



## **Executive Director – Community & Professional Services**

**Lead a community organization whose mission is to provide a continuum of services to support older adults to live their lives to the full in their own homes.**

Yee Hong’s vision is “Seniors living their lives to the fullest - with independence, health and dignity”. Yee Hong is widely known for being one of the highest quality seniors care providers delivering culturally appropriate “person-centred” care for Asian Canadians from Chinese, Japanese, South Asian, Filipino, and other diverse backgrounds. Yee Hong provides a full continuum of culturally appropriate services and care, from active seniors’ programs to palliative/end of life care, to seniors living in any setting from hubs across the Greater Toronto Area. As one of the largest senior care organizations delivering culturally-appropriate care in Canada, Yee Hong cares for over 15,000 seniors and caregivers at 4 campuses of care and in their own homes across the GTA including 805 long-term care residents, 10 clients at a residential hospice, and thousands of seniors and caregivers at their own homes with a wide array of community services. In early November 2023, Yee Hong started construction on its fifth and newest long-term care home which will welcome 224 people in the Spring of 2026.

The Community & Professional Services Division of Yee Hong Centre provides a range of services to support individuals to live their lives to their fullest in their own homes. Services include but are not limited to: Active Seniors Programs, Adult Day Programs, Congregate Dining, Meals on Wheels, Home Support and Assisted Living Services, Friendly Visiting, Community Kitchen, Caregiver Education and Support Services, Transportation, managed services at senior buildings, services to support independent living at several seniors’ residences across the GTA, Volunteer Development, and special projects. CPS offers services across different regions including Scarborough, Markham, Richmond Hill, and Mississauga areas. The Division receives funding from a range of sources including government, one-time grants, donations, and private pay. The Division works with three Ontario Health Teams across the province and has local, national, and international partnerships, as well as a strong Chinese media presence.

The Executive Director (ED), Community & Professional Services (CPS) is accountable for leading all aspects of the division’s planning, operations, and performance to deliver the highest quality of care and resident, family, and caregiver experience in the most effective, efficient, integrated, and value for money manners. The ED, CPS leads a passionate and dedicated team of over 200 people by role modelling and engaging staff in Yee Hong’s vision, mission, and values, to contribute to the achievement of the organization’s strategic directions, goals and objectives, and

to create a safe, healthy, diverse, equitable and inclusive environment where everyone recognizes the value that they bring to the lives of residents, family members and their colleagues.

The ED works in an integrated manner with other divisions of Yee Hong Centre including long-term care, hospice, advisory education and research, as well as corporate services to develop, align and execute on common processes, systems, policies, and priorities. The ED also works with external parties to engage the broader community, funders, partners, government officials and others to improve health service integration, population health and Yee Hong's aims.

Yee Hong is seeking a transformational, visionary, collaborative, and motivational leader with demonstrated sound leadership values and competencies in leading self, leading others, and leading within the broader system. A leader who has a passion for healthy communities and the foundational role of independent living for seniors within them, who will inspire that same passion across the organization and work collaboratively with clients, staff, funders and community partners to continue to deliver and develop services in an integrated and holistic manner. Reporting directly to the CEO and working closely with colleagues in the Senior Leadership Team, the Executive Director will be an innovative change leader, and strategic community partner committed to service excellence, equity, inclusion and diversity and improved population health and wellness for the communities served.

The Executive Director will have a minimum of 10 years of senior management experience in leading a similar community-based organization and hold a graduate degree, Masters' level preferred, in social work, business, healthcare, public administration, other health sciences or the equivalent experience. An extensive knowledge of working with government-funded programs and a proven track record of developing and implementing revenue generating funding strategies for a major non-profit organization will be essential. The Executive Director will have excellent change leadership, interpersonal and communications skills, proficient team-building skills and have proven experience of promoting a culture of excellence and continuous improvement at the organizational level.

The closing date for receipt of applications is September 20, 2024. To obtain more information or to express your interest in this leadership opportunity please call Tony Woolgar at 416 902 2974 or forward your resume, in complete confidence, to [tony.woolgar@lesp.ca](mailto:tony.woolgar@lesp.ca). To learn more about Yee Hong Centre for Geriatric Care please visit their website, [www.yeehong.com](http://www.yeehong.com).

Yee Hong Centre is committed to inclusion, diversity, equity, and accessibility and to building a diverse and inclusive organization for all individuals in our workplace, which includes supporting people living with disabilities, racialized people, and people from, black, indigenous, and 2SLGBTQIA+ communities. Accommodation will be provided as requested, in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA) throughout all stages of the recruitment and selection process.

Legacy Executive Search Partners

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