partner  
CCIG Solutions - Collective Change and Innovation Group

## TABLE OF CONTENTS

|    |   |
|----|---|
| 4  | National Awards Advisory Committee                                      |
| 5  | 3M Health Care Quality Team Awards                                      |
| 5  | Quality Improvement Initiative(s) Across a Health System                |
| 6  | Quality Improvement Initiative(s) Within an Organization                |
| 7  | Award of Excellence in Mental Health and Addictions Quality Improvement |
| 8  | Celebrating the Human Spirit Award                                      |
| 9  | Chapter Awards for Distinguished Service                                |
| 10 | CCHL Distinguished Leadership Award                                     |
| 11 | Energy and Environmental Stewardship Award                              |
| 12 | Excellence in Diversity and Inclusion Award                             |
| 13 | Excellence in Patient Experience Award                                  |
| 14 | Excellence in Patient Safety Award                                      |
| 15 | HMF Article of the Year Award   |
| 16 | Mentorship Award  |
| 17 | Nursing Leadership Award  |
| 18 | President's Award for Outstanding Corporate Membership in the College   |
| 19 | Recognition in Delivering Value-based Healthcare                        |
| 20 | Robert Wood Johnson Awards  |
| 22 | Robert Zed Young Health Leader Award                                    |

## 3M Health Care Quality Team Awards

This award recognizes four important elements: innovation, quality, patient/family engagement, and teamwork, and provides Canadian health leaders with an excellent opportunity to recognize team members who have applied the quality process to create measurable benefits in their network of services and programs.

Full descriptions of all award nominees can be found in the 3M Health Care Quality Team Awards Executive Summaries booklet, available at: [www.cchl-ccls.ca](http://www.cchl-ccls.ca).



### SELECTION COMMITTEE

#### Quality Improvement Initiative(s) Across a Health System

**Mark Fam, CHE** (Chair)

Vice President, Programs  
Michael Garron Hospital a division  
of the Toronto East Health Network

**John Andruchak, CHE**

Principal  
Andruchak Consulting

**Sandra Blevins, CHE**

Health Care Consultant

**Anita Ellis** (Ex-officio)

Divisional Leader - Canada  
Medical Solutions Division,  
3M Healthcare Business Group

**Asmita Gillani, CHE**

Executive Director  
Accreditation Canada

**Wendy Hansson, CHE**

Principal | Chief Strategist  
Innovative Health

**Kelli O'Brien**

President and CEO  
St. Joseph's Care Group

**Victoria Schmid**

CEO  
SWITCH BC

### AWARD RECIPIENT

#### Quality Improvement Initiative(s) Across a Health System

## Nova Scotia Health

### *VirtualCareNS*

Despite being a foundational need and a right to access, many Nova Scotians are experiencing significant challenges in accessing primary care services including many without a primary care provider. The pandemic despite its many negative impacts has accelerated ability to rapidly innovate, and to "test and try" new solutions. The pandemic has also shone the light on the importance of integrating virtual and digital health solutions as part of overall care and access. VirtualCareNS is a novel access to primary care service to meet the low-acuity primary care needs for Nova Scotians implemented to reduce high use of ED services and increasing challenges related to access to primary care. This uniquely designed virtual care solution for Nova Scotians was implemented in record time, 3 months from design to implementation given high needs for access to primary care.

The novel elements include access to virtual and in-person follow up, access to lab and diagnostic services and access to specialists. This rapid implementation has taken the "test and try" and QI approach to implement many positive changes including bringing access in library locations for those without access to computer or internet services. To date, over 130,000 without access to primary care can use this service with overwhelmingly positive response (4.6/5 average rating to date) and over 300+ visit requests per day, and reduction in ED utilization and cost savings for patients and the system. This service will continue to be front door access to primary care. "It is about time" - users

### CONTACT

**Tara Sampalli**

Senior Director of Implementation Science and Evaluation,  
and Global Health Systems Planning, Nova Scotia Health  
90 Lovett Lake Court, Suite 201, Halifax NS B3S 0H6  
902-240-4890 | [tara.sampalli@nshealth.ca](mailto:tara.sampalli@nshealth.ca)

## 3M Health Care Quality Team Awards

This award recognizes four important elements: innovation, quality, patient/family engagement, and teamwork, and provides Canadian health leaders with an excellent opportunity to recognize team members who have applied the quality process to create measurable benefits in their network of services and programs.

Full descriptions of all award nominees can be found in the 3M Health Care Quality Team Awards Executive Summaries booklet, available at: [www.cchl-ccls.ca](http://www.cchl-ccls.ca).



### SELECTION COMMITTEE

#### Quality Improvement Initiative(s) Within an Organization

**Patricia O'Connor, FCCHL** (Chair)  
Consultant, Faculty and Improvement  
Advisor  
HEC - Healthcare Excellence Canada

**Tracy Buckler, CHE** (Excused)  
Retired Health Leader

**Annette Elliott Rose**  
Vice President Clinical Care &  
Chief Nurse Executive  
IWK Health Centre

**Anita Ellis** (Ex-officio)  
Divisional Leader - Canada  
Medical Solutions Division,  
3M Healthcare Business Group

**Sandy Jansen, CHE**  
Vice President, Patient Care  
and Risk Management  
St. Joseph's Health Care London

**Jamie MacDonald, MBA, CHE**  
(Excused)  
Chief Administrative Officer  
Health PEI

**Colin Stevenson, CHE**  
Chief of System Integration  
Nova Scotia Department of Health  
and Wellness

**Brenda Weir, CHE**  
Former Vice President,  
Chief Nursing Executive  
Peterborough Regional Health  
Centre

### AWARD RECIPIENT

#### Quality Improvement Initiative(s) Within an Organization

## St. Joseph's Care Group

### *The Hogarth Riverview Manor Transformation Journey*

In October 2017, Hogarth Riverview Manor (HRM) was placed under a mandatory management order by the Ministry on the grounds of "ongoing non-compliance with resident care requirements, protecting residents from abuse, not following plans of care and not meeting reporting obligations to the director (of the long-term care inspections branch)". The Home underwent a transformational journey to restore resident, family, staff, public and Ministry confidence and trust in our ability to deliver high quality, safe, client-centred care. Through the implementation of iCare, its operational excellence program, resident quality and safety outcomes improved, compliance increased, accountability increased, staff experience improved and HRM emerged from the multi-year mandatory management order in 2021.

This large-scale organizational improvement initiative has been recognized with two Leading Practice Awards from Health Standards Organization and was shortlisted for 2022 Global Opex Award for Business Transformation Leader of the Year Award. The shared vision of operational excellence was enabled through leadership, management practices and infrastructure. Through the establishment of a quality management system that embraces problem solving capability at the frontline, the development of leaders as coaches and embedding quality improvement into the fabric of the home, cultural change and the relentless pursuit of excellence continues to be sustained. Even during the midst of COVID-19, this team was able to make the seemingly impossible possible through their steadfast focus on excellence, client-centred care and quality improvement.

### CONTACT

**Sumeet Kumar**, Director of Quality, St. Joseph's Care Group  
Thunder Bay ON P7B 5G2  
807-625-1110 | [sumeet.kumar@tbh.net](mailto:sumeet.kumar@tbh.net)

## Award of Excellence in Mental Health and Addictions Quality Improvement

This award honours a hospital, health authority, community based mental health and addictions program/service, or a leader in the field that demonstrates evidence-informed and sustained quality improvements (QI) in the area of mental health and addictions.

Sponsored by:



### SELECTION COMMITTEE

**Darryl Yates, CHE** (Chair)  
Executive Director, Brain and Mental Health Services  
The Hospital for Sick Children (SickKids)

**Dr. Pierre Beauséjour**  
Full Professor of Psychiatry  
University of Sherbrooke

**Jean Daigle** (Excused)  
Vice President, Community  
Horizon Health Network

**Barbara C. Hall, CHE**  
Board Chair  
Northwood

**Yasmin Jetha**  
Vice President, Community Services  
Vancouver Coastal Health Authority

**Michel Rodrigue, CPA, CMA, MBA** (Ex-officio)  
President and Chief Executive Officer  
Mental Health Commission of Canada

**Mark Snaterse, CHE**  
Executive Director, Addiction and Mental Health, Edmonton Zone  
Alberta Health Services

### AWARD RECIPIENT

## Waypoint Centre for Mental Health Care | Ontario Structure Psychotherapy Program

The Ontario Structured Psychotherapy Program – Central North implemented a quality improvement project aimed at increasing the quality and volume of services provided to people from the program's Priority Populations. This regional Quality Improvement initiative targeted the needs of individuals most represented in the community of Central-North Ontario (people who are Indigenous, Francophone, and members of 2S-LGBTQ+ community). This quality improvement project involved eliciting feedback from the OSP Client Advisory Committee, the Indigenous Evaluation Circle, OSP's Francophone Engagement Committee, and OSP Service Providers. Based on stakeholder feedback, regional data, and research evidence, the OSP team implemented training, communication strategies, and service modifications aimed at improving the accessibility and quality of service provision.

Throughout this quality improvement project, all staff working for OSP-CN completed Indigenous Cultural Safety Training and Safer Spaces Training (focused on working with clients from the 2S-LGBTQ+ community). OSP-CN also maintains a Client Advisory Committee, an Indigenous Evaluation Circle, and a Francophone Engagement Committee aimed at developing and evaluating advances in service provision. The implementation of this quality improvement project increased referrals and successfully increased the number of people accessing CBT in the region, provided positive clinical outcomes to CBT participants, increased number of clients served from the identified Priority Populations and contributed to the advancement of continuous quality improvement initiatives across the OSP program provincially.

### CONTACT

#### Jessica Ariss

Program Manager Ontario Structured Psychotherapy Program  
Waypoint Centre for Mental Health Care | Ontario Structure Psychotherapy Program  
Penetanguishene ON L9M 1G3  
705-549-3181 ext. 2212 | jariss@waypointcentre.ca

## Celebrating the Human Spirit Award

This award recognizes and honours the meaningful contributions of individuals and teams for acts of caring and compassion that go above and beyond the call of duty, inspire others, and have a profound and lasting impact.

*Sponsored by:*



### SELECTION COMMITTEE

**Kenneth W. Baird, CHE** (Chair)  
Vice President, Transition  
Eastern Regional Health Authority

**Brenda Badiuk**  
President & COO  
Seven Oaks General Hospital

**Michael Gardam, CHE**  
Chief Executive Officer  
Health PEI

**Catherine Gaulton** (Ex-officio)  
Chief Executive Officer  
HIROC - Health Insurance  
Reciprocal of Canada

**Cheryl L. Harrison, CHE**  
President and Chief Executive Officer  
Muskoka Algonquin Healthcare

**Kelli O'Brien**  
President and CEO  
St. Joseph's Care Group

**Stefanie Ralph, CHE**  
Executive Director, Patient Experience  
Yukon Hospital Corporation

**Talya Wolff, CHE**  
Manager, Patient Services and  
Experience  
University Health Network

### AWARD RECIPIENT

## Dr. Katherine Chubbs, CHE

As a passionate Indigenous leader, Dr. Katherine Chubbs exemplifies the obligation to set a positive example and be that spark of change. Paraphrasing her comments, "If you don't do it, no one else will either, so it must start with you". Consequently, Dr. Chubbs can be found spending countless hours as a volunteer to support those most vulnerable in society. She is particularly dedicated to supporting Indigenous and other marginalized populations as it pertains to issues with addictions and mental health, housing, and community reintegration. Another example of Dr. Chubbs' community engagement that assists in fostering understanding and bridge-building is Good Samaritans work in supporting the Coldest Night of the Year (CNOY) campaign. CNOY is a national initiative that rallies around a winter family-friendly walk to raise money and awareness for local charities that serve people experiencing hurt, hunger, and homelessness.

Dr. Chubbs also role models the importance of cultivating meaningful relationships with First Nations and Indigenous organizations. With a posture of servanthood and a desire to learn, Dr. Chubbs has guided Good Samaritan leaders to build strategic relationships that have brought an awareness and educational benefit to the organization. In as much as there is need for reconciliation action, Good Samaritan acknowledges the need to ensure the truth about residential schools is heard and known – therefore, Dr. Chubbs led the organization in making significant strides towards cultivating awareness for the need for reconciliation. These actions go above and beyond the call of duty in our service of care and compassion.

### CONTACT

**Dr. Katherine Chubbs, CHE**  
President and CEO, The Good Samaritan Society  
8861-75 Street NW, Edmonton AB T6C 4G8  
780-431-3700 | [kchubbs@gss.org](mailto:kchubbs@gss.org)

# 20 23

# Awards

## AWARD RECIPIENTS

### BC LOWER MAINLAND CHAPTER

#### **Dr. Shirin Abadi**

Clinical Professor, Faculties of Pharmacy & Medicine, UBC  
Pharmacy Clinical/Education  
Coordinator, BC Cancer (Vancouver), PHSA

### BLUENOSE CHAPTER (NS AND PEI)

#### **Brent VanBuskirk, CHE**

Director, Health Systems Strategies & Government Affairs  
Medtronic

### GREATER TORONTO AREA CHAPTER

#### **Susan Fryer-Keene**

Chair, GTA Chapter

### NEON LIGHTS CHAPTER

#### **Ila Watson**

President and CEO  
Sault Area Hospital

### NEW BRUNSWICK CHAPTER

#### **Tom Maston, CHE**

Former Deputy Minister of Health  
New Brunswick Department of Health  
(Retired)

### NORTHERN ALBERTA CHAPTER

#### **Raymond Cormie**

Chief Executive Officer  
Homeland Housing

### NORTHWESTERN ONTARIO CHAPTER

#### **Jessica Logozzo, CHE**

VP Regional Transformation and Integration,  
Thunder Bay Regional Health Sciences Centre

## Chapter Award for Distinguished Service

This award provides an opportunity for chapters to recognize locally and nationally the individuals who have made a significant contribution to their chapter.

### QUÉBEC CHAPTER

#### **Gyslaine Samson Saulnier, CHE/LCS**

Consultante-Formatrice,  
GSS Conseil  
Chargée de cours, Université de Montréal, École de Santé publique

### SOUTHERN ALBERTA CHAPTER

#### **Ian Woodcock, CHE**

Executive Vice President and Chief Operating Officer  
Intercare Corporate Group Inc.

### SOUTHWESTERN ONTARIO CHAPTER

#### **Nicole Robinson, CHE**

Vice President System Strategy, Planning, Design and Implementation  
Ontario Health West

### VANCOUVER ISLAND CHAPTER

#### **Lindsay Brookes**

Manager, Contacts & Performance, LTC & AL  
Island Health



## CCHL Distinguished Leadership Award

The CCHL Distinguished Leadership Award honours a Champion of Performance Improvement. Winners of this Award will be passionate and visionary leaders who have led transformative change, demonstrated exemplary engagement, and collaboration and a dedication to building leadership capacity.

*Sponsored by:*



GE HealthCare

## AWARD RECIPIENT

### John Borody, MBA, FCCHL

John Borody, a CHE and Fellow of the College, has had a distinguished career as a Healthcare Leader. He has proven to be a strong Executive Leader with demonstrated strengths in many areas. He possesses strong interpersonal skills, is an assertive communicator and is highly respected by his superiors, peers and subordinates alike.

John has served in many senior capacities in the not-for-profit health sector in Alberta, Saskatchewan and Manitoba. He served as Executive Director of Addictions Foundation of Manitoba for 12 years and as Marketing Director for Accreditation Canada for two years in Kuwait.

He has contributed on many industry organization's including QNET, Accreditation Canada, and CCHL, as well as non-sector community organizations. He has been a presenter at seminars and workshops on various topics throughout the years. Nationally, John has played a pivotal role serving twice on the CCHL National Board, where he served as Chair of the CCHL Fellows Council and Chair of the CCHL Professional Standards Committee. He has been and is a long-time member of his local chapter assuming leadership roles in education, conference planning, long-term care, mentorship and leadership. John was Chair of the CCHL's Board of Directors from 2008 to 2010.

### CONTACT

#### John Borody, MBA, FCCHL

Director, CCHL Board of Directors

Winnipeg MB

204-960-8371 | [jaborody@mymts.net](mailto:jaborody@mymts.net)

## Energy and Environmental Stewardship Award

This award recognizes a progressive healthcare organization that has implemented programs that demonstrate environmental responsibility through the reduction of energy usage, the preservation of natural resources, and effective waste diversion solutions.

Sponsored by:



### SELECTION COMMITTEE

**Jo-anne Marr, CHE** (Chair)  
President & CEO  
Oak Valley Health

**Dean Anderson**  
Executive Director,  
Facilities Management  
Vancouver Island Health Authority

**Kenneth W. Baird, CHE**  
Vice President, Transition  
Eastern Regional Health Authority

**Mike Hickey**  
President  
MF Hickey Consulting

**Andrew Neuner, CHE**  
Former CEO  
Health Quality Council of Alberta

**Ron Noble, FCCHL, FACHE**  
President and CEO  
Catholic Health Association of  
Ontario

**Luis Rodrigues** (Ex-officio)  
General Manager, Comprehensive  
Energy and Infrastructure Solutions,  
Canada  
Trane Canada

**Michael Young**  
Executive Vice-President, CAO  
Sunnybrook Health Sciences Centre

### AWARD RECIPIENT

## Unity Health Toronto

Unity Health has implemented organizational wide initiatives demonstrating stewardship in sustainability through the reduction of energy usage, the conservation of natural resources, and waste diversion – from energy efficient building systems and solutions, sustainability awareness programs, and waste management initiatives. With Unity Health’s aspirational goals, Unity Health is well on its journey towards sustainable and net zero healthcare. The Director of Project Engineering and Energy created an Energy Team in 2019, and since then, Unity Health has had three years of consistent energy savings.

In 2022, some of the major projects, which contributed to significant savings in both electricity and water included: An organization wide LED lighting retrofit; Variable frequency drive installation on pumps; Variable frequency drive installation on fans; Chiller plant optimization; and MRI heat exchanger plate replacement. The following awards were received in 2021 for Unity Health’s commitment to sustainability: Save on Energy – Energy Manager of the Year Award to recognize the skill and dedication of the two Unity Health Energy Managers and the organization’s commitment to energy-efficiency best practices; The Canadian Coalition for Green Health Care (CCGHC) awarded Unity Health as a top performing Canadian hospital in its peer group in sustainability leadership; The CCGHC awarded Unity Health as top performing Canadian hospitals in their respective peer groups in pollution prevention; and The CCGHC awarded Providence as a top performing Canadian hospital in its peer group in energy.

### CONTACT

**Katelyn Marie Poyntz**, Director, Project Engineering & Energy  
Unity Health Toronto  
Toronto ON M5B 1W8  
416-864-6060 ext. 6689 | [katelyn.poyntz@unityhealth.to](mailto:katelyn.poyntz@unityhealth.to)

## Excellence in Diversity & Inclusion Award

This award honours a forward-thinking healthcare organization that has demonstrated leadership in creating and promoting diversity and inclusion to improve the environment for its employees, and to better service their customers/patients, and the community.

Sponsored by:



### SELECTION COMMITTEE

**Brenda Flaherty** (Chair)

Healthcare Consultant

**Jim Hornell**

Executive Coach & Consultant  
Hornell BDS Enterprise

**Scott Jarrett**

Executive Vice President and Chief  
Administration Officer  
Trillium Health Partners

**Philippe Lubino, CHE**

CEO  
Phoenix Leadership Coaching inc.

**Norman Peters, CHE**

Chief Operating Officer  
Providence Health Care

**Dionne Sinclair, CHE**

Vice President, Clinical Care and  
Chief Nurse Executive  
CAMH

**Jackie Schleifer Taylor, CHE**

President and Chief Executive Officer  
London Health Sciences Centre

**Normand St-Gelais** (Ex-officio)

Director of Corporate Responsibility  
Sodexo Canada

### AWARD RECIPIENT

## Good Samaritan Society / Good Samaritan Canada

The Good Samaritan Society and Good Samaritan Canada (Good Samaritan) is committed to upholding the values of equity, diversity, inclusion and anti-racism at all levels throughout the organization, as well as in the delivery of our services. The organization believes that equity, diversity, inclusion and anti-racism involve creating an organizational culture that wholeheartedly welcomes and fosters the individuality of others and represents all people within the communities served. For Good Samaritan, equity means freedom from unfairness as a result of one's identity. The organization believes that dignity, rights, responsibilities, treatment and opportunities as an individual are not dependent on who you are. Diversity is the inclusion of all the ways people are different; age, gender and gender identity, neurodiversity, physical and non-physical ability, race and ethnicity, relation, sexual orientation, socio-economic status and more.

Good Samaritan promotes inclusion to ensure that people feel respected and valued for who they are as individuals. It practises anti-racism as the active process of identifying and opposing racism. Anti-racism is rooted in action. Our collective differences shape our views, outlook and approach, while supporting us to explore these differences in a safe, positive, and nurturing environment. By creating a culture that fosters equity, diversity, inclusion, and anti-racism, Good Samaritan embraces, respects, welcomes and values the differences of all people. Everyone has the right to be treated fairly and justly, and everyone can continue to learn and grow through understanding each other's differences. Building an equitable, diverse and inclusive organization requires that everyone work together.

### CONTACT

**Good Samaritan Society / Good Samaritan Canada**

Edmonton AB T6C 4G8

[www.gss.org](http://www.gss.org)

## Excellence in Patient Experience Award

This award is focused on honouring organizations and individuals who have set in place innovations that improve the human experience in healthcare. The Excellence in Patient Experience Award will highlight and recognize innovations that have made a change to how patients and their families experience healthcare services.

Sponsored by:



### SELECTION COMMITTEE

**Marnie Escaf, CHE** (Chair)  
Senior Vice President UHN,  
Executive Lead PMH  
University Health Network

**Bonnie Cochrane, CHE** (Ex-officio)  
Huron Healthcare Practice,  
General Manager for Canada,  
Huron Consulting Group

**Linda Dempster**  
Vice President Patient Experience  
and Pandemic Response  
Fraser Health Authority

**Marion Dowling**  
Executive Director & Professional  
Practice, Quality & Patient Experience,  
Chief Nursing Officer  
Health PEI

**Krista Jangaard**  
President & CEO  
IWK Health Centre

**Arden Krystal, CHE**  
President & CEO  
Southlake Regional Health Care

**Judy O’Keefe, CHE** (Excused)  
VP Clinical Services  
Eastern Health

### AWARD RECIPIENT

## Provincial Health Services Authority | BC Mental Health & Substance Uses Services

The Patient Experience and Community Engagement (PE/CE) team at BC Mental Health and Substance Use Services (BCMHSUS) was looking for a way to disrupt the traditional model of care in a growing area of patient need, to help a hard-to-reach and hardly reached patient population in dire need of support. They explored the data around their programs and patients and began imagining a new approach, one that moved away from a custodial nature of care, to one that put patient empowerment at the heart of trauma-informed programs and services. This shift in approach placed the power of family and community as an extension of the care team and moved from asking patients, “what’s the matter?” to a simple, but profound change in wording: “What matters to you?” The success of this team in their approach has been impressive, both in meaningful process and improved outcomes for patients. A significant part of this new approach has been the quantitative success and replicability of it, enabling teams across the mental health and substance use spectrum to follow in the team’s footsteps. From the increased involvement of patient partners across all levels of decision-making, patient and family leadership, and peer worker hiring – and providing staff with the training, coaching and capacity-building to do this work – to rolling out a comprehensive, evidence-informed anti-stigma intervention across BCMHSUS, the team has accomplished a lot in a relatively short timeframe. This can be seen in the patient experience measurements that are now a standard part of treatment.

### CONTACT

#### Kathryn Proudfoot

Director, Patient Experience and Community Engagement  
Provincial Health Services Authority | BC Mental Health &  
Substance Uses Services  
4949 Heather Street, Vancouver BC V5Z 3L7  
604-219-8195 | [kathryn.proudfoot@phsa.ca](mailto:kathryn.proudfoot@phsa.ca)

## Excellence in Patient Safety Award

This award recognizes individuals and/or teams that are committed to improving patient safety within the healthcare environment, through leadership, culture, best practices, innovation, and change management expertise.

Sponsored by:



### SELECTION COMMITTEE

**Arden Krystal, CHE** (Chair)

President & CEO  
Southlake Regional Health Care

**Lori Korchinski, CHE**

Executive Director  
Provincial Health Services Authority

**Sandi Kossey, CHE**

CEO  
Alberta Dental Association

**Emily Musing, CHE**

Inaugural leader-in-residence for  
the Faculty of Pharmacy, U of T;  
Former VP Clinical and Chief  
Patient Safety Officer (retired)  
University Health Network

**Solange Pomerleau**

Clinical Informatics Lead & Clinical  
Informatics Content Builder  
Alberta Health Services

**Bernie Weinstein**

Patient Representative  
Patients for Patient Safety Canada

**Sheri Whitlock** (Ex-officio)

Vice President, Corporate Accounts,  
Strategic Marketing, Communications  
BD-Canada

### AWARD RECIPIENT

## Mackenzie Health

In November 2019, Mackenzie Health (MH) conducted an organizational safety culture survey as part of its accreditation requirements, which revealed an opportunity to improve patient safety practices. This was exacerbated by anecdotal concerns that safety events were being underreported across the health system. In response, MH began a journey toward adopting a Zero Harm approach to improve the safety culture. To shift quality and safety from “principles” to “practice,” it was determined to operationalize the Zero Harm philosophy by introducing system-wide changes within a rapid timeframe. MH developed a 5-part strategy for cultural and process redesign that included evidence informed methods of 1) engaging stakeholders and leveraging leadership support; 2) developing a quality and patient safety framework; 3) selecting meaningful organizational quality aims; 4) evolving the safety review process to enhance reporting and learning; and 5) creating a comprehensive communication plan. This strategy set the stage to improve the patient safety culture within the organization.

### CONTACT

**Maya Sinno, RN, EMBA, CPHQ**

Director, Quality, Patient Safety & Patient Experience, Mackenzie Health  
10 Trench St, Richmond Hill ON L4C4Z3  
905-883-1212 | [maya.sinno@mackenziehealth.ca](mailto:maya.sinno@mackenziehealth.ca)

### **HMF Article of the Year Award**

This award recognizes an article published in Healthcare Management Forum in the preceding year which has helped to advance knowledge in the practice of health leadership.

*Sponsored by:*



### **AWARD RECIPIENT**

#### **Ivy Bourgeault, PhD**

Dr. Bourgeault is a Professor in the School of Sociological and Anthropological Studies at the University of Ottawa and the University Research Chair in Gender, Diversity and the Professions. She leads the Canadian Health Workforce Network and the Empowering Women Leaders in Health initiative. Dr. Bourgeault has garnered an international reputation for her research on the health workforce, particularly from a gender lens.

Her article, co-authored by Jelena Atanackovic, PhD, Kim McMillan, RN, PhD, Henrietta Akuamoah Boateng, PhD, and Sarah Simkin, MD, MSc, inspires meaningful reform through timely, original research involving leaders in several professions including nurses, physicians, midwives and dentists. As a result of COVID-19, an unprecedented level of health leaders are taking leaves of absence. This work calls on those in leadership roles to take an explicit profession- and gender-based approach that recognizes the influence of individual, work, and family circumstances on health worker mental health.

#### **CONTACT**

##### **Ivy Bourgeault, PhD,**

Full Professor, Sociological and Anthropological Studies  
Faculty of Social Sciences, University of Ottawa  
75 Laurier Ave. E, Ottawa ON K1N 6N5  
613-562-5800 | [Ivy.Bourgeault@uottawa.ca](mailto:Ivy.Bourgeault@uottawa.ca)

## Mentorship Award

This award is presented to a leader in the healthcare system who demonstrates exemplary, sustained commitment to mentoring, and inspiring healthcare leadership.

*Sponsored by:*



### SELECTION COMMITTEE

**Katherine Chubbs, CHE** (Chair)  
President and Chief Executive Officer  
Good Samaritan Society

**Dianne Doyle, FCCHL**  
President  
St. Thomas More Collegiate

**François Drolet** (Ex-Officio)  
Former Executive Director – Access,  
Policy and Government Relations  
(Retired)

**Jeanette Edwards, CHE**  
Retired Health Leader

**Wolf Klassen, CHE**  
President and CEO, Interim  
Michael Garron Hospital

**David Thompson, CHE**  
Senior Consultant  
Morgan Place

**Ila Watson**  
President and Chief Executive Officer  
Sault Area Hospital

**Jodi Younger, CHE**  
Vice President Patient Care & Quality  
St. Joseph's Health Care London

### AWARD RECIPIENT

## Reece Bearnes, CHE

Reece is the Executive Director of Clinical Operations at The Ottawa Hospital (TOH), and the Regional Vice-President of Cancer Care Ontario. Over a decade ago, Reece created the School of Health Administration's Executive-in-Residence position, which led to the implementation of the ELEMENT Mentoring Program (EMP). This program pairs 15-20+ students annually in mentorship with health leaders across the country. Crediting strong mentorship throughout his career, Reece has demonstrated a personal passion and commitment to mentorship, formally mentoring countless students as well as many other health leaders informally, day-to-day, as part of his role at TOH. His mentees attest to Reece's authentic talent for serving as a leader and mentor.

Reece's development of positive rapport with his mentees translates into psychological safety for students that significantly fosters overall growth. Reece's mentorship with students has included: - Providing constructive feedback in a professional manner for resume building and career goals - Assisting to build professional networks by, connecting students to national health leaders in his network - Providing advice regarding professional development after graduation as best aligns with the respective long-term goals of mentees (i.e. CHE for certain executive positions). This award recognizes Reece Bearnes not only for his unwavering commitment to developing future health leaders, but also for the impact of the mentorship program he helped establish which has benefited countless inspiring health leaders.

### CONTACT

#### Reece Bearnes, CHE

Executive Director, Clinical Operations, The Ottawa Hospital  
Regional Vice-President, Cancer Care Ontario  
501, ch. Smyth Road - Cancer Centre, 2nd Floor, Room 2446  
Ottawa ON K1H 8L6  
613-737-8899 Ext. 73304 | [srbearnes@toh.ca](mailto:srbearnes@toh.ca)

## Nursing Leadership Award

The Nursing Leadership Award builds on the themes of patient-centered care and nursing leadership, and honours those who demonstrate an ongoing commitment to excellence in these areas.

Sponsored by:



### SELECTION COMMITTEE

**Alice Kennedy, FCCHL** (Chair)  
CEO and Registrar  
Newfoundland and Labrador Council  
for Health Professionals

**Charleen Austin, CHE**  
Program Director - Woman &  
Child Program  
Mackenzie Health

**Shahira Bhimani** (Ex-officio)  
VP, Health System Solutions,  
Government Relations  
Baxter Corporation

**Vanessa Burkoski** (Excused)  
Former Chief Nursing Executive &  
Chief, People Strategy  
Humber River Hospital

**Dr. Doris Grinspun** (Excused)  
Chief Executive Officer  
Registered Nurses Association  
of Ontario

**Tim Guest**  
President  
Canadian Nurses Association

**Barbara Steed, CHE**  
EVP Clinical Services & VP Central  
Region Cancer Program  
Southlake Regional Health Centre

**Debbie Walsh, CHE**  
Vice President and Chief Operating  
Officer, NL Health Services  
Eastern Health

### AWARD RECIPIENT

## Kaiyan Fu, CHE

As the Vice-President, Senior's Health, and Chief Clinical Executive at SE Health, Kaiyan Fu sets strategic directions for Professional Practice and Clinical Quality that enable care delivery excellence by 3000+ nurses nationally. While Ms. Fu's contributions to advance nursing are numerous, her leadership in implementing the Attending Nurse Practitioner (NP) role in long-term care (LTC) is a highlight. She was instrumental in optimizing the NP scope of practice for safe and quality care from the facility to the provincial level. She worked collaboratively with the Ontario Medical Association to remove barriers and enable collaboration between medicine and nursing, resulting in the introduction of 75 Attending NPs with Ontario adding 225 NPs to LTC. Her capabilities are illustrated through her actions in leading SE Health's model of care implementation.

Through her participative leadership approach, she is transforming the organizational culture towards a nurse-led, empowered model to optimize nursing practice since March 2021. Under her guidance, continuity of care has increased over each quarter totalling 60%, a remarkable achievement in the pandemic environment. Beyond SE Health, Ms. Fu's commitment to her community has far-reaching impact. She sits on the Board of Governors at North York General Hospital. She also volunteers her time to mentor aspiring nurse leaders imparting her philosophy of teaching how to fish for sustained success. This award justly recognizes Ms. Fu's leadership and dedication to the nursing profession.

### CONTACT

#### Kaiyan Fu, CHE

Vice-President, Senior's Health, and Chief Clinical Executive, SE Health  
90 Allstate Parkway, Suite 300, Markham ON L3R6H3  
416-908-3624 | [kaiyanfu@sehcc.com](mailto:kaiyanfu@sehcc.com)

## President's Award for Outstanding Corporate Membership in the College

This award recognizes a corporate member who has consistently, over a period of several years, helped the College achieve its mission, vision and strategic directions.



## AWARD RECIPIENT

### bioMérieux Canada, Inc.

CCHL is awarding this prize to bioMérieux in recognition of the organization's leadership role in the creation of the inaugural Colloque francophone des leaders en santé conference in September 2022. The creation and delivery of a leadership conference solely in French was long overdue and when the College decided, in collaboration with our Quebec Chapter and our colleagues across francophone Canada, to create the Colloque, bioMérieux stepped up right away as presenting sponsor.

College CEO Alain Doucet remarked "When we create a new conference or service for our members and one of our corporate partners steps up right away to show their support, it really gives the team a huge boost of confidence and momentum. We are very grateful for bioMérieux's support".

A global leader in in vitro diagnostics for more than 60 years, bioMérieux has always been driven by a pioneering spirit and unrelenting commitment to improve patient health and ensure consumer safety in more than 160 countries. Present in Canada for 30 years with over 90 employees, bioMérieux provides diagnostic solutions that deliver actionable diagnostics information addressing public health stakeholders' needs and challenges to improve infection disease management and to fight against antimicrobial resistance (AMR).

### CONTACT

**Julie Émond**, Vice-President & General Manager  
bioMérieux Canada, Inc.  
7815 Henri-Bourassa ouest, Saint-Laurent QC H4S 1P7  
514-375-3648 | [julie.emond@biomerieux.com](mailto:julie.emond@biomerieux.com)



## Recognition in Delivering Value-based Healthcare

This recognition aims to increase the profile and understanding of value-based healthcare by honouring an organization, or team, that is deliberate in changing the way that care is delivered, resulting in improved patient outcomes. This means that patients are being optimally cared for at the right time, in the right setting, and at the right cost.

*Recognition made possible by a grant from:*

# Medtronic

Engineering the extraordinary

### SELECTION COMMITTEE

**Shirlee M. Sharkey, CHE** (Chair)  
Former President and CEO (Retired)  
SE Health

**Dr. Robert Halpenny**  
Consultant

**Elma Heidemann, FCCHL**  
Founding Co-chair,  
Canadian Health Leadership  
Network (CHLNet)

**Brock Hovey, CHE**  
Former Vice President Corporate  
Services, Accountability and  
Quality (Retired)  
Home and Community Care Support  
Services Central West

**Melicent Lavers-Sailly, CHE**  
(Ex-officio)  
Director, OU (business) & HIS  
(services) Communications/Global  
Regions, Medtronic

**Janet Newton**  
Vice President and Site Lead  
University Health Network

**Jo-Anne Palkovits, CHE**  
Retired President and CEO  
St. Joseph's Health Centre (Sudbury)

**Howard Waldner**  
Adjunct Professor Faculty of  
Medicine, School of Public and  
Population Health  
University of British Columbia

### AWARD RECIPIENT

## CIUSSS Centre Ouest de l'Île de Montréal

The H@H model started as a pilot during the 5th wave of the COVID-19 pandemic. A lack of hospital capacity and a decrease in available staff to provide care risked sub-optimal care. In line with our CEOs vision to provide 'Care Everywhere', we initiated a H@H pilot to care for people with COVID. H@H is a range of services that allows hospitalized patients to continue their "hospitalization" in their home environment with their family. Care is provided by an interdisciplinary team supporting the patient both virtually and as needed, by in-person home visits. Patients are monitored 24/7 remotely through a variety of monitoring devices that capture vital signs. Family and caregivers are encouraged to participate in the care.

After a pilot of 12 COVID patients, results demonstrated improvements in clinical and patient-centered outcomes. Therefore, additional pathways were developed aiming to foster care continuity connecting acute needs with chronic care into one integrated pathway spanning hospital and community care settings. Currently, the program has 15 different care trajectories which were designed around specialized medical and surgical conditions, as well as, more a more general medical track to provide for people with multiple conditions. Patient outcomes have demonstrated significant value in the areas of quality of care, access to care, and efficiency of operations, compared to similar in hospital care, with an overall reduction in cost of care.

### CONTACT

**Erin Cook**, Associate Director Quality, Transformation,  
Evaluation, Value, Ethics and Virtual care  
CIUSSS Centre Ouest de l'Île de Montréal  
3755, Ch de la Cote Sainte Catherine, Montréal QC H3T 1E2  
514-245-5871 | [ecook@jgh.mcgill.ca](mailto:ecook@jgh.mcgill.ca)

## Robert Wood Johnson Awards

Established in 1956, the Robert Wood Johnson Awards are presented to one student from six Canadian universities offering a Master of Health Administration. Recipients are selected by their respective faculty for their individual achievements and promising contributions to health services management.

*Sponsored by:*



### AWARD RECIPIENTS

## Daniela Cotes, Université de Montréal

From a young age, Daniela has been passionate about the physical and mental dimensions of health. In 2019, she earned a Bachelor of Arts in Psychology from Concordia University, and after graduating, she was proud to join Sainte-Justine University Hospital's renowned Research Center, located in Montreal. There, she has worked for four years as a research assistant in multiple studies on psychosocial development, supporting research teams through a variety of experimental and administrative activities. Eager to start building a career in which she could pursue her passion for both mental and physical health, Daniela enrolled in the Master of Healthcare Administration program at the University of Montreal, and is now set to graduate in the spring of 2023. During her studies, she became passionate about quality in care. In particular, she developed a profound interest in patients' subjective perception of quality, which she firmly believes to be a crucial element in the ongoing quest for excellence across the healthcare system. As she dives into her career, Daniela hopes to highlight the value of a humanistic approach to the delivery of care, especially for pediatric and senior populations, and to develop strategies aimed at enhancing the experience and satisfaction of citizens by looking at healthcare structure and processes from their perspective. Most importantly, she aspires to become a committed health leader whose work contributes to creating the best possible experience of care for patients of all ages and from all walks of life through kindness, compassion, respect, and dedication.

## Kate Mason, Dalhousie University

Kate Mason is a Registered Nurse with a specialization in palliative care. Kate has recently completed her Master of Health Administration degree at Dalhousie University, which helped her secure her current role as the manager of Valley Hospice as well as the Community Palliative Consult Team for southwestern Nova Scotia. Kate is also an active volunteer in the healthcare sector. To support her local not-for-profit hospice during the COVID-19 pandemic, Kate founded a Memorial Bike Ride for Hospice Halifax, which has raised more than \$70,000 over three years. Each year Kate bikes one kilometer in honour of every patient who has died over the previous year at hospice. She is also a patient research partner for several projects aimed at improving the lives of patients with IBD. It was her experience as an IBD patient in her late teens that sparked her curiosity about a career in healthcare. Kate is therefore able to use her experience as both a patient and a front-line nurse when making decisions as a health services manager.

## Claire Tizzard, University of Alberta

Claire began her career pursuing her interest in brain health by earning a Bachelor of Science, Honours in Neuroscience and Mental Health from Carleton University in Ottawa. During this time, she gained professional experience working at a non-profit in Newfoundland and Labrador, supporting healthcare professionals in rural and urban settings to provide dementia-informed care. Through this experience, and with mentorship from her professors, she developed a passion for knowledge mobilization and an interest in developing evidence-informed policy to promote Health for All. This led her to pursue the University of Alberta's Master of Public Health (MPH) degree specializing in Health Policy and Management. While pursuing her Master's, Claire worked as a knowledge broker with a public health unit in southern Ontario, supporting community members in response to COVID-19. This work provided insight into the complex interaction of the healthcare, regulatory, and legal systems in Canada that health leaders must navigate. She continued to explore this interaction through her practicum placement, where she researched data governance practices to promote the responsible use of data in program and policy development and evaluation. Claire has enjoyed being an active member of her school community as the communications officer for the School of Public Health Students' Association in 2022. She intends to develop her leadership experience by remaining active in her community. Upon completion of her MPH, Claire will be employed as a Research and Policy Analyst with Alberta Health. She looks forward to expanding her experience and knowledge to promote Health for All.

### **Brent Leonard, University of Ottawa**

For nearly 20 years Brent has excelled in senior finance roles in the private sector, most recently for a start-up company whose mission it is to foster a holistic approach to healthcare and supporting individuals through their wellness journey. This is a cause that Brent became increasingly passionate about and one that was underscored for him through his own personal health journey and that of a close relative. Focused on improving health navigation for patients and caregivers alike, he completed the Master of Health Administration at the University of Ottawa. It is through this academic journey that Brent's passion for primary care was born. During his residency at Perley Health in Ottawa, he evaluated primary care models in Ontario and designed a unique primary care clinic to be integrated into the long-term care environment. In so doing, Brent worked with more than three-dozen healthcare professionals and organizations, crafting a vision to enhance the local health system and promote physician recruitment and retention in the city of Ottawa. Brent was awarded the MHA Alumni Association Leadership Award from the Telfer School of Management and continues to pursue his passion and project with Perley Health today. Brent actively serves on several Boards of Directors of not-for-profit organizations aimed at supporting and serving patient populations locally and nationally. These activities are all in keeping with his personal mission to improve healthcare services and their management.

### **Sahand Ensafi, University of Toronto**

Sahand Ensafi is an Emergency Medicine Physician Assistant (PA) with 10 years of experience working at the University Health Network (UHN). In 2017, Sahand was elected as the Canadian Association of PAs (CAPA) Ontario Chapter Vice President. In 2019 he was also awarded the Tom Ashman PA of the Year Award for his commitment to providing high-quality patient care and in advocating for the profession across Canada through the engagement of hospital leadership, ministry officials, and elected officials. Sahand's efforts and positive track record, enabled his appointment as the Ontario Chapter Director from 2019-2021. Sahand is a passionate clinical educator with experience educating all members of the Emergency Medicine team. He has also held a variety of positions as faculty at McMaster University and the University of Toronto,

where he teaches and mentors PA students. Sahand hopes to empower patients seeking reliable health information online through the creation of his YouTube channel – DxTx. The channel aims to provide patients with high-yield educational content regarding common health conditions as well as on the inner workings of the healthcare system. In 2021, Sahand was appointed the Medical Lead of Emergency Preparedness at UHN where he provides medical oversight of the program. Sahand and the EP team collaborate with all members of “TeamUHN” to mitigate, prevent, prepare for, respond to, and recover from internal or external events that can significantly impact hospital operations. Sahand looks forward to leveraging the knowledge he gains from pursuing an MHS in Health Administration to help increase health system efficiencies, sustainability, and the continued integration of team-based models of care. Through this work, he also hopes to develop innovative methods for improving provider wellness while supporting the delivery of high-quality patient care.

### **Jennifer Jun, University of British Columbia**

Jennifer graduated from UBC with a Bachelor of Science in 2012, and with a Bachelor of Pharmacy in 2016. She has worked as a pharmacist with Providence Health Care at the frontline of opioid crisis in British Columbia, where she found her passion for providing substance use disorder care to one of the most marginalized populations. In line with her career, Jennifer has interest in substance use research, specifically with pharmaceutical alternatives and treatments (i.e., opioid agonist treatment, prescribed safe supply). She has studied the efficacy of Dexedrine in reducing cocaine use in patients with IV drug use and is currently working on a research project that could inform policy makers of a more wraparound care approach to prescribed safe supply involving pharmacists and their expanded scope of practice. At present, Jennifer is in her second year of the Master of Health Administration program at UBC. With her learning, she wants to work towards better access to culturally safe and trauma-informed care, especially for vulnerable populations in the community, and shift care approaches from reactive to proactive for patients with substance use disorders. Overall, Jennifer hopes to become a mindful leader in healthcare, who works in collaboration with patients with lived experiences as equal partners.

## The Robert Zed Young Health Leader Award

This award is presented to a young Canadian healthcare leader who has demonstrated leadership in improving the effectiveness and sustainability of Canada's health system.

Sponsored by:



### SELECTION COMMITTEE

**Jim Hornell** (Chair) (Excused)  
Executive Coach & Consultant  
Hornell BDS Enterprise

**Jeanie Argiropoulos, CHE**  
Chief Executive Officer  
Scarborough Centre for Healthy  
Communities

**Lucy Brun, CHE**  
Partner  
Agnew Peckham & Associates

**Dr. Ben Chan**  
Consultant  
The World Bank

**Barbara C. Hall, CHE**  
Board Chair  
Northwood

**Carrie Jeffreys, CHE**  
Director Healthcare Solutions  
KPMG

**Peter Varga** (Ex-officio)  
Chief Transformation Officer  
HealthHub Patient Engagement  
Solutions

**Andrew Williams, CHE**  
President and CEO  
Huron Perth Healthcare Alliance

### AWARD RECIPIENT

## Dr. Kevin Wasko

With a solid clinical background, extensive understanding of Canadian healthcare, strategic vision, and political acumen, Dr. Kevin Wasko draws upon diverse experience to lead large-scale change through collaborative cross-sectoral partnerships. Kevin has been a system leader, mentor, clinical expert, and advocate since the formation of the Saskatchewan Health Authority and through the pandemic response. In 2017, as a member of Saskatchewan's Transition Team on Health System Restructuring, Kevin co-led physician engagement and developed a provincial medical structure. He championed the dyad model as foundational to the SHA. As a Physician Executive from 2017-2022, he co-led clinical operations across rural Saskatchewan in a Dyad Model with his Vice President partner. Dr. Wasko articulated a compelling vision for better patient care and greater system integration through the creation of Health Networks, enabling interdisciplinary team-based care.

Through the pandemic, he co-sponsored the immunization campaign and co-chaired the Clinical Expert Advisory Committee. He promoted innovative, effective and sustainable approaches to delivering vaccines. He served in the Provincial Emergency Operations Centre in the fall of 2021, navigating Saskatchewan's 4th largest wave and leading a system-wide response. He is committed to continuous growth and learning, as a surveyor for Accreditation Canada, a public policy fellow through the Public Policy Forum, and a candidate for the CHE credential. He is currently enrolled in the LEADS Leadership Foundations program through the CCHL. To gain clinical experience in a large urban setting, he has returned to full-time emergency medicine at Trillium Health Partners in Mississauga.

### CONTACT

**Dr. Kevin Wasko**, Chief of Emergency Medicine and Program Medical Director  
North York General Hospital  
4001 Leslie Street, Toronto ON M2K 1E1  
306-741-4765 | kevin.wasko@nygh.on.ca