



connect

Life Redesign After Brain Injury and Stroke

Service Access and Transitions Leader – CONNECT Saanich

We are looking for a creative relationship-builder responsible for key elements of service access, developing strong relationships in the community, with our neighbours, and within Island Health, and finding opportunities to tell the CONNECT story and share our Life Redesign Model.

CONNECT Saanich is situated on the traditional territory of the W̱SÁNEĆ people. As the **Service Access and Transitions Leader – CONNECT Saanich**, you will help CONNECT become a good neighbour, community partner and friend to the nation, so we start in a good way, ask for wise council and walk this important journey together.

As the **Service Access and Transitions Leader - CONNECT Saanich**, a brand new location, you will be the relationship builder and community connector to help us deliver the CONNECT promise – Life Redesign after brain injury and stroke. We are looking for someone with passion, commitment and experience to support CONNECT Saanich, which is our first of 2 locations coming to Vancouver Island. Help us build this important service for the Island from the very beginning, helping people redesign their lives after brain injury and stroke, while navigating the challenges of mental health and substance use.

The role oversees:

- Building a healthy partnership with Island Health, our neighbours and community partners, and finding opportunities to tell the CONNECT story and share our Life Redesign Model;
- Service Access and monitoring, including move-in and move-out coordination and assisting with the gathering of data and outcome measures; and
- Supporting everything involved in the transitions to and from CONNECT.

This leader will work closely with the Vancouver Island Health Authority and other partners and funders to facilitate smooth flow and transitions into and out of CONNECT. They will work closely with the CONNECT coaching team to plan for successful move-ins. They will oversee the move-out from CONNECT for the people we support and their

integration into their home communities. They will work very closely with the CONNECT Saanich Leader of Culture, People and Services.

REPORTS TO: CONNECT Communities' Director of Culture, People and Services

JOB REQUIREMENTS & COMPETENCIES:

- Intuitive grasp of who we are and what we are trying to do and ability to communicate this knowledge to others
- Authentic leadership experience and ability to build sustainable, productive relationships with the people we support and their families, staff, senior leaders, funders, our Indigenous neighbours, the health region, and other external stakeholders
- Experience working with individuals with mental health and substance use
- At least five years of experience leading, mentoring and coaching people for growth; when necessary, setting clear expectations and monitoring progress towards them
- Sound planning and problem-solving skills and ability to 'keep your eye on the donut and not the hole'
- Sound resource management and financial stewardship
- Experience with operational planning and implementation

KEY TASKS & RESPONSIBILITIES

- Liaise with our partners to determine fit and follow-up with the initial creation of the Life Redesign Plan for those moving to CONNECT
- Act as communication point person between CONNECT Leaders, the coaching resource team and the health region
- Fulfill other health region obligations
- Manage all inquiries
- Create and maintain a meaningful connection to the ABI community on Vancouver Island, as well as other relevant service providers
- Coordinate data collection/outcome measures to provide to the health authority
- Support the coaching team for report writing
- Support CONNECT Saanich's Leader of Culture, People and Services to uphold the culture and values of CONNECT

OTHER HELPFUL ATTRIBUTES

- Experience working with brain injury and stroke
- Experience working with people with mental health and substance use
- Leadership skills and experience

- Self-motivated and directed
- Strong relationship-building skills
- Experience working within a team environment of regulated and non-regulated staff
- Strong problem-solving skills utilizing compassion and understanding

WORKING CONDITIONS

You have the flexibility to set your own schedule based on priorities you determine. Flexibility when required to support the needs of the organization and the people we support.

Job Closing date: Please apply to Jamie Curran, Director of Culture, People and Services, by Friday Nov. 15, 2024, by emailing your resume and expression of interest to careers@connectcommunities.ca with the subject line: Service Access and Transitions Leader.