



Manager, Southwestern Ontario Stroke Network (SWOSN)

London Health Sciences Centre
Regular Full-Time

Posting Period

September 15, 2023 – October 5, 2023

Who We are

London Health Sciences Centre (LHSC) is a world-class academic health sciences centre located in the southwestern Ontario city of London. Just two hours from Toronto and two hours from Detroit, London features a beautiful and walkable downtown core located on the Thames River, a vibrant culinary scene and scores of activities that highlight local arts, culture and music. As one of Canada's largest acute-care teaching hospitals, LHSC delivers world-class care and experiences, built on our commitment to excellence in research, innovation, and learning. In partnership with our communities, we design and advance healthcare to support the wellness of the populations we serve. LHSC delivers both local and regional services, including the Children's Hospital, within a large geographic area. LHSC is known for its great people and great care, with a workforce of close to 15,000, dedicated to delivering the highest quality patient care while partnering with communities to transform health, one life at a time.

LHSC is the provincial hub for the Southwestern Ontario Stroke Network (SWOSN). The Ontario Government Ministry of Health through Ontario West: CorHealth, tasks each regional stroke network to ensure best practice stroke care is in place within the institutions. The SWOSN is responsible for all the institutions who provide stroke care across the continuum, including acute, rehabilitation and community stroke providers. SWOSN encompasses one regional stroke center based at LHSC, seven district stroke centers, and numerous community stroke care providers throughout Southwest Ontario. Established in 2001, the SWOSN is one of eleven Regional Stroke Systems providing stroke care support in Ontario.

The SWOSN provides guidance to ensuring excellent stroke care through various tools, including adherence to Canadian Best Practice Stroke Recommendations, Accreditation Canada-Stroke Distinction™, Ontario Health's Strategic Priorities, and Performance Metrics Reporting Tools. The SWOSN together with stakeholders in the region, plays a key role in improving quality, efficiency, accessibility and equity of stroke care across Southwestern Ontario. In addition, the SWOSN is working with CorHealth to coordinate and modernize the stroke system.

What the Role Is

The Manager, SWOSN is responsible for ensuring that all aspects of the stroke care continuum receive attention from the network, and that all the District Stroke Centers are functioning within scope as described by the Ministry of Health. The leader will develop and maintain productive working relationship with the ten Regional Systems, one Regional Stroke Centre, seven district stroke centers and community partners. They will ensure the SWOSN is supporting a system approach to stroke care, including evidence-based practice, reduce system variability, and improve patient outcome.

The manager will act as the liaison with Accreditation Canada-Stroke Distinction™ team in order to maintain Stroke Distinction™ throughout the region. They will engage with sites who have not achieved Stroke Distinction™ and encourage them to begin the journey. Stroke Distinction™ demonstrates to the region commitment to excellence in stroke care. The incumbent is responsible to develop and execute SWOSN's workplans in keeping with CorHealth's Action Plan. They will provide strategic planning principles to developing workplans, and ensure that workplans are being executed in a timely manner, therefore executing the mandate for excellent stroke care. This includes implementation of programs and regular monitoring for stroke system success.

Reporting to the Director, Clinical Neurological Sciences & Southwestern Ontario Stroke Network, the Manager, Southwestern Ontario Stroke Network directs, controls and evaluates the delivery of department services. They are responsible for translating decisions of the program leadership into execution, by utilizing relationship management and working with internal and external stakeholders to achieve the necessary outcomes. The Manager ensures their team and department operations are aligned with our mission, vision and values, while working together to successfully achieve our strategic objectives.

This role is accountable for day-to-day department activities, including the management of human and material resources, day-to-day staffing and scheduling, development and support of a healthy workplace, risk and utilization measurements, and facilitation of improvement initiatives and change management, while operating within approved operational budgets and financial guidelines and controls. A major focus of the role is fostering effective working relationships and networks within the team/unit and with other teams across the organization.

Who You Are

- You are self-aware of own assumptions, values, principles, strengths and limitations
- You manage and develop self while modeling qualities such as honesty, integrity, resilience, and confidence
- You engage and support others to foster development, personal goals and encourage a healthy organization
- You achieve results by strategically aligning direction, decisions, actions and evaluation with the vision, values and evidence
- You facilitate an environment of collaboration and cooperation
- You create connections, build partnerships and networks
- You demonstrate a commitment to the organizational vision, mission, values and service excellence
- You are a transformational thinker that encourages and supports innovation
- You have exceptional analytical skills that contribute to effective decision-making
- You are self-directed, courageous, and highly motivated with excellent interpersonal and effective communication skills

What Skills Are Needed

- Planning and executing action plans that deliver results and motivate individuals for greater performance excellence
- Strong business acumen
- Values-based leadership and a proven track record for developing and sustaining healthy work environments and effective teams while leading in a performance-driven culture
- Lead and drive system transformation
- Develop self and others through teaching, coaching, mentoring and formal development processes
- Strong analytical skills that contribute to effective problem solving and decision-making

What You Will Bring with You

- Successful completion of a recognized baccalaureate degree program in a health care or business-related discipline
- Related post-graduate education preferred
- Current Certificate of Registration from a college recognized under the Regulated Health Professions Act
- Minimum of 3 to 5 years' experience in progressively more responsible leadership roles in a healthcare environment, preferably in an acute care academic teaching hospital
- Previous clinical and/or management experience in stroke care preferred
- Preference and consideration will be given to active members of the Canadian College of Health Leaders (CCHL) who have, or are in process of attaining the Canadian Health Executive (CHE) Select certification program
- Demonstrated clinical excellence experience including high quality and safe patient care and exceptional patient/family experiences
- Ability to effectively work with diversity, appreciating that different opinions, backgrounds and characteristics can bring richness to the challenge at hand
- Fluent and computer literate with computer systems such as email and Microsoft Office applications (MS Word, Excel & PowerPoint)
- Demonstrated ability to attend work on a regular basis

How to Apply

Apply through London Health Sciences Centre's career website at <https://www.lhsc.on.ca/careers>, Job ID 96479

Other Information

London Health Sciences Centre fosters a culture of patient and staff safety whereby all employees are guided by LHSC's Mission, Vision, Values and Code of Conduct.

LHSC is committed to employment equity and diversity in the workplace and welcomes applications from women, visible minorities, Indigenous people, persons with disabilities, and 2SLGBTQIA+ persons. We are committed to providing persons with disabilities equal opportunities and standards of goods and services, and are also fully compliant with the Accessibility for Ontarians with Disabilities Act (2005), as applicable.

Submission Requirements (please submit in one MS Word document)

- **Cover Letter, Resume and Listing of Education, Credentials and Certifications**

As part of the assessment process applicants may be required to complete a written examination or test. Please be advised that reference checks may be conducted as part of the selection process.

Successful candidates will be required to complete a health review which includes providing vaccination records or proof of immunity against Measles, Mumps, Rubella, and Varicella (Chicken Pox), Hepatitis B, Tetanus/Diphtheria/Polio; Meningitis. In addition, candidates will need to provide documentation of Tuberculosis Skin testing and a completed COVID vaccine series (two vaccines).

Your interest in this opportunity is appreciated. Only those applicants selected for an interview will be contacted. Successful candidates, as a condition of job offer, would be required to provide a satisfactory police information check (original document) completed in the last 3 months.