

Chief Nutrition and Food Services Officer

Position Overview

As the leader in the Nutrition and Food Services (NFS)/Regional Laundry Services (RLS) management team, this position has the primary responsibility for providing leadership and direction for the provision of nutritional care, patient, resident food services and laundry/linen supplies across the acute, community and long-term care continuum. The Chief Nutrition and Food Services Officer is responsible for developing mechanisms to ensure applications of best practice, evidence-based nutritional care, operational and professional standards, and continuous quality improvement processes across the region. Within the Nutrition and Food Services and Regional Laundry Services programs, this position provides key direction in policy development. In addition to Clinical Nutrition, NFS provides over 8000 patient/resident meals daily to 11 sites from the Regional Distribution Facility. Nutritional, balanced, quality, cost effective meals are provided within resources allocated.

Regional Laundry Services provides responsive, customer-focused support to 65 health care facilities in Manitoba, processing over 25M pounds of soiled laundry annually. The Chief Nutrition and Food Services Officer is responsible for overseeing the regional management and delivery of high-quality laundry services.

This position requires the incumbent to take a leadership role in the development and implementation of the portfolio's strategic and operational plans.

The Chief Nutrition and Food Services Officer operates within an environment of limited fiscal resources combined with an increasing demand for health care services. The Chief Nutrition and Food Services Officer is expected to plan and to establish priorities amongst competing demands for resources.

Experience

- A minimum of 7-10 years' experience in the field of Health Care Management in a health care setting.
- Previous experience in operations in a complex environment and clinical areas required.
- Experience in program planning, development and managing services in diverse settings throughout the continuum of care is required.

Education (Degree/Diploma/Certificate)

- Degree in Dietetics/ Human Nutritional Sciences and a Dietetic Internship from an accredited internship.
- Master's degree in Health Care/Business Administration (preferred).

SPECIAL TRAINING:

- Successful completion of other relevant education programs is an asset (i.e. Leadership, Lean, Change Management, Team Building, Conflict Resolution and Finance).

Certification/Licensure/Registration

- Must be a Registered Dietitian with the College of Dietitians of Manitoba.

- Membership with the Dietitians of Canada (DC) is recommended.

Qualifications and Skills

- Must have excellent analytical skills, problem-solving abilities, communication skills, judgment and interpersonal skills.
- Integrity, dependability, honesty, initiative, tact and high ethical standards are required.
- Experience in a computerized environment.
- Proven ability to create a team-oriented environment.
- Innovative and a highly motivated team player.
- Must be able to work independently and have multi-unit management experience in a health care environment.
- Ability to interact effectively at all staff and administrative levels within an organization.
- Commitment to quality and customer-focused service is essential.
- Must have demonstrated commitment to personal continuing education and professional development.

Physical Requirements

- Minimal physical effort is involved except for the normal bending, stretching, standing and sitting for prolonged periods at a desk or during meetings.
- Must be self-directed and work independently.
- Mental effort required for decision making on the spot without the benefit of much information: dealing with clients, customers, suppliers, employees, Government of Manitoba, WRHA Senior Executive, Site COO's and other stakeholders on a daily basis, financial analysis, report writing, presentations to large and small groups.
- Frequent travel to various facilities/sites for meeting purposes.

This position requires a current satisfactory Criminal Records Check (including Vulnerable Sector Search), Child Abuse Registry Check and Adult Abuse Registry Check as conditions of employment. The successful candidate will be responsible for any service charges incurred. A security check is considered current if it was obtained no more than six (6) months prior to the start of employment.

Please note that an employee is not permitted to hold two or more positions across the WRHA legal entity that combine to equal more than 1.0 EFT. The WRHA legal entity includes Churchill Health Centre, Deer Lodge Centre, Golden West Centennial Lodge, Grace Hospital, Middlechurch Home of Winnipeg, Pan Am Clinic, River Park Gardens, Victoria General Hospital, WRHA corporate programs, and WRHA community health services.

Interviewed candidates may be called upon to participate in a skills assessment.

Any application received after the closing time will not be included in the competition.

We welcome applications from people with disabilities. Accommodations are available upon request during the assessment and selection process.