

Manager | Clinical Operations

Competition #: 02026744

Employee Type: TERM SPECIFIC FULL TIME

Bargaining Unit: NON-CONTRACT

Facility: QUEEN VICTORIA HOSPITAL

Location: Revelstoke

Department: QVH ADMINISTRATION

Reports To: DIRECTOR, CLINICAL OPERATIONS

Close Date: OPEN UNTIL FILLED

Position Summary

Who are we looking for?:

Interior Health is hiring a Term Specific Full Time Manager, Clinical Operations at Queen Victoria Hospital in Revelstoke, British Columbia. This Manager will oversee the Emergency, Obstetrics, Surgical Services, In patient Medicine and MDR department. This term position will be until February 28, 2025.

If you have formal or informal leadership experience and a clinical background in a rural or remote site, we want to hear from you, apply today!

What we offer:

- Employee & Family Assistance Program
- Employer paid training/education opportunities
- Employer paid vacation
- Medical Services Plan
- May be eligible to contribute to MPP if previously enrolled within 30 days
- Employer paid insurance premiums
- Extended health & dental coverage
- Work-life balance

Salary range for the position is \$116,591 to \$167,600. Interior Health establishes salaries within the minimum and maximum of the salary range based on consideration of the qualifications, experience of the applicant, and an internal equity review of the salaries of other employees.

How will you make an impact?

The Manager, Clinical Operations is accountable for ensuring excellence in the provision of patient centered care within a defined clinical area(s). The Manager, Clinical Operations

provides leadership and direction for the operations, management, utilization, risk management, and quality improvement within the assigned clinical area(s), and applies management theory and concepts to leading, staffing, monitoring, evaluating, and data gathering including the development of relevant outcome measures pertinent to the clinical area(s). The Manager, Clinical Operations is accountable for: efficient, effective utilization of approved physical, financial, and human resources; guiding and coordinating activities of the clinical area(s) in accordance with professional standards; supporting the goals and strategic direction of Interior Health.

In alignment with IH's Occupational Health & Safety Program, maintain a healthy and safe work environment through complying with and implementing applicable Occupational Health and Safety Regulation, responding to requests from WSBC, identifying hazards and communicating risks, ensuring compliance with employee training, conducting effective incident investigations and implementing required corrective actions.

Some key duties:

- Provides leadership for clinical practice by seeking out and identifying best practices in patient care, ensuring the appropriate structures, system processes, and culture are in place to facilitate ongoing development of a best practice model of care.
- Evaluates effectiveness of care provided and seeks mechanisms to ensure that standards are met consistently. Responds to patient care issues and public concerns in a supportive and goal-oriented manner, facilitating communication to affect positive outcomes.
- Facilitates and directs the development, implementation, and evaluation of unit specific goals and objectives, standards and policies, ensuring consistency with the established standards and objectives of the services within Interior Health.
- Maintains fiscal accountability by collecting and monitoring necessary fiscal and utilization data and analyzes data appropriately. Ensures effective use of resources in the service area. Monitors the budget(s), identifies variances, and takes corrective action as required to maintain expenditures within the approved budget(s).
- Participates in the development and implementation of the local quality improvement and risk management initiatives for patient care services in accordance with Interior Health standards and processes.

About Revelstoke, British Columbia

Nestled between the spectacular Selkirk and Monashee Mountains on the mighty Columbia River, you will find the Gateway to Mountain Adventure and National Parks - Revelstoke. This city offers unique opportunities for both visitors and residents. Untouched natural beauty offers year round adventures with a legacy of heritage buildings that lend character and quaintness to the town. Hiking, mountain biking, fishing, caving, canoeing,

snowmobiling and the longest vertical descent of any ski resort in North America at Revelstoke Mountain Resort are only some of the benefits offered. The rest you will have to check out for yourself!

Interior Health strives to create an environment where you enjoy the work you do, the place where you work, and the people around you. Together, we create great workplaces. Apply today!

Honouring Interior Health's commitment to Truth and Reconciliation and the Declaration on the Rights of Indigenous Peoples Act (DRIPA), and Pursuant to Section 42 of the BC Human Rights Code, preferential consideration and/or hiring will be given to qualified applicants who self-identify as Aboriginal (First Nations, Métis, or Inuit).

Qualifications

Education, Training, and Experience

- Bachelors Degree in a health related field.
- A minimum of five years recent, related clinical experience, including two years in a leadership role.
- Or an equivalent combination of education, training and experience.
- Current registration with the relevant professional college or association preferred.

Comments

This posting is covered by the Provincial Health Officer's mandatory COVID-19 vaccination orders and selected applicant(s) must comply.

Interior Health now offers assistance from an Indigenous Employment Advisor. If you self-identify as Indigenous (First Nations, Métis or Inuit) and if you would like assistance with the application process and/or career exploration, send your question(s) via email to IndigenousEmployment@interiorhealth.ca to be redirected to the Employment Advisor. We invite applicants to self-identify as First Nations, Métis, or Inuit within cover letters and/or resumes.