

A woman in a white lab coat is shaking hands with a man in a white lab coat. They are in a hospital setting, with other people and equipment visible in the background. The image has a blue tint.

There is no quality without a healthy, competent workforce.

Thompson, L. It is time for health quality 5.0: Are you ready? *Healthcare Quarterly*, 26(3); October 2023: 27–30. doi 27-30.doi:10.12927/hcq.2023.27218. Available from: <https://www.longwoods.com/content/27218/it-is-time-for-health-quality-5.0-are-you-ready->



OECD: 6 Policy suggestions to promote



Health of population

Vulnerable populations make for vulnerable Health Systems.



Workforce retention and recruitment

Staff are the key to making systems resilient.



Data collection and use

Without the right data, decision makers are flying blind.



International co-operation

Responses will be better together than alone.



Supply chain resilience

Getting products and services to where and when they are needed.



Governance and trust

Without trust, whole-of society approaches are less effective.



The HSO Global Workforce Survey

What We Heard. Findings from early adopters resonate with reality and require action.

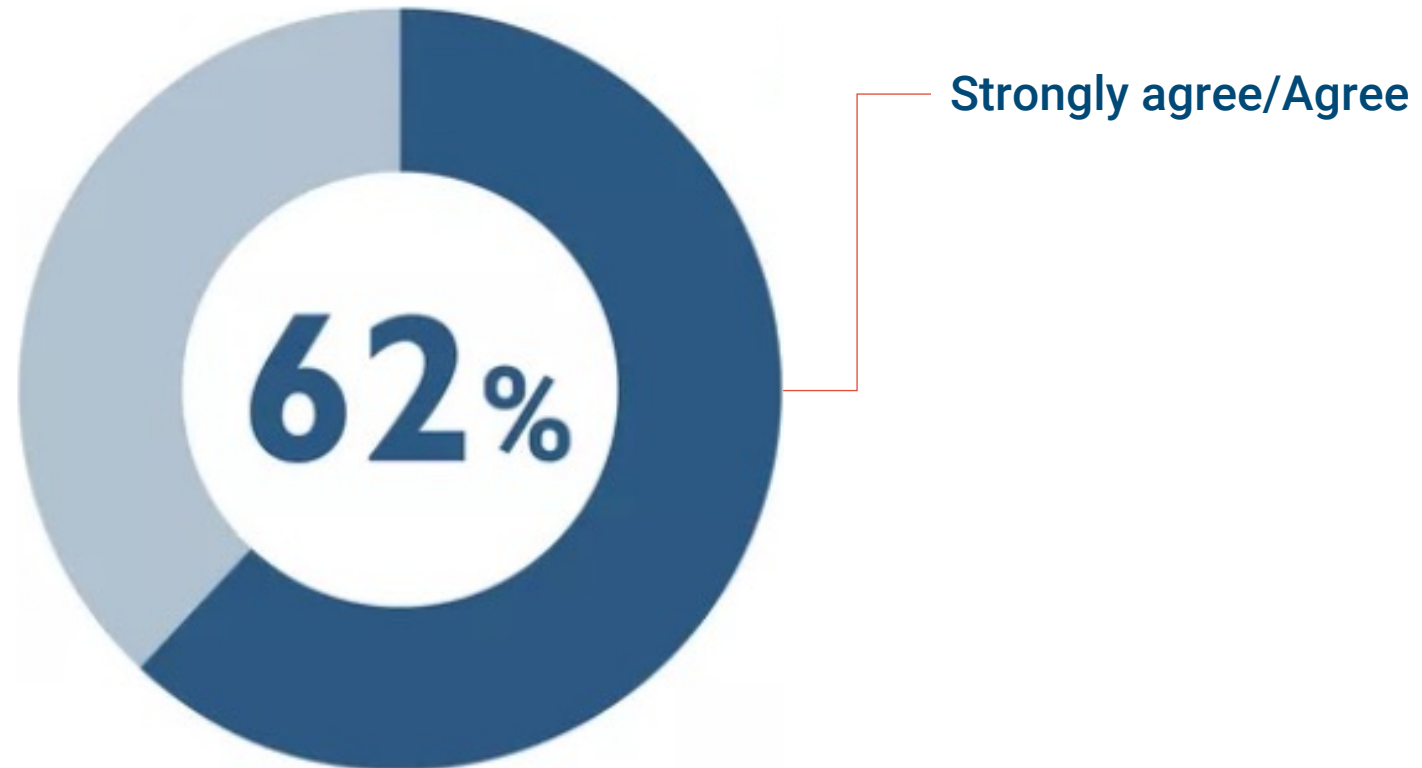
- High burnout
- Not enough time to do what is expected of them in their job
- Lack of positive recognition
- Limited trust of senior managers/executives
- Work environment not psychologically healthy and safe – impacting care

10,064

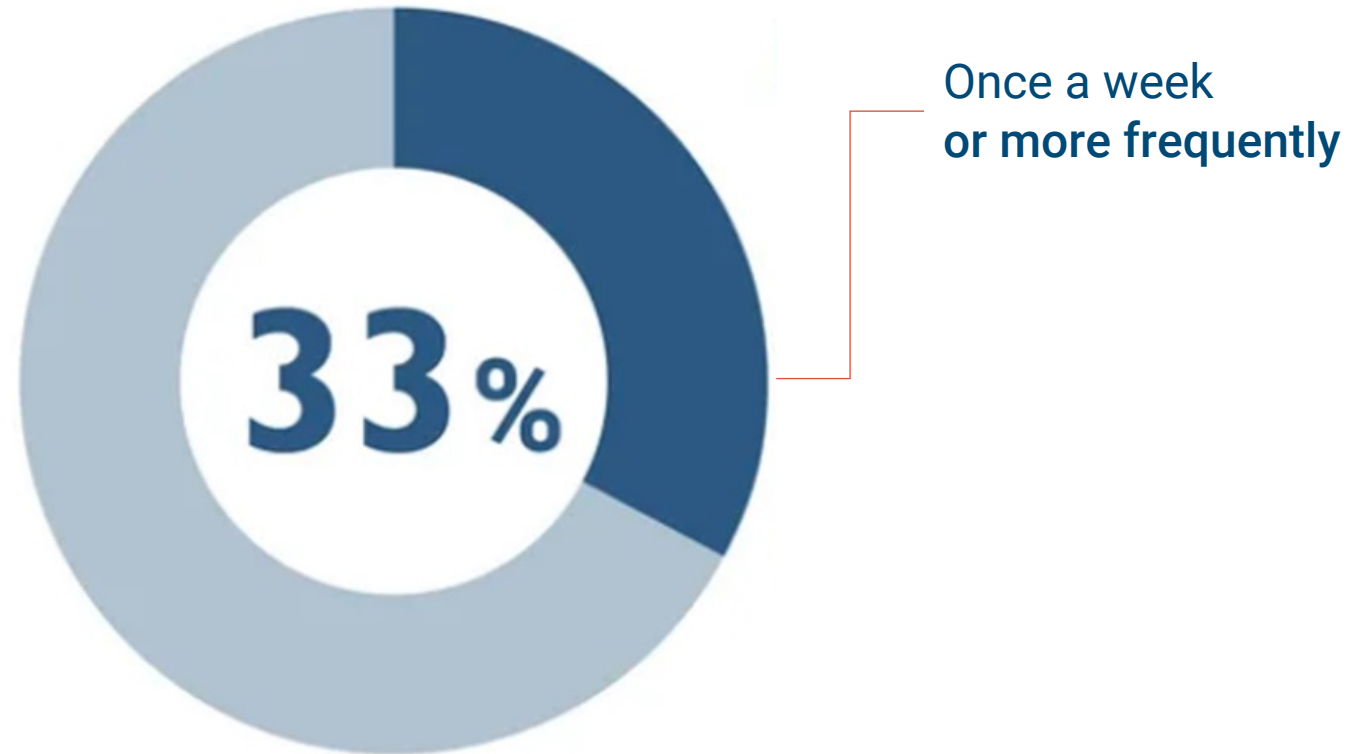
VOICES OF ALL CATEGORIES OF
STAFF ACROSS ALL SETTINGS
(300 locations)



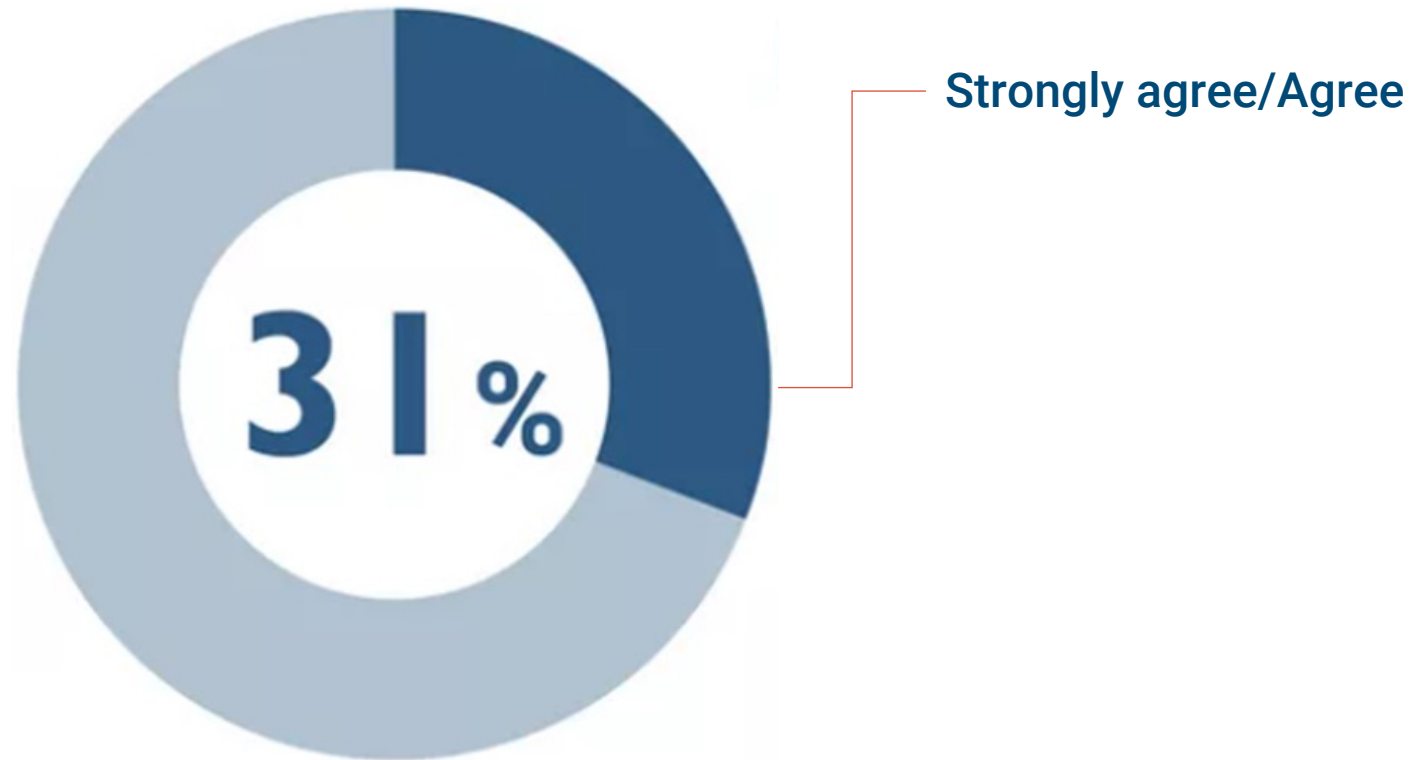
Leadership/senior management **can be trusted.**



I feel **burned out** from my job.

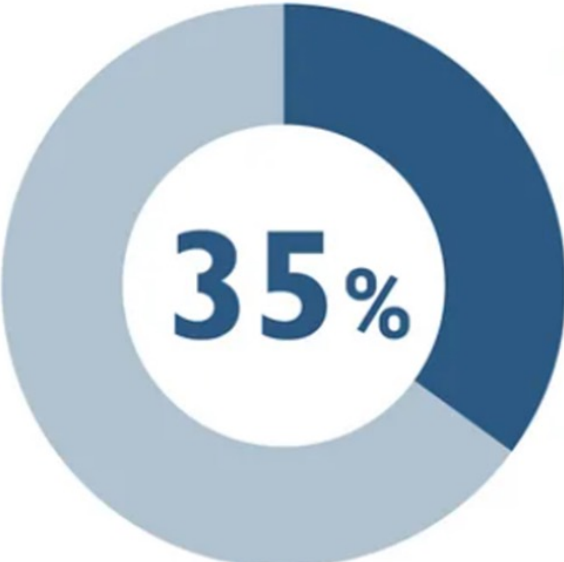


I often think about **leaving my job.**

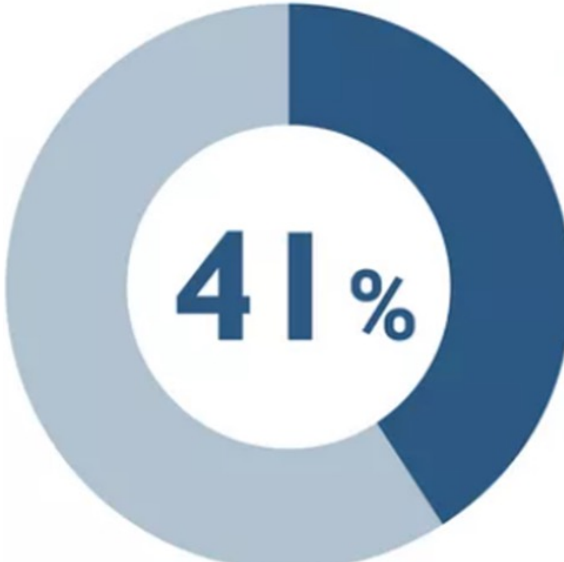


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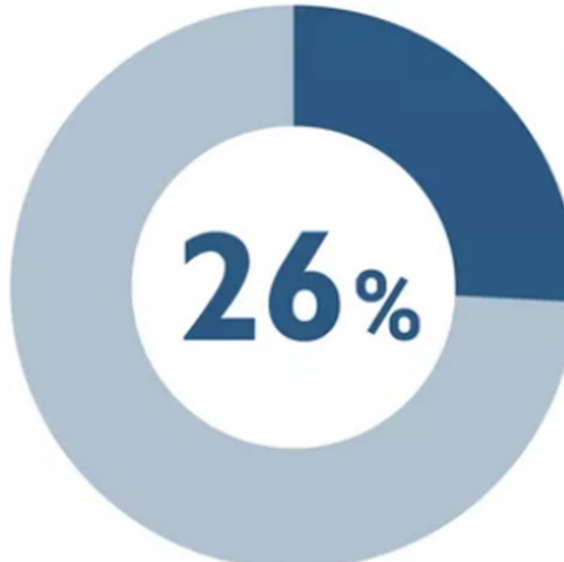
Indigenous



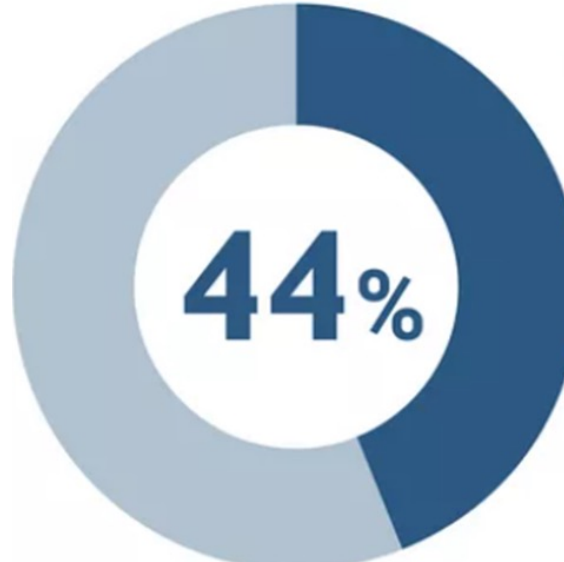
Person with Disability



Visible Minority



Neither Male or Female



Strongly agree/Agree



Join Us | Concurrent Session:

An interactive, insightful, and practical session post-plenary. Maximizing new workforce wellness data-driven approaches as levers to support effective action planning and strategy.

10:15 a.m.
Argyle Room
Suite A1/A2

