Come Together

Amplifying Health Care Innovation Think Tank

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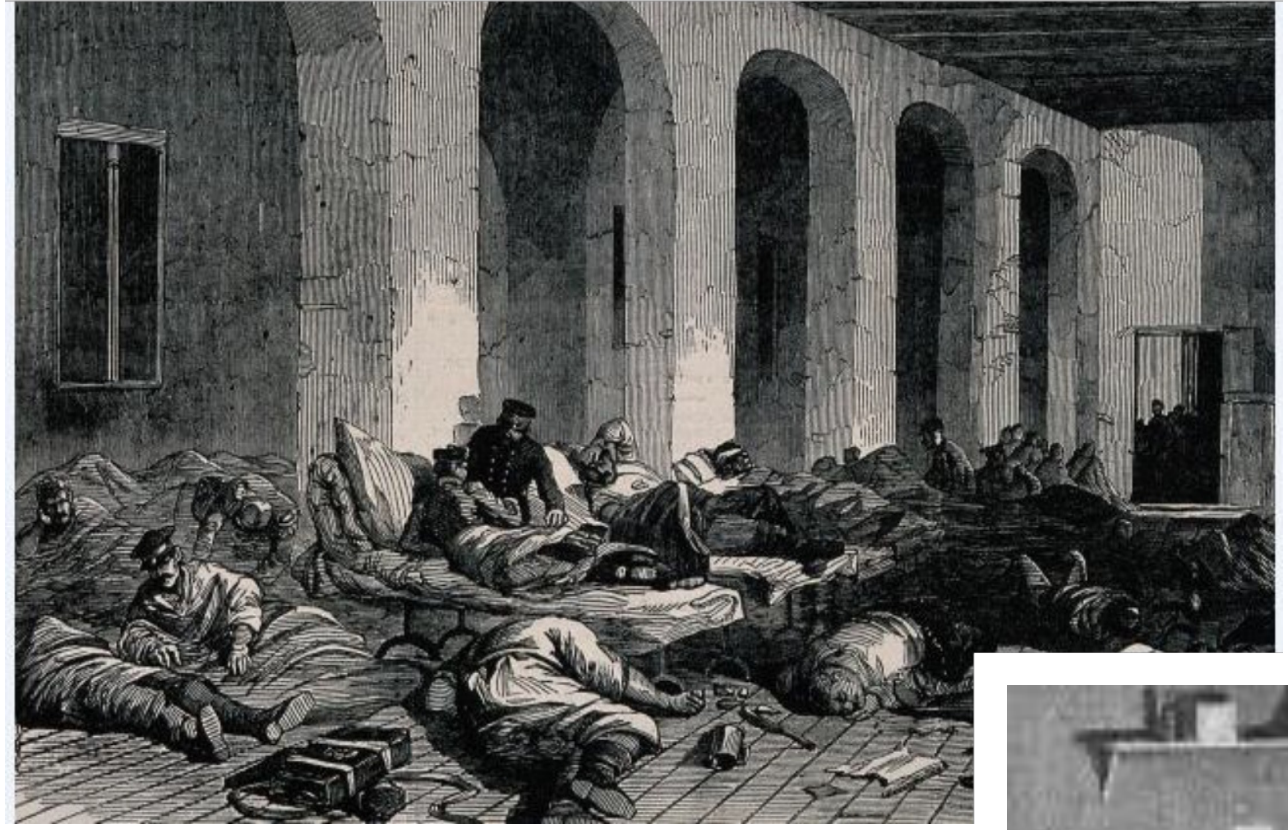
Agenda

- Welcome
- Set the Stage
- Tri-Council for Nursing Innovation in Canada
- World Café Sharing Our Insights
- Innovation Methodology and Frameworks
- Wrap up

About SE Health

1991
1998
2003
2008
2014
2015
A HISTORY OF LIVING IN THE FUTURE
'58
'62
'70
'84
'91
'93
'95
'97
'98
'99
'00
'02
'03
'05
'06
'07
'11
921 patients; 6894 visits
'26
• First Executive Director is hired
• Mississauga service deliver centre opens
'57
Staff grows to 24 nurses



Challenge the Status Quo

Find Solutions

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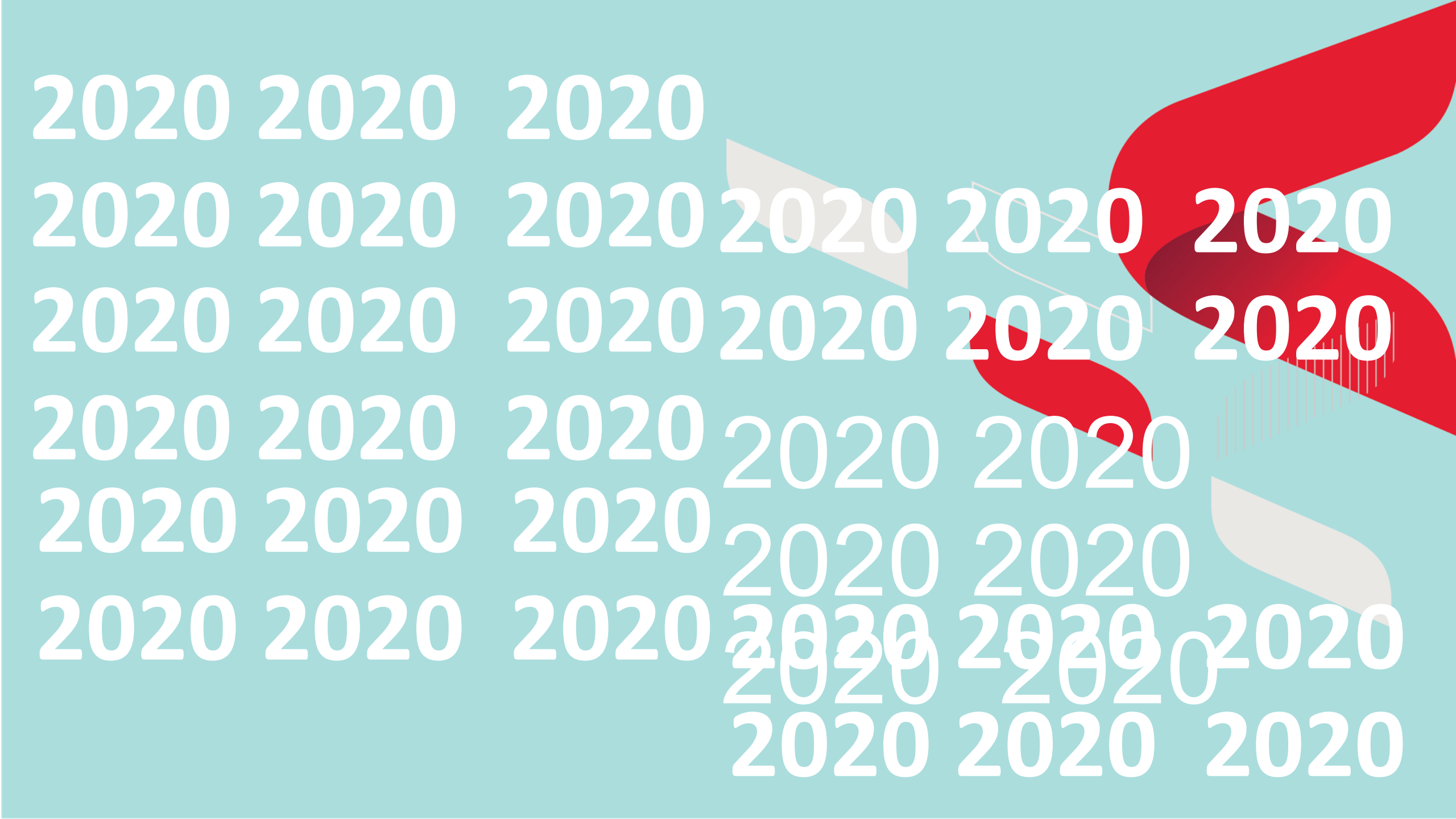
2020 2020 2020
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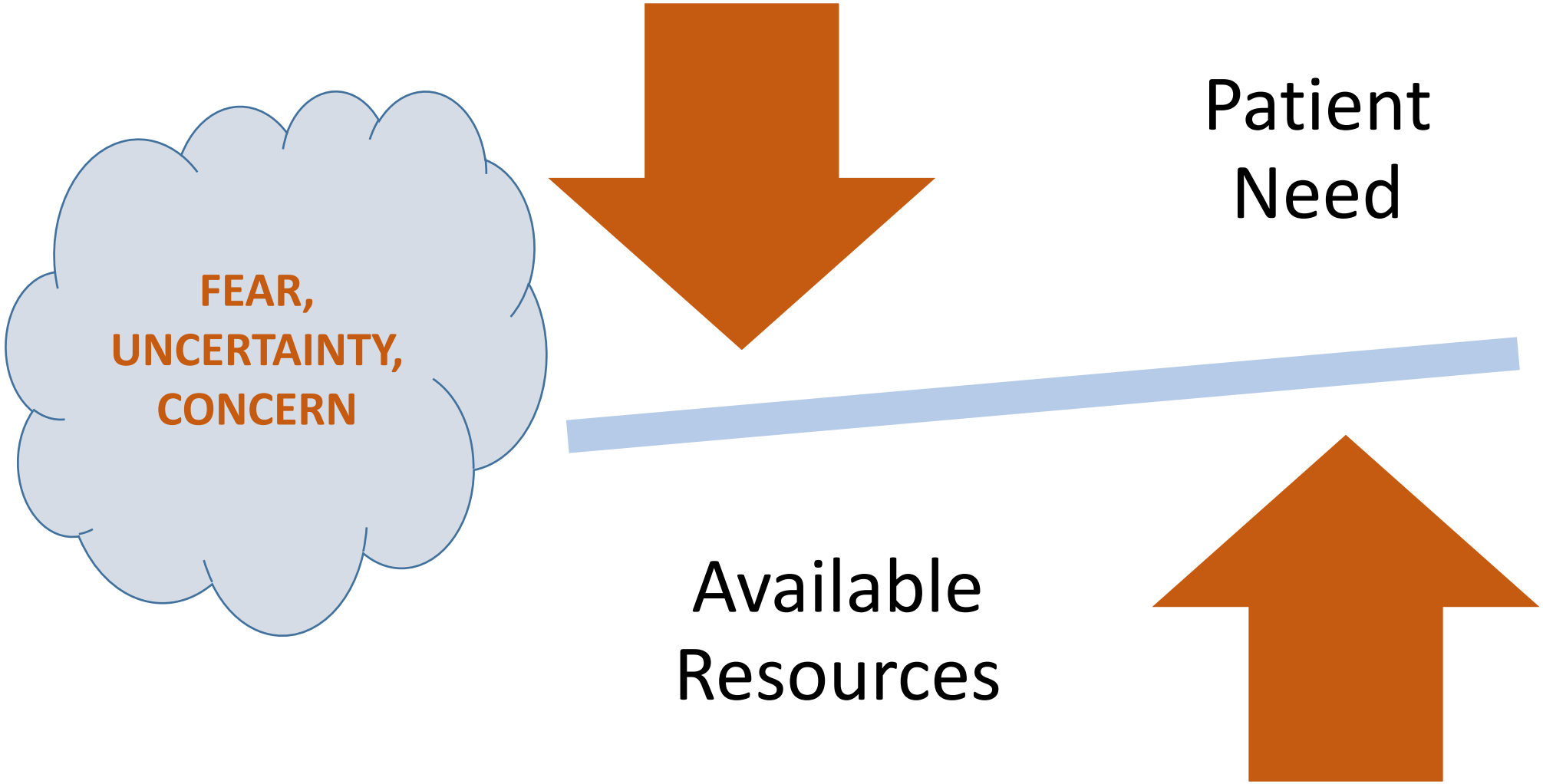
The WORLD changed in a minute

Collisions


FEAR,
UNCERTAINTY,
CONCERN
Patient
Need
Available
Resources

What changed the world

- Tidal wave heading our way
- Limited information
- Unpredictable events
- Limited resources

Innovation Explosion

- SWAT Teams formed
- Collaboration: Local and Global Action
- Barriers crumbled
- Sharing and caring amplified

Healthcare Changed in a Heartbeat!

Patients were afraid to have us in their homes

Clinicians were afraid to go into homes

Necessity was driving innovation everywhere!

Health

Innovation Explosion!!!

The Pandemic Pace!

The Future of Health Arrived!

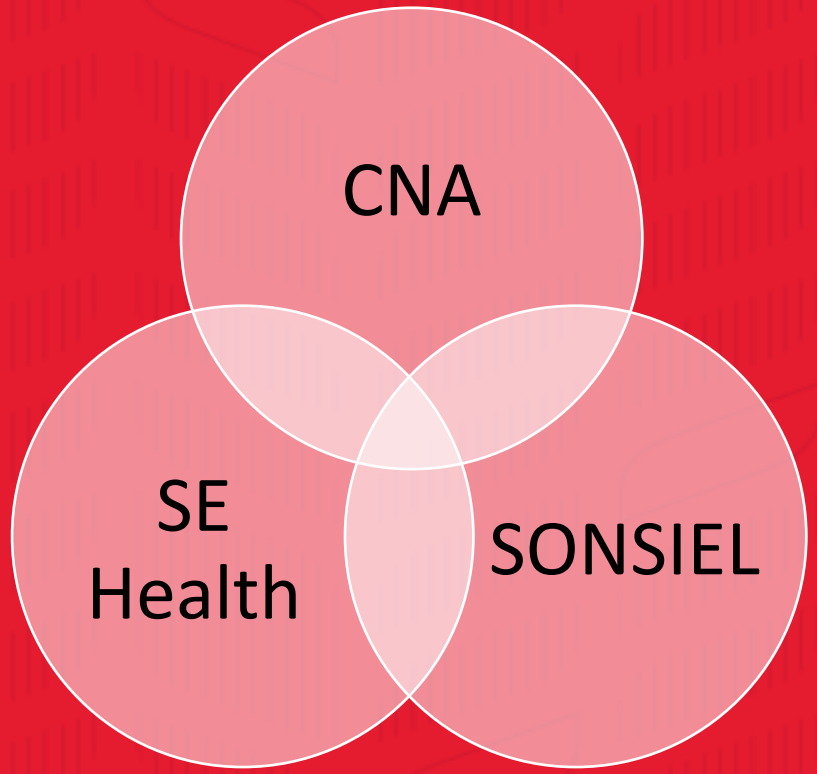
Nursing Today

How will you future proof?

- Looking Backwards to Move Forward

- The Girl Guides were right: Be Prepared
- Access to care is critical
- Managing risk is possible and tolerating some risk is acceptable (Intelligent risk taking)
- Resilience and Persistence rose to the forefront
- We work better together

Tri-council for Nurse Innovation in Canada



Amplifying the voice of Nursing Innovation in Canada

CNA

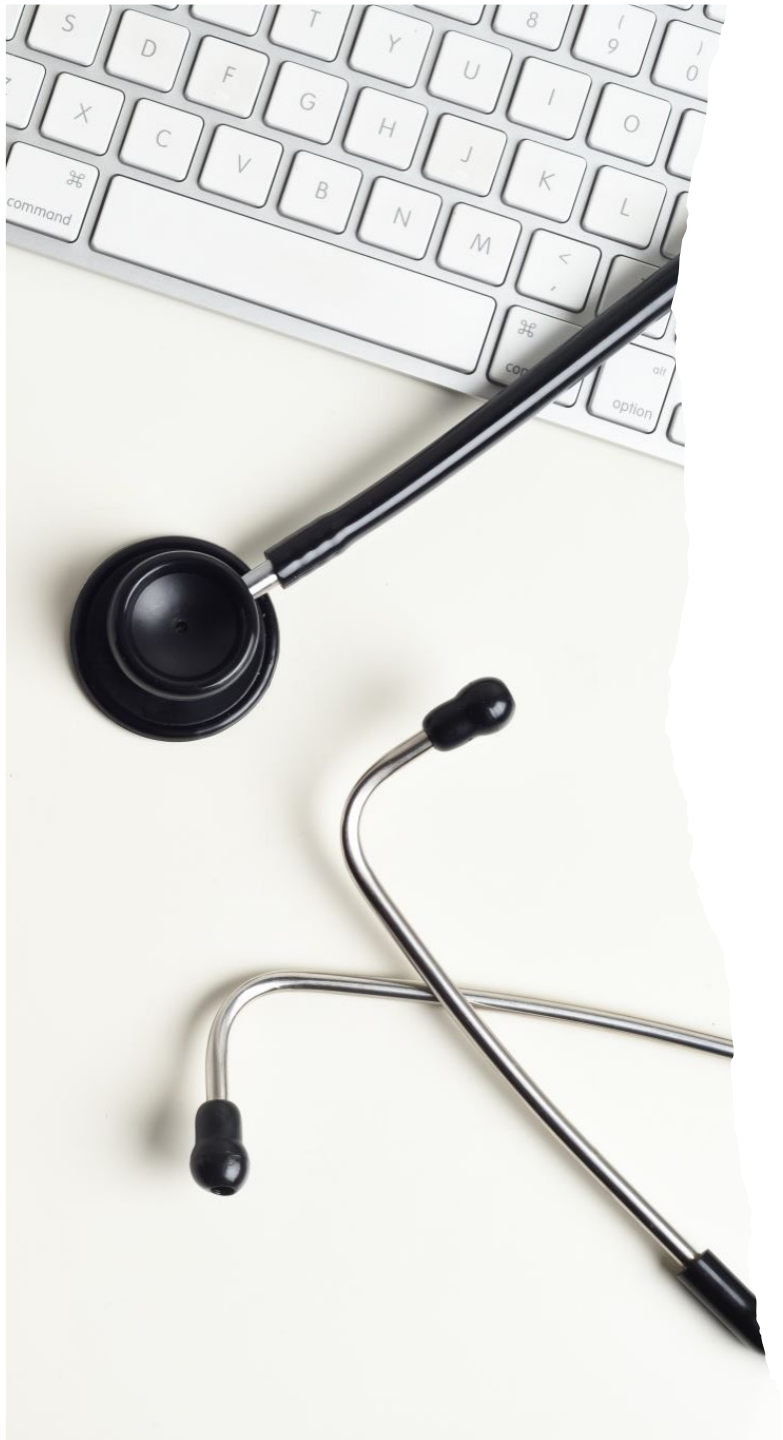
CNA will harness the strengths and leadership of nurses, including research produced by nurses, to **challenge community, regional, national, and global problems**. We will drive innovation in policy, health systems, and health service delivery.

SE Health

We are **care providers who tackle tough problems**. We do the right thing. We are inspired to make a difference

SONSIEL

Our mission is to **magnify, network, and elevate nurse innovators**' expertise as transformation agents who contribute to healthcare reform.



Tri Council for Nursing Innovation in Canada

We see the full potential of nursing innovation to drive positive change, well-being, and a healthy society for all Canadians.

Our vision is rooted in a commitment to excellence, compassion, collaboration, recognition, and a relentless pursuit of innovative.

Powered by Canadian Nurses Association, SONSIEL and SE Health

Partnership Opportunities

Drive Innovation: Challenge Complex Problems

- Host a Think Tank to develop a national strategy to enhance nursing innovation in Canada
- Host National Nursing Hackathons
- Host National Pitch Contests

Educate and Inform

- Host Nursing Leadership Workshop in partnership with Canadian Academy of Nurses (Intrapreneurship, Innovation methodology, etc)
- Create and offer a nurse innovation certification course
- Host Nurse Innovation Workshops within health care conferences
- Host THINc Conference

Influence

- Mobilize knowledge through:
  - Host Podcasts
  - Social Media forums
- Publications
- Position statements, white paper
- Advocacy work

Mini Think Tank

Help us shape how we can help you

Warm up : My Values

- Each person has one piece of I Value's paper and a marker
- Write down their top three personal and/or professional values and why they chose them.
- Introduce yourself to your group and share how these values influence their daily lives and the work you do. (1 min max per participant)

A collection of shared ideas and strategies for improving models of care, research integration, policy advocacy, and aftercare support.

How it works: Getting to the “Aha”s for each focus area

1. Introduction and select your table host☺
2. Work through the questions using sticky notes to capture your thoughts. If ideas are similar, connect them.
3. Rotate tables: The host reviews their focus areas and ideas generated from their home group and asks for new insights from new table members. Use the sticky notes to build on the responses
4. Move to next table and repeat
5. Return to your original table. Your host will review thoughts and perspectives from others (collective wisdom).
6. Highlight your “aha”s to present to the larger group.

Four Focus Areas

Barriers: What are the current barriers to innovation within your healthcare organization?

How might we overcome these barriers?

People: How can leadership within your organization actively support innovation initiatives?

What are the key attributes of an innovative leader?

Culture: What are the behaviours of an organization needed to foster a culture of innovation?

How might we nurture and or demonstrate these behaviours?

Policy: What strategies can be used to engage policymakers and healthcare leaders in recognizing and supporting nurse-led innovation?

How might we implement these strategies?

Our Collective Wisdom

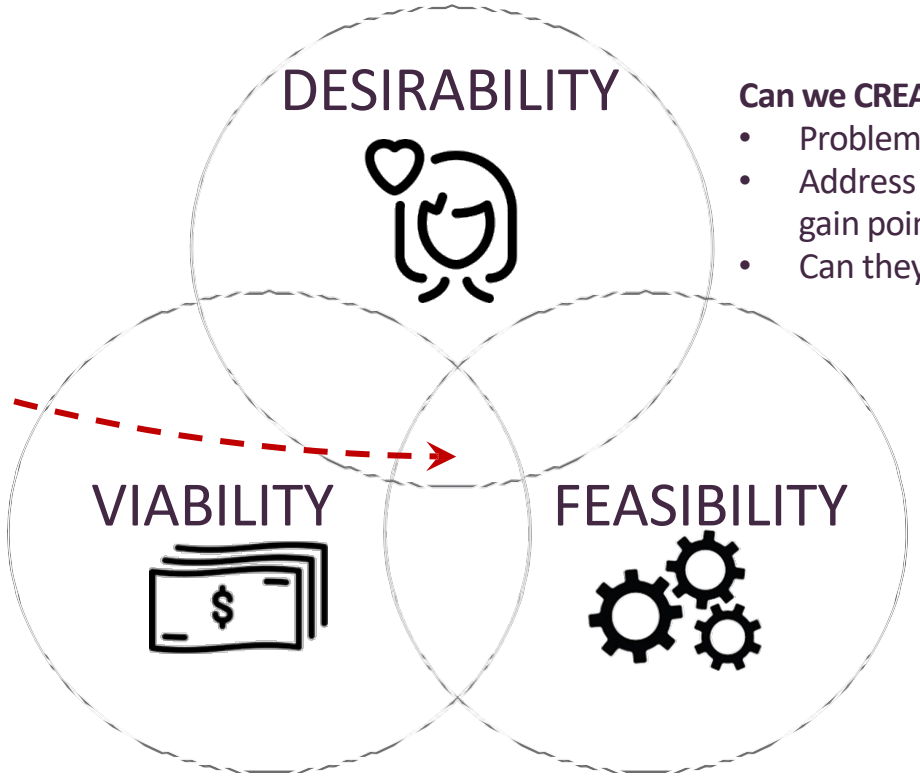
Hosts share their “Aha” moments

TOGETHER WE ARE BETTER

Innovation Methodologies

Within your organization

LEAD WITH CARING



Can we CREATE value?
- Problem-solution fit?
- Address users pain points or gain points?
- Can they use it seamlessly?

Can we CAPTURE value?
- Solution-market fit?
- Sustainable business model?
- Finance-able?
- SE uniquely positioned to win?

Can we DELIVER value?
- Operationally feasible?
- Requires new capability, processes?
- Can tech be leveraged?
- Legally feasible?

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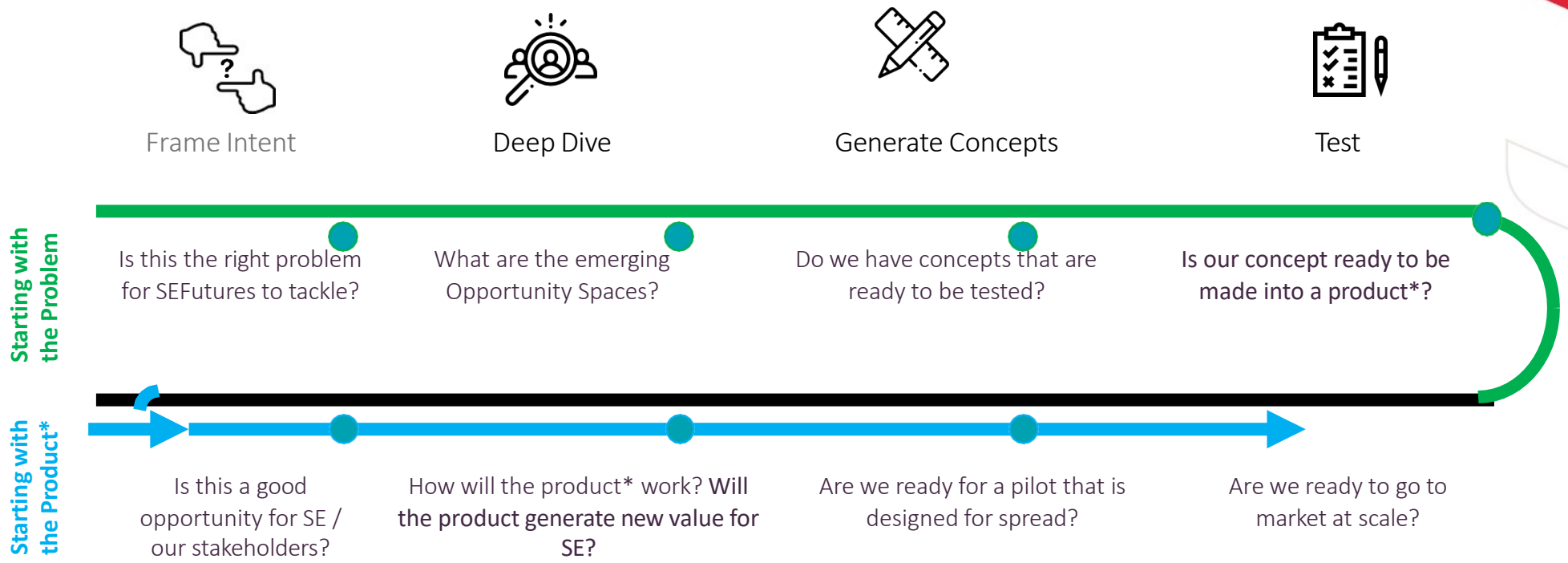
Innovation Methodology is Key



* "product" =service, offering, solution, new business, etc

● Review with Senior Team before proceeding

Intelligent Risk Taking

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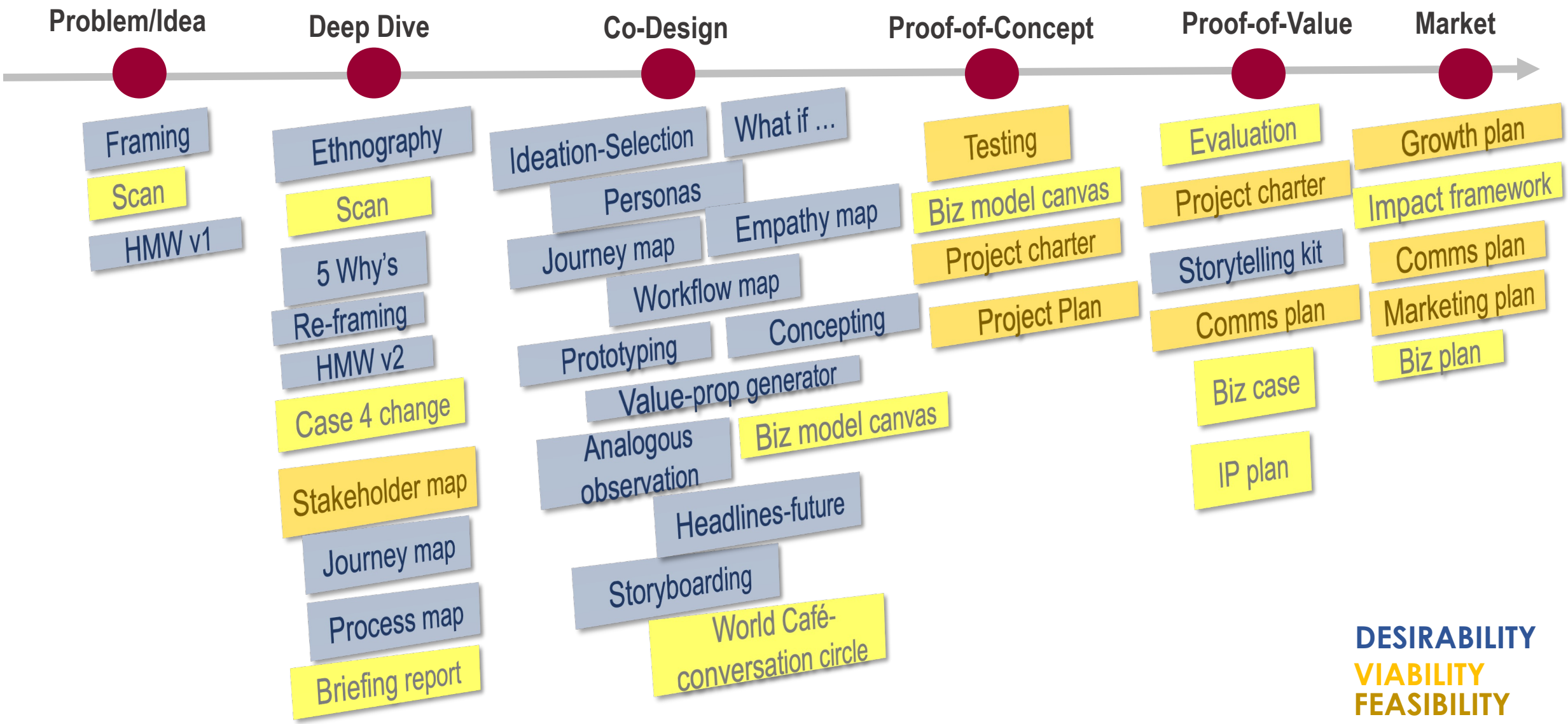
Frame Intent

	Objective Question	Key Questions	Output (for P2C)
Starting with the Problem	Is this the right problem for SE Innovations to tackle?	• Do we have a working hypothesis of problem? • Is our vision aligned with H&H mission for people & families? • Is the project within reach? • Does the project present opportunity for 5X-10X impact over status quo for the population of interest? • Are we uniquely positioned to create & capture new value? • Do we have a plausible path to impact? • Do we have a good gut feeling?	• Innovation Intent • Problem Statement (Frame) • Magnitude of problem/opportunity • Vision of Success • Alignment/Impact for SE • Project Roadmap/Rough Plan • Executive Sponsor, team needed • Key assumptions to validate in next stage
Starting with the Product	Is this a good opportunity for SE Health?	• Is this the right partner for us? • Are we confident in the solution? • Do we have a plausible path to implementation? • Is there a funding source?	• Business case • Project plan

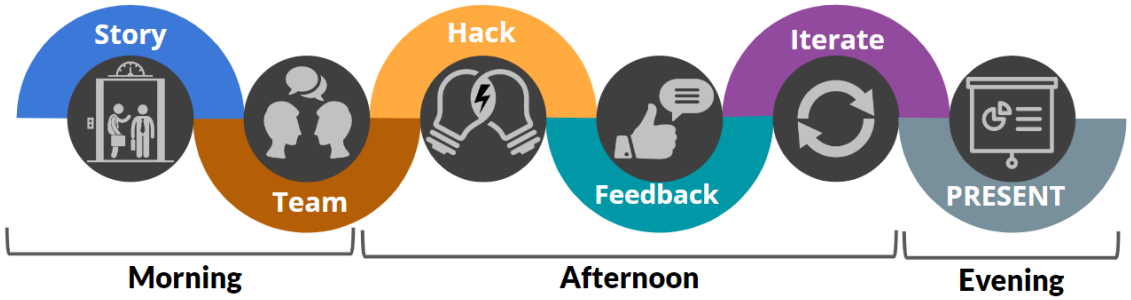
SE INNOVATION TOOL KIT



SONSIEL

Human-centered Innovation

- Identify current problem
- Why doesn't the current solution work?
- If you had all the resources you needed, how would you do it differently
- What would be the impact?



THInC

The Healthcare Innovation Conference

NurseHack 4Health™

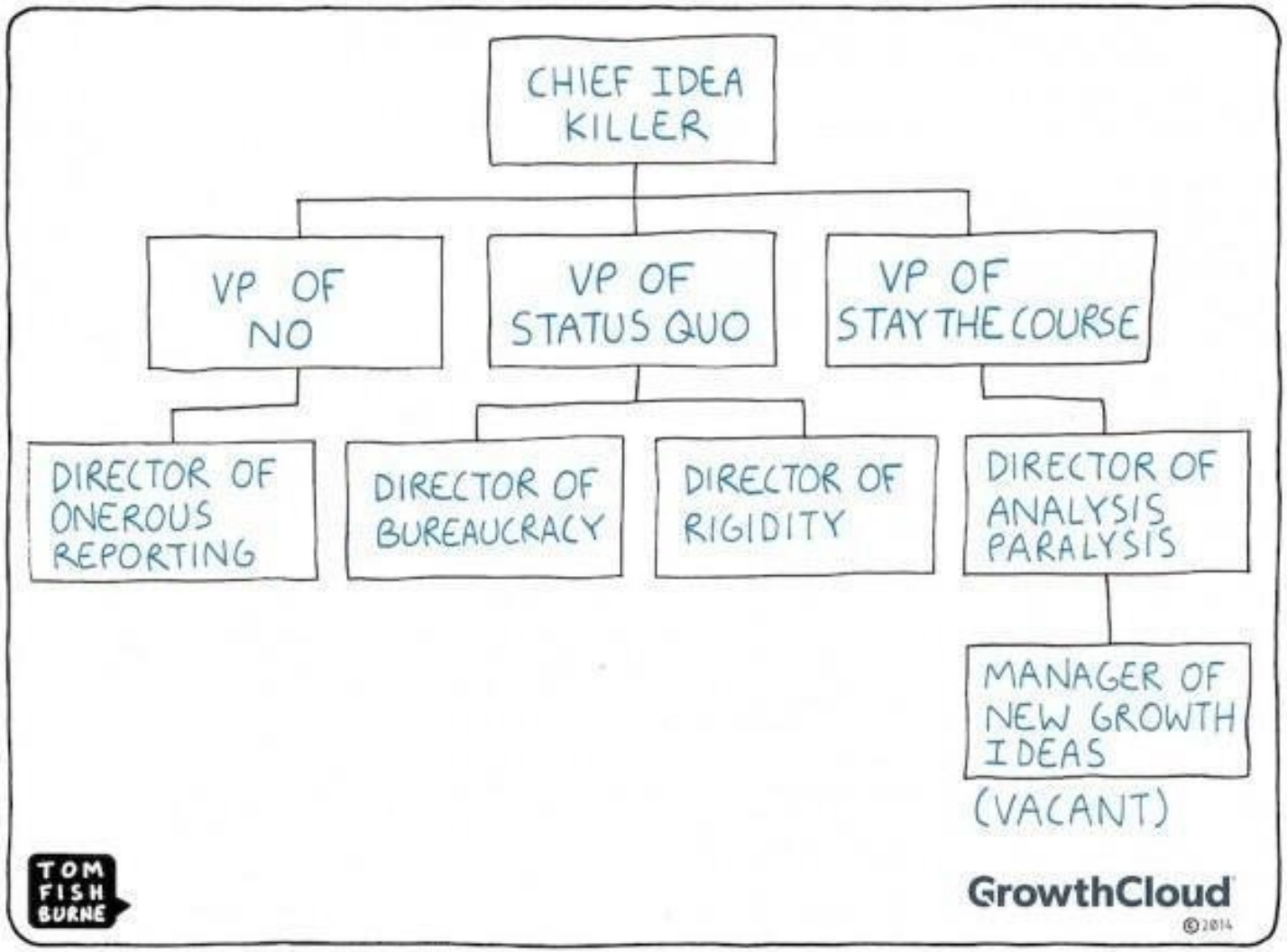
Hackathon Playbook

Presented by Johnson&Johnson SONSIEL

Leadership Matters!

Be Prepared

We Work Better Together



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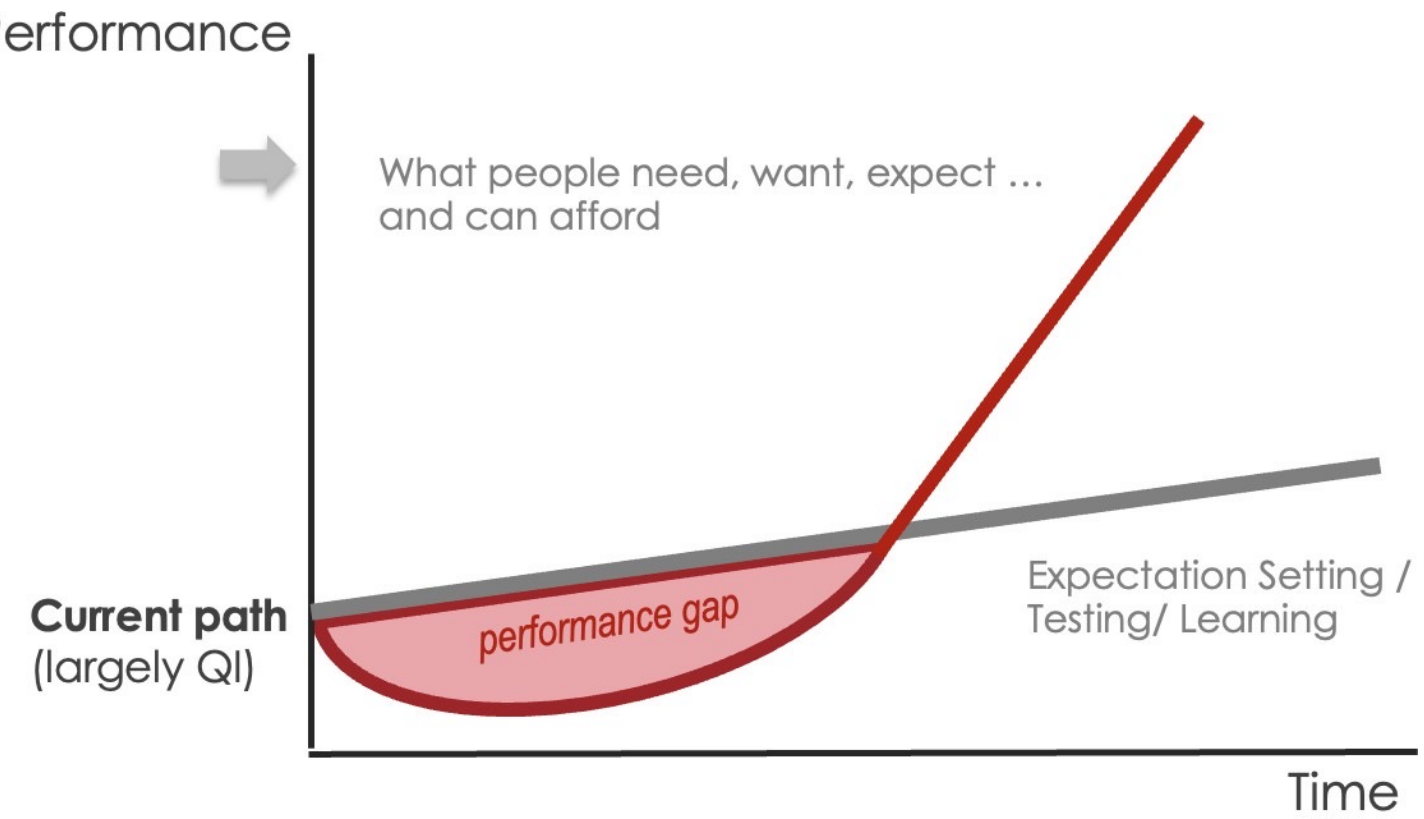
Most Innovations Under Perform: Persistence leads to resilience

… At First



Design Helping To Narrow The Gap

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Let’s not forget….

And continue to challenge the status quo together!

Thank You!