

YOUR OPPORTUNITY

Date Competition Closes: May 16, 2024

Competition Number: 2024-0204

Date Posted: May 09, 2024

Client Service Manager

PCN: to be created

Union: Non Union Management

Position Status: Regular Full Time

Location: Colonel Belcher, Administration (Flexible assignment may change over time)

BW Hours: 77.50 **FTE:** 1.00 **Shift:** Days

Shift Times: 0800-1615

The Opportunity

Carewest is a wholly owned subsidiary of AHS. Carewest specializes in the continuing care sector and is the only post-acute short stay inpatient provider in Calgary. The role will include overseeing day to day operations, innovative program planning, implementation and evaluation that meet the needs of our clients and families, effective and efficient operational utilization of resources and strong collaboration with internal and external stakeholders.

Required Qualifications & Experience

- Bachelor Degree in Nursing
- Current registration with appropriate professional licensing college
- Long Term Care experience required
- Minimum of 5 years in a clinical operational leadership in a health care role required
- Progressive leadership experience in a healthcare environment; including leadership of teams of significant size, complexity and diversity
- Demonstrated ability to manage change and create innovative solutions for complex and diverse issues
- Demonstrated ability to communicate effectively both written and verbal and engage with internal and external stakeholders
- Leadership skills, including demonstrated ability and comfort with decision making responsibilities, coaching and teaching and the ability to inspire and build confidence in others
- Commitment in building teams towards a common purpose
- Proven ability to foster both internal and external partnerships
- Knowledge and experience in the application of conflict resolution strategies
- Client and Family focused with a commitment to providing high quality services
- Ability to continually analyze effectiveness of strategies and implement quality and process improvements
- Demonstrates respect for culture and diversity
- Able to demonstrate competence in the development of new programs and services to meet the needs of the population.
- Previous experience managing in a unionized environment

Rate of Pay: \$57.30 - \$58.60 - \$60.02 - \$60.76 - \$61.99

Candidates must apply online via the Carewest Employee Internal Application Form at carewestintranet.ca

All applications must be submitted no later than 1630 hours on the closing date