

Sponsors

The 2015 conference is sponsored by the following organizations who are committed to the development of healthcare in the province.

Platinum



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Conference App

THE 2015 APP IS BIGGER AND BETTER!

SEE DETAILED SESSION DESCRIPTIONS AND OUR NEW SPONSOR SECTION!

In 2014 we introduced a mobile app, at the BC Health Leaders Conference and it was very successful. At that time, we highlighted only sponsor names/logos in the sponsor area and felt each sponsor had more to share. For 2015 we have added a complete section, to the original app, dedicated to our valued sponsors and their messages for you. See pages 10 – 13...you may be surprised at some of the facts, figures and good works happening in our own field!

AND...

This year the App has a detailed description of each session including speaker photos, dates/times/room locations/maps – you have the entire program in your hands at all times with easy access!

WIFI ACCESS

user name: Sheraton Meeting | password: leadership

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BC Health Leadership Development Collaborative

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Support Services, Providence Health Care

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President and CEO

All events take place on the 3rd floor of The Sheraton Vancouver Wall Centre Hotel.

Tuesday, October 20, 2015

6:30 am – 4:00 pm	Registration	<i>Junior Ballroom Foyer</i>
7:00 – 7:45 am	Breakfast	<i>Junior and Pavilion Ballroom Foyers</i>
7:45 – 8:30 am	OFFICIAL OPENING / OPENING REMARKS <i>Honourable Terry Lake, British Columbia Minister of Health</i>	<i>Pavilion Ballroom</i>
8:30 – 9:30 am	OPENING KEYNOTE Collaborative Leadership in Healthcare Driving Innovation <i>Jeff DeGraff, PhD, Business professor for the University of Michigan, author, speaker and dean of innovation</i>	<i>Pavilion Ballroom</i>
9:30 – 10:00 am	Refreshment break and exhibits <i>Sponsored by SerVantage</i>	<i>Junior and Pavilion Ballroom Foyers</i>
10:00 am – 12:15 pm	INTERACTIVE PLENARY Applied Innovation for Leaders in Healthcare <i>Facilitator: Jeff DeGraff, PhD, Business professor for the University of Michigan, author, speaker and dean of innovation</i>	<i>Pavilion Ballroom</i>
12:15 – 1:00 pm	Networking luncheon and exhibits	<i>Buffet served: Junior and Pavilion Ballroom Foyers</i>
1:00 – 2:00 pm	CONCURRENT SESSIONS	
	1. From Silos to Solutions: Creating and Sustaining a Voluntary Health System Collaborative	<i>Junior C</i>
	2. Creating a Culture of Collaboration... Looking up & out and Bringing the Outside in	<i>Junior D</i>
	3. The Chilliwack Elder Care Committee: Building and Sustaining Collaborative Leadership	<i>Parksville</i>
	4a. Island Health and Victoria Division of Family Practice: Collaboration for Improved Patient Transitions	<i>Junior A/B</i>
	4b. A Collaborative Journey – The Chilliwack Division of Family Practice and Fraser Health Practice Support Program	<i>Junior A/B</i>
2:00 – 2:15 pm	Transition	
2:15 – 3:15 pm	CONCURRENT SESSIONS	
	5. When More is More – Collaborating for Sustainability!	<i>Junior C</i>
	6. How I want to be Treated: Patient Collaboration in Successful Health Care Redesign	<i>Junior A/B</i>
	7. From Physical to Chemical Change: What it Really Takes to Build a Collaborative Healthcare Team	<i>Parksville</i>
	8. Advance Care Planning Implementation in BC: An Award Winning Collaboration	<i>Junior D</i>
3:15 – 3:30 pm	Refreshment break and refreshments <i>Sponsored by Stryker</i>	<i>Junior and Pavilion Ballroom Foyers</i>

3:30 – 4:30 pm	PLENARY	Powerful Stories . . . Powerful Minds <i>Come hear the tales of true collaboration</i>	<i>Pavilion Ballroom</i>
		Moderator: <i>David Thompson, CHE</i> , Vice President, Senior Care and Clinical Support Services, Providence Health Care	
		Stigma – A Barrier to Success in Mental Health & Mental Wellness <i>Sandy Coughlin</i> , Director - Occupational Health and Safety, Providence Health Care	
		Winter Surge Initiative – Transitional Housing <i>Kerry McLean-Small, RN, BSN, MSN</i> Manager, Community Integrated Health Services, Kamloops Mental Health and Substance Use	
		Where is my Knitting <i>Dr. Nardia Strydom, MD</i> , Head, Department of Family Practice, Providence Health Care	
4:30 – 6:00 pm		Networking reception	<i>Junior and Pavilion Ballroom Foyers</i>

Wednesday, October 21, 2015

6:30 – 11:30 am		Registration	<i>Junior Ballroom Foyer</i>
7:00 – 8:00 am		Breakfast	<i>Junior and Pavilion Ballroom Foyers</i>
8:00 – 9:00 am	PLENARY	Innovative Collaboration – The Evolution of the First Nations Health Authority in BC	<i>Pavilion Ballroom</i>
		Moderator: <i>Goldie Luong</i> , Director, Special Projects in Acute Care, Vancouver Coastal Health	
		Speakers: <i>Joe Gallagher</i> , Chief Executive Officer, First Nations Health Authority <i>Sony Perron</i> , Senior Assistant Deputy Minister, First Nations and Inuit Health Branch, Health Canada <i>Arlene Paton</i> , Assistant Deputy Minister, Population and Public Health, BC Ministry of Health	
9:00 – 9:15 am		Transition	
9:15 am – 11:00 am		KEYNOTE SPEAKER & INTERACTIVE SESSION	<i>Pavilion Ballroom</i>
		Leaders Building Community: From Fragmentation to Connection – What it takes <i>Charles Holmes</i> , CE Holmes Consulting Inc	
11:00 – 11:30 am		Refreshment break and exhibits <i>Sponsored by SafeCare BC</i>	<i>Junior and Pavilion Ballroom Foyers</i>
11:30 am – 12:30 pm		CONCURRENT SESSIONS	
		9. Engaging Physicians In Your Health System	<i>Junior D</i>
		10. Moving Forward with Health System Transformation through Collaborative Governance	<i>Junior A/B</i>
		11. Transforming Patient and Employee Healthcare Safety Culture through the Comprehensive Unit-based Safety Program (CUSP)	<i>Junior C</i>
		12. The Inside Scoop: How Collaboration Really Works	<i>Parksville</i>
12:30 – 2:30 pm		LUNCHEON AND CLOSING KEYNOTE	
		Building a Culture of Collaborative Leadership <i>Tonya Surman</i> , CEO and Founding Executive Director of The Centre for Social Innovation	<i>Buffet served: Junior and Pavilion Ballroom Foyers</i> Keynote: Pavilion Ballroom
2:30 – 2:45 pm		Closing Remarks	

Conference program

All events take place on the 3rd floor of The Sheraton Vancouver Wall Centre Hotel.

Tuesday, October 20, 2015

6:30 am – 4:00 pm **Registration** *Junior Ballroom Foyer*

7:00 – 7:45 am **Breakfast** *Junior and Pavilion Ballroom Foyers*

7:45 – 8:30 am **OFFICIAL OPENING / OPENING REMARKS** *Pavilion Ballroom*



Honourable Terry Lake, British Columbia Minister of Health

8:30 – 9:30 am **OPENING KEYNOTE** **Collaborative Leadership in Healthcare Driving Innovation** *Pavilion Ballroom*



Speaker:

Jeff DeGraff, PhD, Business professor for the University of Michigan, author, speaker and dean of innovation

9:30 – 10:00 am **Refreshment break and exhibits**  *Junior and Pavilion Ballroom Foyers*
Sponsored by SerVantage

10:00 – 12:15 am **PLENARY** **Applied Innovation for Leaders in Healthcare** *Pavilion Ballroom*

Facilitator:

Jeff DeGraff, PhD, Business professor for the University of Michigan, author, speaker and dean of innovation

12:15 am – 1:00 pm **Networking luncheon and exhibits** *Junior and Pavilion Ballroom Foyers*

1:00 – 2:00 pm **CONCURRENT SESSIONS**

1. From Silos to Solutions: Creating and Sustaining a Voluntary Health System Collaborative *Junior C*

Speakers:

Wolf Klassen, MHSc., BComm, CHE, Vice President, Program Support, Toronto East General Hospital
Glen Moorhouse, Honours BA – Religious Studies, Chief Executive Officer, Nisbet Lodge
Lynne Raskin, Honours BSc – Nursing, Honours BArts-Psychology, Chief Executive Officer, South Riverdale Community Health Centre



2. Creating a Culture of Collaboration... Looking up & out and Bringing the Outside in

Junior D

Speakers:

Devon Mymko, Director of Operations, Administration and Home Support, Saint Elizabeth

Stephanie Thomas, Client Service Coordinator, Saint Elizabeth

Michelle Medland, MBA, CHE, Regional Director, Saint Elizabeth



3. The Chilliwack Elder Care Committee: Building and Sustaining Collaborative Leadership

Parksville

Speakers:

Ann Marie Leijen, RN, BSN, MBA, Executive Director, Cheam Village

Connie Meskas, BScN, MAL, Director, Clinical Operations, Fraser Health



4a. Island Health and Victoria Division of Family Practice: Collaboration for Improved Patient Transitions

Junior A/B

Speakers:

Valerie Stevens, MPA, Director, Access and Transitions, Island Health

Lisa Veres, BSc, MD, Family Physician, Victoria Division of Family Practice



4b. A Collaborative Journey – The Chilliwack Division of Family Practice and Fraser Health Practice Support Program

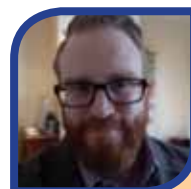
Junior A/B

Speakers:

Melanie Madill, MD, Deputy Lead, Chilliwack Division of Family Practice; Physician Lead, A GP for Me; Physician Facilitator, Child and Youth Mental Health PSP Module

Katrina Beppe, BSc, Programs Lead, Chilliwack Division of Family Practice

Ron Plowright, BSc, Dietetics, Coordinator, Practice Support Program, Fraser Health Primary Care



2:00 – 2:15 pm

Transition break

2:15 – 3:15 pm

CONCURRENT SESSIONS

5. When More is More – Collaborating for Sustainability!

Junior C

Speakers:

Minnie Downey, BBA, BTech, MA, CHE, Intern Office of the CEO, Strategic Projects, Fraser Health Authority

Lynn Edwards, BScN, Pdt., MHSA, Extra Fellow, Canadian Foundation for Healthcare Improvement, Senior Director, Primary Care and Chronic Disease Management, Nova Scotia Health Authority

Kaye Phillips, PhD, Senior Director, Canadian Foundation for Healthcare Improvement



6. How I want to be Treated: Patient Collaboration in Successful Health Care Redesign

Junior A/B

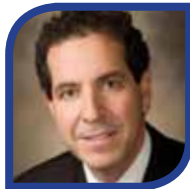
Speakers:

Garey Mazowita, MD, CCFP, FCFP, Head, Family & Community Medicine, Providence Health Care; Clinical Professor, Faculty of Medicine, UBC

Robert Levy, MD, FRCPC, Specialist Lead, Shared Care, Providence Health Care; Professor of Medicine, Respiratory Division, UBC

Delia Cooper, Volunteer Patient Representative, Patient Voices Network

Margot Wilson, MScN, Director, Chronic Disease Management Strategy, Providence Health Care



7. From Physical to Chemical Change: What it Really Takes to Build a Collaborative Healthcare Team

Parksville

Speaker:

Nicole Bendaly, Author and President, Kinect



8. Advance Care Planning Implementation in BC: An Award Winning Collaboration

Junior D

Speakers:

Pauline James, RN, BScN, MN, Principal, GenevaGroup Health Care Consulting

Dr. Catherine A. Clelland, MD, CCFP, FCFP, Family Doctor, C. A. Clelland MD Professional Corp.,
Community Maternity Centre

Judy Nicol, BSW, RSW, Regional Practice Leader, Professional Practice Office,
Interior Health Authority



3:15 – 3:30 pm

Refreshment break and exhibits
Sponsored by Stryker



*Junior and Pavilion
Ballroom Foyers*

3:30 – 4:30 pm

PLENARY

Powerful Stories . . . Powerful Minds
Come hear the tales of true collaboration

Pavilion Ballroom

Moderator:

David Thompson, CHE, Vice President, Senior Care and Clinical Support Services,
Providence Health Care

Speakers:

Stigma – A Barrier to Success in Mental Health & Mental Wellness

Sandy Coughlin, Director - Occupational Health and Safety, Providence Health Care

Winter Surge Initiative – Transitional Housing

Kerry McLean-Small, RN, BSN, MSN, Manager, Community Integrated Health Services, Kamloops
Mental Health and Substance Use

Where is my Knitting

Dr. Nardia Strydom, MD, Head, Department of Family and Community Medicine, Providence Health Care



4:30 – 6:00 pm

Networking reception

Junior and Pavilion Ballroom Foyers

Wednesday, October 21, 2015

6:30 – 11:30 am **Registration** *Junior Ballroom Foyer*

7:00 – 8:00 am **Breakfast** *Junior and Pavilion Ballroom Foyers*

8:00 – 9:00 am **PLENARY** **Innovative Collaboration – The Evolution of the First Nations Health Authority in BC** *Pavilion Ballroom*



Moderator:

Goldie Luong, Director, Special Projects in Acute Care, Vancouver Coastal Health

Speakers:

Joe Gallagher, Chief Executive Officer, First Nations Health Authority

Sony Perron, Senior Assistant Deputy Minister, First Nations and Inuit Health Branch, Health Canada

Arlene Paton, Assistant Deputy Minister, Population and Public Health, BC Ministry of Health



9:00 – 9:15 am **Transition break**

9:15 – 11:00 am **KEYNOTE SPEAKER & INTERACTIVE SESSION** *Pavilion Ballroom*

Leaders Building Community: From Fragmentation to Connection – What it takes

Speaker:

Charles Holmes, CE Holmes Consulting Inc



11:00 – 11:30 am **Refreshment break and exhibits**
Sponsored by SafeCare BC



Junior and Pavilion Ballroom Foyers

11:30 am – 12:30 pm **CONCURRENT SESSIONS**

9. Engaging Physicians In Your Health System

Junior D

Speakers:

Dianne Doyle, BSN, MSN, CHA, FCCHL, President & CEO, Providence Health Care

Zulie Sachedina, MHSc, Vice President, Human Resources & General Counsel, Providence Health Care

Astrid Levelt, BA, MS, Corporate Director of Medical Affairs and Physician Services, Providence Health Care



10. Moving Forward with Health System Transformation through Collaborative Governance

Junior A/B

Speakers:

Joy Warkentin, MEd, Chair - Board of Directors, North West Local Health Integration Network

Lisa Purdy, Partner, National Health Services Leader, Deloitte Inc.

Laura Kokocinski, MEd, BScN, CHE, Chief Executive Officer, North West Local Health Integration Network



11. Transforming Patient and Employee Healthcare Safety Culture through the Comprehensive Unit-based Safety Program (CUSP)

Junior C

Speakers:

Susann Camus, MA, MPH, CHRP, LSSGB, Quality Improvement Consultant, NSQIP, Fraser Health Authority

Alexandra Kite, RN, Clinical Nurse Educator, Operating Room, Peace Arch Hospital, Fraser Health Authority

Karen Donaldson, BSN, RN Supervisor, Surgical Clinical Reviewer, Department of Surgery, Royal Columbian Hospital, NSQIP, Fraser Health Authority



12. The Inside Scoop: How Collaboration Really Works

Parksville

Speakers:

Victoria Tiller, BA, MCIPD, Change Specialist, Change Initiatives, Providence Health Care

Marion Olynyk, BA, MA, Director, Strategic Human Resources, Provincial Health Services Authority



12:30 – 2:30 pm

LUNCHEON AND CLOSING KEYNOTE

Buffet: Junior and Pavilion Ballroom

Building a Culture of Collaborative Leadership

Keynote - Pavilion Ballroom

Speaker:

Tonya Surman, CEO and Founding Executive Director of The Centre for Social Innovation



2:30– 2:45 pm

Closing remarks

Pavilion Ballroom

Thank you to our 2015 sponsors

Platinum

Interior Health Authority

Booth #8

106-1815 Kirschner Rd, Kelowna, BC V1Y 4N7
Website Address: www.interiorhealth.ca

Interior Health is located in the Southern Interior of British Columbia and is a world renowned vacation destination. We have what you are looking for - a challenging career and a balanced lifestyle in a four-season playground.

Come live, work and play where others vacation!

Come and Visit Monika Astofooroff at booth #8 to see what opportunities we have for you!

Island Health Authority

1952 Bay Street, Victoria, BC V8R 1J8
Telephone: 250-370-8699 (Victoria) | 1-877-370-8699
Email: info@viha.ca | Website Address: www.viha.ca

Island Health is one of six health jurisdictions in British Columbia, providing health care and support services to more than 760,000 people on Vancouver Island, the islands in the Salish Sea and the Johnstone Strait, and mainland communities north of Powell River. We are one of the largest employers on Vancouver Island, with more than 18,000 staff, 1,900 physician partners, and an army of volunteers. Their commitment – along with the dedicated support of our foundations and auxiliaries – enables us to deliver a broad range of health services, including: public health services, primary health care, home and community care, mental health and addictions services, acute care in hospitals, and much more across a huge, geographically diverse region. Beyond the scope of health care, Island Health is an important contributor to the local economy of the communities we serve, with our annual budget of about \$2 billion.

Providence Health Care

Booth #7

1081 Burrard Street, Vancouver, BC V6Z 1Y6
Telephone: 604-806-9090
Website Address: providencehealthcare.org

Providence Health Care is one of Canada's largest faith-based health care organizations, operating 17 health care facilities in Greater Vancouver. Providence's St. Paul's Hospital is one of two adult academic health science centres in the province, performing cutting-edge research in more than 30 clinical specialties, and focuses services on six "populations of emphasis": cardio-pulmonary risks and illnesses, HIV/AIDS, mental health, renal risks and illness, specialized needs in aging and urban health and is home to the B.C. Centre for Excellence in HIV/AIDS.

Vancouver Coastal Health

Booth #6

11th floor, 601 West Broadway, Vancouver, BC V5Z 4C2
Telephone: 604-736-2033 | 1-866-884-0888
Email: feedback@vch.ca | Website Address: www.vch.ca

Established in 2001, Vancouver Coastal Health (VCH) is one of six health authorities across British Columbia. VCH is responsible for the delivery of \$3.4 billion in community, hospital and residential care to more than one million people in communities including Richmond, Vancouver, the North Shore, Sunshine Coast, Sea to Sky corridor, Powell River, Bella Bella and Bella Coola.

Gold

Fraser Health

Suite 400, Central City Tower, 13450 – 102nd Avenue
Surrey, BC V3T 0H1
Telephone: 1-877-935-5669 or 604-587-4600
Website Address: www.fraserhealth.ca

Every day, close to 25,000 employees and physicians in Fraser Health strive to improve the health and quality of life of the people they serve. Committed to the passionate pursuit of quality and safe health care, we serve a population of more than 1.6 million people, residing in communities from Burnaby in the west, to Boston Bar in the east.

Medtronic Canada

99 Hereford St., Brampton, ON L6Y 0R3
Telephone: 905-460-3800
Website Address: www.medtronic.ca

As a global leader in medical technology, services and solutions, Medtronic helps to improve the lives and health of millions of people each year. We use our deep clinical, therapeutic, and economic expertise to address the complex challenges faced by healthcare systems today. Let's take healthcare Further, Together.
Learn more at Medtronic.ca.

Provincial Health Services Authority

Booth #5

260-1770 West 7th Avenue, Vancouver, BC V6J 4Y6
Telephone: 604-875-7251
Website Address: www.phsa.ca

Within the agencies, services, programs and divisions of PHSA, you will discover opportunities to effect significant change in the lives of our patients. From bedside to leadership, our employees are innovators dedicated to delivering and supporting top quality health care focused on improving health and life in BC. Every role at PHSA, from corporate to clinical, provides challenge and growth, and you will be sure to find an enduring career filled with possibilities.

For more information about PHSA please drop by our booth.

Silver

BC Care Providers Association **Booth #12**

#738 4710 Kingsway, Burnaby, BC V5H 4M2
Telephone: 604-736-4233
Website Address: www.bccare.ca

The BC Care Providers Association is the industry association representing private and non-profit care providers. Established 38 years ago, BCCPA has over 260 non-denominational, faith-based and commercial members across British Columbia. In addition to creating over 18,000 direct and indirect jobs in the continuing care sector, BCCPA members care for more than 16,000 seniors each day in residential care and assisted living and over 11,000 each year through home care and home support.

College of Registered Nurses of B.C. (CRNBC)

Booth #4

2855 Arbutus Street, Vancouver, BC V6J 3Y8
Telephone: 604-736-7331
1-800-565-6505 toll-free in BC
Website Address: www.crnbc.ca

The College of Registered Nurses of BC (CRNBC) is the regulatory body for more than 38,000 registered nurses and nurse practitioners in the province. We work collaboratively with nurses to protect the public through regulation. This includes registering nurses, setting standards of practice, supporting nurses to achieve those standards, and intervening when standards are not met. Public protection and safety is our utmost concern, and we believe we can best achieve this through collaboration with nurses and the health care community.

First Nations Health Authority **Booth #10**

501 – 100 Park Royal South, West Vancouver, BC V7T 1A2
Website Address: www.fnha.ca

The First Nations Health Authority (FNHA) is the first province-wide health authority of its kind in Canada. In 2013, the FNHA assumed the programs, services, and responsibilities formerly handled by Health Canada's First Nations Inuit Health Branch – Pacific Region. Our vision is to transform the health and well-being of BC's First Nations and Aboriginal people by dramatically changing healthcare for the better.

LifeLabs

Booth #11

3680 Gilmore Way, Burnaby, BC V5G 4V8
Telephone: 604-431-5005
Website Address: www.LifeLabs.com

LifeLabs is a Canadian-owned company and is the country's largest provider of community laboratory services with over 50 years of experience providing laboratory testing services to help health care providers diagnose, treat, monitor and prevent disease in patients.

In communities across British Columbia and Ontario, LifeLabs delivers cost-effective, convenient access to laboratory testing services which are essential for optimal outcomes in health care.

LifeLabs employs approximately 5,400 professionally trained staff and delivers over 100 million laboratory tests, serving 19 million patients annually.

To learn more please drop by our booth to speak with our representatives and to enter our prize draw.

For more information please visit www.LifeLabs.com

Northern Health

Booth #9

#600-299 Victoria St., Prince George, BC V2L 5B8
Telephone: 250-565-2649
Website Address: www.northernhealth.ca

Northern Health provides health services to 300,000 people over an area of 600,000 square kilometers in the province of British Columbia. Through the efforts of our dedicated staff and physicians, in partnership with communities and organizations, we provide exceptional health services for Northerners. Our strategic focus is on integrated and accessible health services, our people, a population health approach, and high quality services. Enter our draw for a road safety kit!

SerVantage Health Services

Booth #3

101 - 245 Fell Avenue, North Vancouver, BC V7P 2K1
Telephone: 604-982-8893
Website Address: www.servantage.ca

SerVantage is your fully integrated service provider specializing in Acute Care, Senior Living & Retail Operations. Locally owned and operated in BC, we strive to offer a high quality and refreshing service experience for you and your clients! We take the time to truly understand your operations while developing customized solutions unique to your business needs. Visit our booth for a special gift (while supplies last) and to enter our prize draw!

Bronze

Aramark

811 Islington Avenue, Toronto, ON M8Z 5W8
Telephone: 416-255-1331
Website Address: www.aramark.com

Aramark is in the customer service business across food, facilities and uniforms, wherever people work, learn, recover and play. United by a passion to serve, our more than 270,000 employees deliver experiences that enrich and nourish the lives of millions of people in 21 countries around the world every day. Aramark is recognized among the Most Admired Companies by FORTUNE and the World's Most Ethical Companies by the Ethisphere Institute. Learn more at www.aramark.com.

Compass Group Canada

5560 Explorer Dr., Suite 400, Mississauga, ON L4W 5M3
Telephone: 905-568-4636
Website Address: www.compass-canada.com

Compass Group Canada's Morrison Healthcare division provides hospital culinary programs and expertise in patient and retail foodservice programs. Our patented Steamplcity patient food service model uses an innovative cooking method with a patented valve control system which steams food using the natural moisture in the ingredients, ensuring all the natural flavours and nutritional value are retained; while delivering exceptional patient satisfaction. Our Crothall Healthcare division provides expertise in environmental services, call centers, portering and laundry/linen distribution.

SafeCare BC

738-4710 Kingsway, Burnaby, BC V5H 4M2
Telephone: 604-630-5572
Website Address: www.safecarebc.ca

SafeCare BC is an industry funded, non-profit society working to ensure injury free, safe working conditions for long term care workers in BC.

We strive to be the industry leader in advancing injury prevention and safety training for continuing care workers. We are committed to improving health and safety within the work place and responding to the needs and priorities of our members.

Stryker

45 Innovation Drive, Hamilton, ON L9H 7L8
Telephone: 905-690-5700
Website Address: www.stryker.com

Stryker is one of the world's leading medical technology companies and together with our customers, we are driven to make healthcare better. The Company offers a diverse array of innovative products and services in Orthopaedics, Medical and Surgical, and Neurotechnology and Spine, which help improve patient and hospital outcomes. Stryker is active in over 100 countries around the world. Please contact us for more information at www.stryker.com

The Justice Institute of BC Community Care Licensing Officer Program

715 McBride Blvd., New Westminster, BC V3L 5T4
Telephone: 604-528-5590
Website Address: www.jjbc.ca | Email: ccllo@jjbc.ca

The Advanced Specialty Certificate in Community Care Licensing is for current and future Community Care Licensing Officers (CCLOs). It covers all the knowledge and competencies that CCLOs need to do their jobs.



Maintenance of certification

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **11.75 Category I** credits toward their maintenance of certification requirement.

To our esteemed speakers... when thank you isn't enough...

Thank you for sharing your insight, knowledge, energy and encouragement with all of us. This conference would not be possible without your valued contributions.

As a token of our sincere appreciation, the Canadian College of Health Leaders, has made a donation to the Canadian Red Cross on your behalf so that, in some small way, the contributions you made today will also make a difference tomorrow.



Interior Health

Every person matters



Our health care leaders are committed to high quality patient care and health outcomes. Expert knowledge and experience contribute to the success of leading diverse and multi-disciplinary teams. Their collaborative style, effective communication and relationship building make them key mentors to allow all of our dedicated employees growth and success. Positive attitudes produce positive results. Their passion and motivation combined with a commitment to set new standards of excellence, makes Interior Health the right choice for you.

We are developing the future of health care through innovation and professional development. Here you will find everything you've been searching for, both personally and professionally, as well as the tools and training to make an impact now and in the future. We thrive as a direct result of good management and strong, forward thinking leadership.

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Island Health is proud to sponsor the BC Health Leaders Conference

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At **Providence Health Care** we're pushing the boundaries of **care, research and teaching** every day. By harnessing the passion and brilliance of individuals and the collaborative energies of our teams, we're transforming health and wellness by putting patients at the centre of care.



St. Paul's Hospital | Mount Saint Joseph Hospital | Holy Family Hospital | St. Vincent's: Brock Fahrni, Langara
Honorita Conway - Heather | Youville Residence | St. John Hospice | Crosstown Clinic
Community Dialysis Clinics: Sechelt | Vancouver | Richmond | Powell River | Squamish | North Shore | East Vancouver

Providence
HEALTH CARE
How you want to be treated.



www.providencehealthcare.org



Lead. Inspire. Drive Meaningful Impact. Join Our Team of Stars.

At Vancouver Coastal Health (VCH), everything we do is centered around providing the best care.

We have over 22,000 staff, 2,500 physicians and 5,000 volunteers that operate across Vancouver, Richmond, the North Shore and along the Sea-to-Sky Highway, Sunshine Coast and BC's Central Coast. Our efforts touch the lives of over 1 million British Columbians each year.

VCH is responsible for the delivery of more than \$3 billion in publicly-funded health care services, spanning hospital-based surgeries and emergency care, mental health and addictions, public services and research, primary care, home and community care.

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I feel I contribute and am valued by my team.

Elfrida, Registered Nurse




At Fraser Health, we recognize that collaborative leadership leads to employee engagement, which leads to innovation and, ultimately, better care for our patients.

Collaboration is also about working with those we serve, as well as community groups, to ensure the appropriate services are in place when our patients no longer need our services – or to help prevent them from needing us in the first place.



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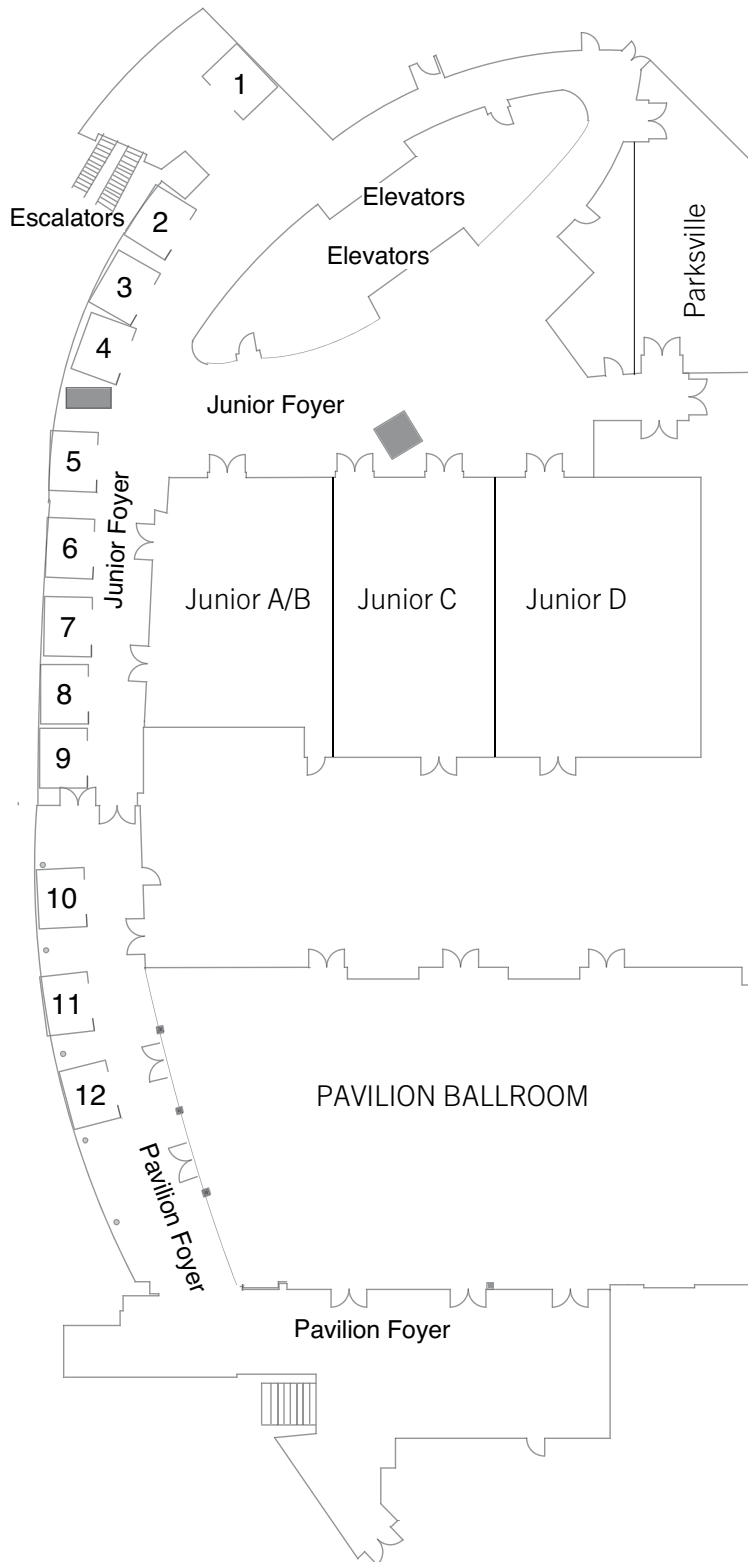
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Floorplan

North Tower, 3rd Floor



Exhibitors

- Booth #1 - Registration
- Booth #2 - Royal Roads University
- Booth #3 - SerVantage Health Services
- Booth #4 - College of Registered Nurses of BC
- Booth #5 - Provincial Health Services Authority
- Booth #6 - Vancouver Coastal Health
- Booth #7 - Providence Health Care
- Booth #8 - Interior Health Authority
- Booth #9 - Northern Health
- Booth #10 - First Nations Health Authority
- Booth #11 - LifeLabs
- Booth #12 - BC Care Providers Association



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