



Roger Holliss, CHES National









Goals



- Review of current environment,
- Mgt. Styles,
- ✓ Top issues &
- Opportunities.



Know Your Audience

- ✓ Position/Role,
- # of Immediate Mgrs.,



Know Your Audience

of Departments:

- ✓ Eng'g./ Maint.,
- ✓ Bio-Med,
- ✓ Redevelopment,
- ✓ Parking,
- ✓ Security,
- ✓ Housekeeping,
- ✓ Other ???.





Today vs. Yesterday (overall)

- FCI of healthcare
- Staff Turnover
- Healthcare Demand vs. Capacity
- Fin'l. Demands (oper'n. & cap.)
- Clinical Complexity
- Climate Change Impact





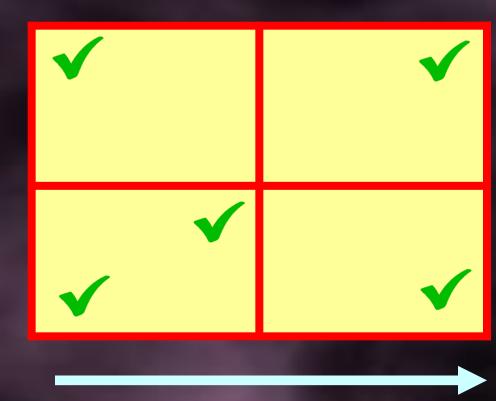
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- ✓ Meet Budget/ Fiscal Deficits,
- ✓ Staff Retention,
- ✓ Aging Infrastructure (poor FCI),
- ✓ Clinical Capacity Demand vs. Supply,
- ✓ Patient Environment,
- ✓ Capital Req't. vs Capital Funding,



Mgmt. Styles (you)

Awareness / Knowledge

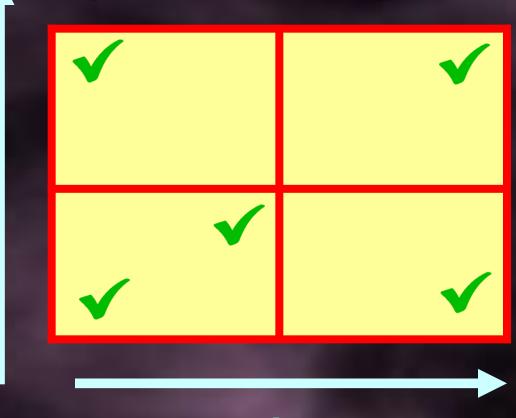


Involvement



Mgmt. Styles (your manager)

Knowledge



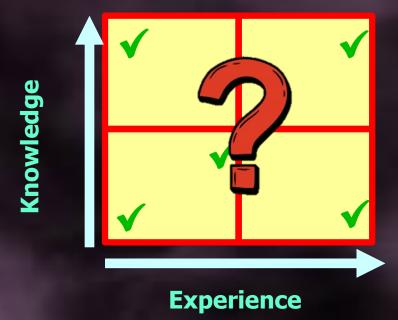
Experience



You

Awareness / Knowledge Involvement

Your Mgr.



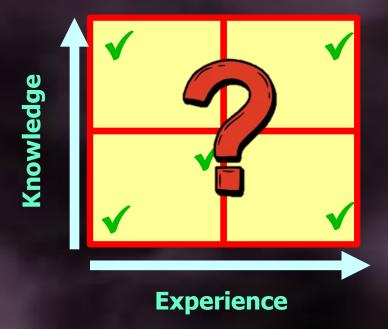


You

Awareness / Knowledge

Involvement

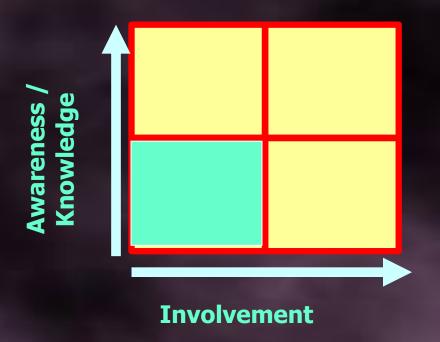
Your Mgr.

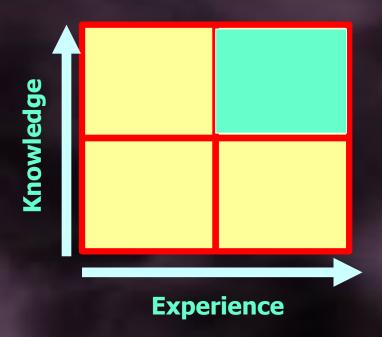




You

Your Mgr.

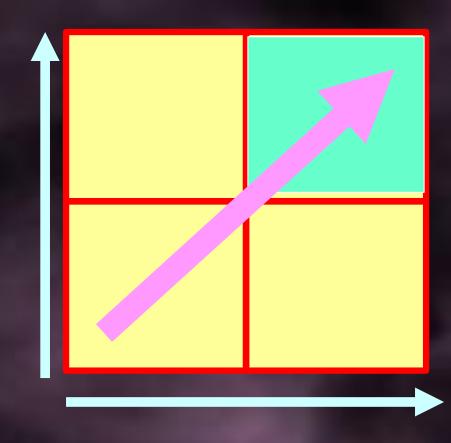






Your Mgr.

Knowledge



Experience



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HCF Executive & Your Mgr.

	C-Suite	Eng'g. /Fac. Mgt.
Academic	BA's , MHAdmin,	Eng'g., Fac. Mgt. Tech's
Prof'l. Designation	CA's,	P. Eng's, Cert. Fac. Techs.
Professional Ass'ns.	CPA (Ontario)	PEO
Tech'l. Ass'ns.	CCHL	CHES, I MA, BOMA





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Today vs. Yesterday (Facilities/Infrastructure)

FCI of healthcare



Staff Turnover



Healthcare Demand vs. Capacity



• Fin'l. Demands (oper'n. & cap.)



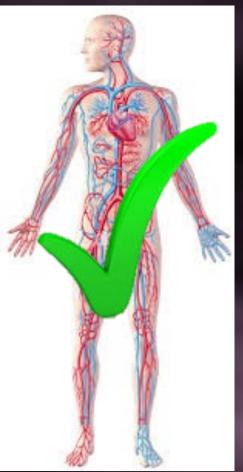




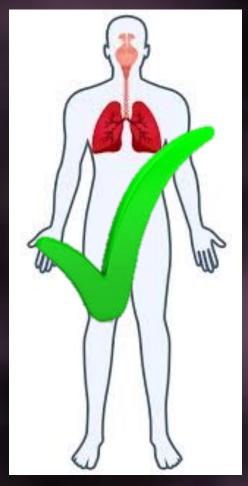


We are physicians of our healthcare facilities ...











We are physicians of our healthcare facilities ...

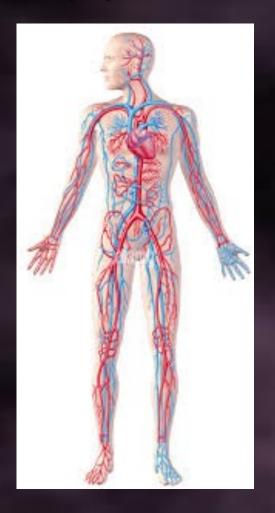


Skeletal System:

- Support structure:
 - Bricks & mortar,
 - Walls,
 - Floors,
 - Windows,
 - Roofs.



We are physicians of our healthcare facilities ...

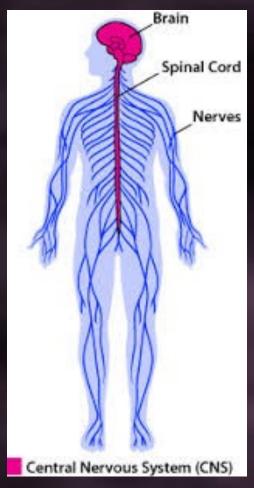


Circulatory System:

- Domestic water
- Hot water,
- Hot water recirc.,
- RO water,
- Sanitary lines,
- Storm lines.



We are physicians of our healthcare facilities ...

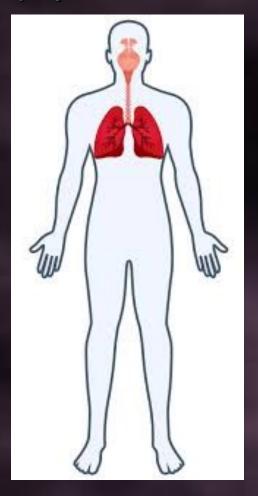


Nervous System:

- Regular electricity,
- Emergency power,



We are physicians of our healthcare facilities ...

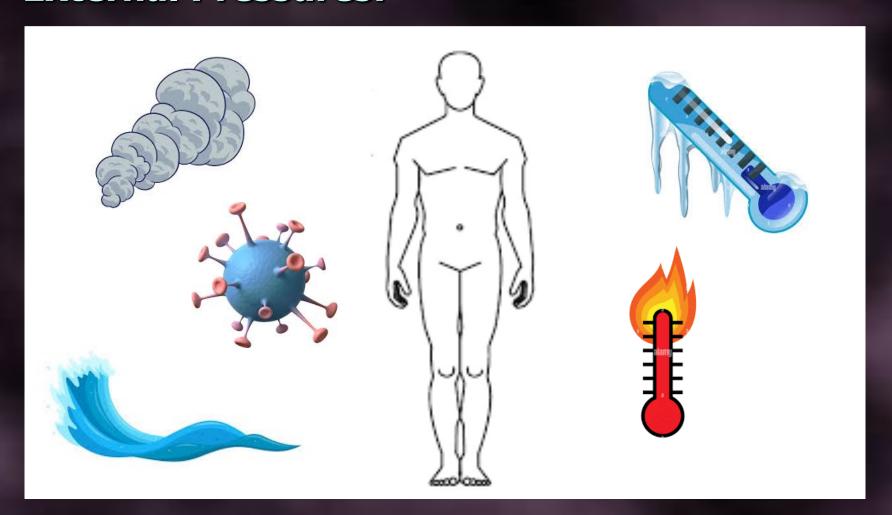


Respiratory System:

- HVAC systems,
- Medical gases.



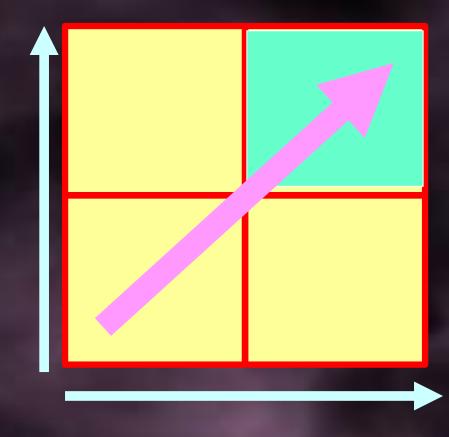
External Pressures:





Your Mgr.

Knowledge

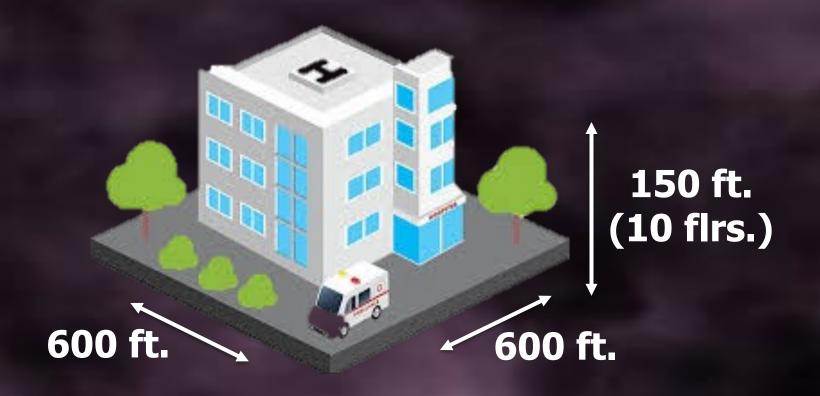


Experience



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Asset Management:





Asset Management:





- Ave. # of capital asset (SMGH – CMMS) = 5,000 @ ave. replacement value of \$ 25 K = \$ 125,000 K

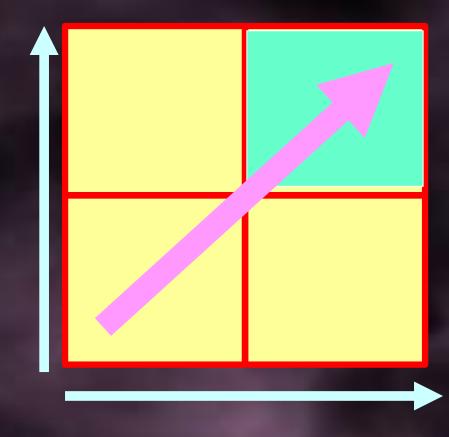
Total asset value including "brick & mortar," property, security etc.

= 1/2 billion dollars



Your Mgr.

Knowledge



Experience



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Occupational Health and Safety Act and Regulation for Health Care and Residential Facilities

Revised Statutes of Ontario, 1990 Chapter O.1 as amended

O. Reg. 67/93, as amended
O. Reg. 474/07, as amended

SA Suilding Code and STAN

MICAL STANDARD

Issı

(®) Ontario

THE FIRE CODE

OFFICE OF THE FIRE MARSHAL

MINISTRY OF THE SOLICITOR GENERAL AND CORRECTIONAL SERVICES





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CSA Healthcare Stds.

How many CSA health care stds. are there?

Over 200!!

How many CSA health care stds. are there specific to HCF infrastucture & facilities mgt?

Over 30!!



How are CSA Standards Used Legal vs. Voluntary

Legally Referenced (not exhaustive)

- CSA Z 317.2 15 "Special Requirements for HVAC Systems in Health Care Facilities"
- C282-15 "Emergency Elect'l. Power Supply for Blgs.
- Z 7396.1-17 "Medical Gas & Pipelines"
- CSA Z 8000 (Mb, NWT, Ont. (as a check for funding))
- CSA Z 94.1-15 "Industrial Protective Headwear"
- CSA C 22.2-18 Cdn. Electrical Code



What Keeps You Up at Night Authorities Having Jurisdiction (AHU)

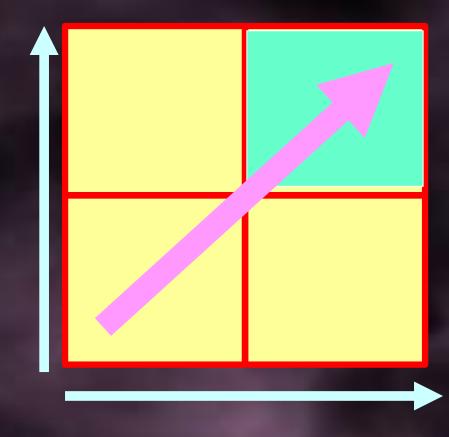
- Who is this for you?
- Municipal bldg. inspectors (plumbing, renos etc.)
- TSSA (elevators),
- ESA (electrical),
- Inspection bodies (medical gas)
- Others





Your Mgr.

Knowledge



Experience



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- ✓ Meet Budget/ Fiscal Deficits,
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You Don't Know What You Don't Know

... your Engineering department is administrating drugs to your patients?



You Don't Know What You Don't Know

... your Engineering department is administrating drugs to your patients?





You Don't Know What You Don't Know

... there are different monographs of O² that are clinically required depending on the patient?

- O₉₃
- O₉₅
- O₉₈





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You Don't Know What You Don't Know ...



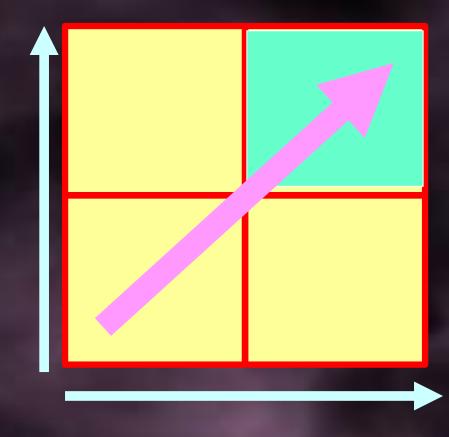
CSA Z7396.1:22 Annex T2 "Qualified Operator"

T.2.4 "Experience" ... Qualified operator shall not be self appointed.



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Standards 101

Due Diligence

(Roger Holliss' litmus test)

Something bad happens on your watch:

- Property damage,
- > Personal injury
- > ???

... and you're going to court.





What Keeps You Up at Night Cost of Compliance vs. Non-Compliance

Compliance	Non-Compliance
operation/clinical losses downtime (planned / controlled)	operation/clinical losses downtime (unplanned / reactive)
cost of CSA stds. (\sim \$ 1,000/yr.)	HAI incidents @ \$ 75K/case (illness)
training	training
cost of implementation	cost of implementation
	legal costs
	Personnel leaving
	Bad PR & adverse impact to Fdn.
	Bad PR/funding issues with ministry
	HAI incidents @ \$ 75K/case (illness)

- 15 major healthcare stds.
- @ ~ \$ 300/std.> \$ 4,500 value

CHES Member cost = **\$ 0** (read-only)

CHES Member cost = **\$ 296** (full Adobe fns.)

Electrical

C282 -2015 - Emergency Electrical Power Supply for Buildings

Z462 - 2015 - Workplace Electrical Safety

Health and Safety

Z10535.2 - 2017 - Lifts for the Transfer of Persons - Installation, Use, and Maintenance

Z1600 - 2017 - Emergency and Continuity Management Program

Z317.1- 2016 - Special Requirements for Plumbing Installations in Health Care Facilities

Z317.10- 2015 - Handling of Health Care Waste Materials

Z317.13- 2017 - Infection Control During Construction, Renovation, and Maintenance of Health Care Facilities

Z317.14 - 2017 - Wayfinding for Health Care Facilities

Z317.2 - 2015 -Special Requirements for Heating, Ventilation, and Air Conditioning (HVAC) Systems in Health Care Facilities

Z317.5 - 2017 - Illumination Systems in Health Care Facilities

Z32 - 2015 - Electrical Safety and Essential Electrical Systems in Health Care Facilities

7396.1 – 2017 - Medical Gas Pipeline Systems - Part 1: Pipelines for medical gases. medical vacuum, medical support gases and anaesthetic gas scavaging systems

Z8000 - 2011 - Canadian Health Care Facilities

Z8001 - 2013 - Commissioning of Health Care Facilities

Z8002 - 2014 - Operation & Maintenance of Health Care Facilities



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Education (staff retention)

- General knowledge / awareness
- New technologies,
- New processes,
- New standards/ regulations and
- Success planning.



Education (staff retention)

- CSA & CHES,
 - Infection Control,
 - Z 8000 HCF Design
 - Medical Gases:
 - Intro,
 - Qualified Installers,
 - Qualified Operators, &
 - Qualified Service Technicians.



- 1) Wed. Feb. 14/24 Ductwork Leakage Effects and Efficiency 2024 Speakers: Josh Lewis, CEM, CMVP, VP Energy Engineering at Nerva Energy Group Inc.
- 2) Wed. Mar. 20/24 Using Artificial Intelligence (AI) to Harness Free Energy to Optimize Heating, Ventilation, and Air Conditioning (HVAC) Efficiency
 Speaker / Tobias Janes, CEM, Chief Technology Officer at EcoPilot Canada | USA
- 3) Wed. Apr.I 17/24 Beyond Directions: Designing Effective Wayfinding Systems for User Experience /
- 4) Wed. May 15/24 Climate Change and Mould in Your Healthcare Facility /
- **5) Wed. Jun. 26024 Retrofit for Sustainability /**Speaker: Chris Patterson CEM, LEED GA, Fitwell Ambassador, Automated Building Systems Technologist National Healthcare Segment Lead, Schneider Electric
- 6) Wed. Oct. 2/24 Major changes in the 2022 edition of the Infection Control during Construction, Renovation and Maintenance in Health Care Facilities Standard 4 Speaker: Mike Hickey, MF Hickey Consulting; Gordon Burrill, P.Eng., CCHFM, FASHE, CHFM, CHC
- 7) Wed. Oct. 30/24 Applying the Z317.13:22 Standard to Renovation Projects / Speaker: Jessica Fullerton, B.Sc., M.Sc., CIC; Mike Hickey, MF Hickey Consulting
- 8) Wed/ Nov. 27/24 Applying Infection Prevention & Control Practices for Hospital Maintenance Workers /

Speaker: Jessica Fullerton, B.Sc., M.Sc., CIC; Gordon Burrill, P.Eng., CCHFM, FASHE, CHFM, CHC

Education (staff retention patient envir.)



Education (staff retention)





Your Mgr.

Knowledge **Experience**



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What Keeps You Up at Night Psuedo Experience

What if ...

...you had access to the collective knowledge /experience 1,400 HCF professionals from all across the country...

- > 800 actual HCF mgrs.
- > 100 leading HCF
 - Suppliers,
 - Service org'ns. &
 - Eng'g./Consulting firms



What Keeps You Up at Night Psuedo Experience

How ??



- CHES Chat (post a question)
- Call anyone, anytime
- Chapter (provincial conferences)
- CHES National conferences
- Education days
- Access to CHES representatives sitting on CSA stds.

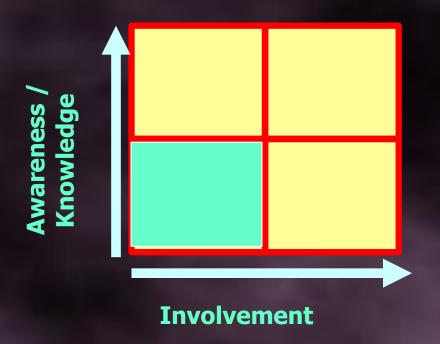


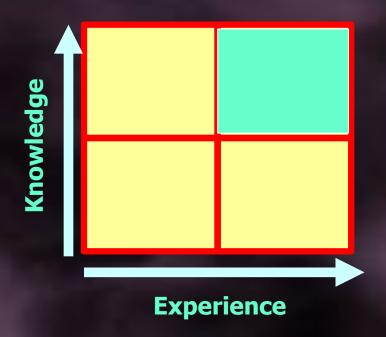
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You

Your Mgr.







"Jerry McGuire" - Help us help you!!



CHES.org



Thank you for your time...

... come visit at our lounge.



Roger.holliss@outlook.com CHES.org

