

Vice President, Digital Transformation and Chief Information Officer (CIO)

About Queensway Carleton Hospital (QCH)

QCH is a recognized healthcare leader delivering leading and innovative approaches to patient care. Progressive and agile, we collaborate with our partners to respond to the region's most pressing healthcare challenges through advanced clinical programs and seamless system of care that put the patient and family at the centre of patient care.

With over 2,700 staff, 400 physicians, 300 volunteers and an operating budget of \$300M, our 355-bed hospital is situated in one of the fastest growing catchment areas in Canada, serving a population of over 500,000 people in West-Ottawa and the surrounding Ottawa Valley.

Since 1976, Queensway Carleton Hospital has grown nearly five-fold, and has become highly respected for its people, culture, performance, and delivery of exceptional care. Our people pride themselves on continuous improvement and delivery of our cornerstone programs, including: Emergency, Childbirth, Geriatrics, Mental Health, Rehabilitation, Medical and Surgical Services, and Critical Care, as well as cancer care, dialysis and orthopedic services, for which Queensway Carleton Hospital is a regional host. As a patient-centred hospital, an active Patient and Family Advisory Council sits on many hospital committees, helping to ensure that the voice of the patient is truly embedded in our care.

About the Role

Reporting to the President and Chief Executive Officer (CEO), the Vice President Digital Transformation & CIO will work in collaboration with internal leaders and external partners to catalyze transformative change and support the Hospital in adopting tools and technologies necessary to thrive in an increasingly digitized world.

Leveraging the incumbent's significant experience successfully leading full-cycle, innovative digital strategy creation and implementation, the individual spearheads and champions a strategic direction for the current and future landscape of QCH's digital and technology solutions. A strong understanding of enterprise and cybersecurity risk related to Information Technology and digital systems is paramount. The incumbent will be responsible for ensuring a robust cybersecurity program and evolving plan to protect the hospital's digital assets.

As a member of the Senior Leadership Team, the incumbent is integral in ensuring that Hospital-wide policies, priorities and strategic initiatives are developed and aligned with the Hospital's mission, vision, and values and 5-year True North strategic plan. As an inspirational and compassionate leader, you will lead a team of diverse IT professionals accountable for the delivery of digital solutions, IT and clinical informatics including evolving our electronic medical record, cybersecurity initiatives and modernization of our network and business intelligence tools.

Experience

QCH is looking for a talented and respected senior-level digital and technology leader who is passionate about healthcare and has a proven track record of implementing innovative digital solutions. The successful incumbent should have the ability to connect and engage with multiple stakeholders, demonstrate effective communication and active listening skills, manage and deliver on concurrent and complex priorities and be a change agent.

Although the primary focus of the role is oriented toward technology-enabled business transformation and effective Information Technology management, additional responsibilities may be included within the VP portfolio based on the unique background and expertise of the successful incumbent.

Interested applicants can apply through the QCH Careers page here.

To confidentially explore this opportunity, please email your resume and query to jessewilson@qch.on.ca.

Thank you for your interest in Queensway Carleton Hospital. We deeply value and celebrate the principles of equity, diversity, inclusion, and belonging, as they are integral to the enrichment of our work environment. We believe that by fostering an inclusive and diverse community, we can achieve our mission of providing exceptional healthcare services to all individuals with compassion and respect. We encourage applicants from all backgrounds to apply. We welcome those who would contribute to the further diversification of our organization including, but not limited to women, racial or ethnic minorities, First Nations, Inuit, and Métis peoples, persons with Disabilities, and 2SLGBTQI+ communities.

At Queensway Carleton Hospital, we are committed to ensuring accessibility and accommodating the needs of all candidates throughout the entire selection process. Our dedicated Talent Acquisition team is readily available to assist individuals with any inquiries or concerns regarding accessibility and accommodations at any stage of our recruitment process. We invite you to reach out and let us know how we can best support you. We look forward to welcoming diverse talent into our team and continuing to make a positive impact in the lives of our patients and the communities we serve.