



The Royal Ottawa Health Care Group (The Royal) is currently recruiting for a Chief Operating Officer

As one of Canada's foremost mental health and academic health science centres, [The Royal](#) is dedicated to serving people with mental health and substance use issues through excellence in clinical care, advocacy, education, and research.

A dynamic leader in the space, The Royal includes the Royal Ottawa Mental Health Centre, Brockville Mental Health Centre, the University of Ottawa Institute of Mental Health Research, and the Royal Ottawa Foundation for Mental Health. Driven by purpose and dedication of our brilliant teams, The Royal is looking for a **Chief Operating Officer** to propel us forward in meeting our strategic goals.

Reporting to the President & Chief Executive Officer, The Chief Operating Officer will be instrumental in shaping and executing the hospital's operational strategy. This pivotal role involves optimizing service delivery and ensuring seamless coordination across all departments to achieve the hospital's objectives and uphold its standards of excellence. As the Chief Operating Officer, you will provide strategic leadership for Finance, Supply Chain and Procurement, Risk Management, Legal Affairs, and Information Technology (IT) services to support the hospital's mission of delivering high-quality mental health care. As a trusted resource, you will collaborate closely with the President & CEO and the rest of the senior leadership team to align the organization's objectives with the hospital's overall strategic goals. You will be integral in safeguarding the organization from financial and legal risk, while providing senior leadership oversight in the development and implementation of IT services, legal strategies and financial and risk management. You will also promote collaboration between The Royal's Board of Trustees and executive team to enhance governance, support informed decision-making, and facilitate strategic discussions to help The Royal achieve its mission.

Our ideal candidate will have the following qualifications:

- Master's degree in Business Administration (MBA) or Health Administration (MHA). A Legal Juris Doctor Degree would be a definite asset.
- A minimum of ten years of progressively responsible experience in a senior operational role, ideally within a healthcare or mental health setting, including experience in complex unionized hospitals.
- Senior-level knowledge of hospital operations with a proven track record in strategic planning and the ability to execute strategies to achieve key outcomes in a complex healthcare environment.
- A demonstrated ability to work with colleagues, external partners, government bodies and stakeholders on major projects and business plans that require partnership and collaboration.
- Strong collaboration, communication and presentation skills with the ability to engage effectively with various stakeholders.
- Demonstrated leadership and strategic thinking abilities, with a proven record of accomplishment in enhancing operational efficiency and effectiveness.
- Ability to effectively lead teams in integrating work across functions.
- Experience in an academic setting is an asset.
- Proficiency in French is an asset.

If you are looking for a unique career opportunity and would like to join a caring, compassionate and dynamic team please submit a comprehensive Curriculum Vitae accompanied by a Letter of Interest to Maureen.eberle@theroyal.ca by end of day **October 28, 2024.**

The Royal Ottawa Health Care Group is an equal opportunity employer committed to being an accessible workplace, which includes preventing, identifying, and removing barriers that impede an individual's ability to work here. Requests for accommodation can be made at any stage of the recruitment process.