Collaborative Leadership . . .
Stepping beyond the Boundaries

October 20 - 21, 2015
Sheraton Vancouver Wall Centre Hotel
The 2015 conference is sponsored by the following organizations who are committed to the development of healthcare in the province.
Conference App

THE 2015 APP IS BIGGER AND BETTER!
SEE DETAILED SESSION DESCRIPTIONS AND OUR NEW SPONSOR SECTION!
In 2014 we introduced a mobile app, at the BC Health Leaders Conference and it was very successful. At that time, we highlighted only sponsor names/logos in the sponsor area and felt each sponsor had more to share. For 2015 we have added a complete section, to the original app, dedicated to our valued sponsors and their messages for you. See pages 10 – 13…you may be surprised at some of the facts, figures and good works happening in our own field!

AND…
This year the App has a detailed description of each session including speaker photos, dates/times/room locations/maps – you have the entire program in your hands at all times with easy access!

WIFI ACCESS
user name: Sheraton Meeting  |  password: leadership

http://eventmobi.com/bchlc2015

Planning Committee
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Project Lead
BC Health Leadership Development Collaborative

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BC Lower Mainland Chapter Representative
Project Lead – Patient Transition
Providence Health Care – Hornby

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Comox Valley, Island Health

Zahida Esmail
BC Lower Mainland Chapter Representative
Regional Practice Initiatives Lead
Vancouver Coastal Health

J.W.J. Kristjanson
BC Interior Chapter Representative
Health Services Director
Royal Inland Hospital

Goldie Luong
Director, Special Projects in Acute Care
Vancouver Coastal Health

Gregory Marr, CHE
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Manager, Residential Services, Northern Health

Leanne Martinson
Senior Planner, Planning and Community Services, First Nations Health Authority

Khwezi Mbolekwa, CHE
Executive Director, Organizational Development
College of New Caledonia

Mark Pugh, CHE
BC Interior Chapter Representative
Manager, Shuswap Lake General Hospital
Interior Health

Marguerite Rowe, CHE
Vancouver Island Chapter Representative
Executive Director/Continuing Health Services, Island Health

David Thompson, CHE
CCHL BC Board Director Representative
Vice President, Seniors Care & Clinical Support Services, Providence Health Care

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(Canadian College of Health Leaders)

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Director, Certification, Leadership Development and Chapter Support

Brenda Shields
Assistant, Professional Development

Ray J. Racette, CHE
President and CEO

BC Health Leaders Conference  |  Annual Conference 2015  |  www.cchl-ccls.ca  
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All events take place on the 3rd floor of The Sheraton Vancouver Wall Centre Hotel.

**Tuesday, October 20, 2015**

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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>6:30 am – 4:00 pm</td>
<td>Registration</td>
<td>Junior Ballroom Foyer</td>
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<tr>
<td>7:00 – 7:45 am</td>
<td>Breakfast</td>
<td>Junior and Pavilion Ballroom Foyers</td>
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<tr>
<td>7:45 – 8:30 am</td>
<td><strong>OFFICIAL OPENING / OPENING REMARKS</strong></td>
<td>Pavilion Ballroom</td>
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<td><em>Honourable Terry Lake</em>, British Columbia Minister of Health</td>
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<tr>
<td>8:30 – 9:0 am</td>
<td><strong>OPENING KEYNOTE</strong></td>
<td>Pavilion Ballroom</td>
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<td></td>
<td><em>Collaborative Leadership in Healthcare Driving Innovation</em></td>
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<td><em>Jeff DeGraff, PhD</em>, Business professor for the University of Michigan, author, speaker and dean of innovation</td>
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<td>9:30 – 10:00 am</td>
<td>Refreshment break and exhibits</td>
<td>Junior and Pavilion Ballroom Foyers</td>
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<td><em>Sponsored by SerVantage</em></td>
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<tr>
<td>10:00 am – 12:15 pm</td>
<td><strong>INTERACTIVE PLENARY</strong></td>
<td>Pavilion Ballroom</td>
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<td><em>Applied Innovation for Leaders in Healthcare</em></td>
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<td><em>Facilitator: Jeff DeGraff, PhD</em>, Business professor for the University of Michigan, author, speaker and dean of innovation</td>
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<tr>
<td>12:15 – 1:00 pm</td>
<td>Networking luncheon and exhibits</td>
<td>Buffet served: Junior and Pavilion Ballroom Foyers</td>
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<td>1:00 – 2:00 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
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<td>1. From Silos to Solutions: Creating and Sustaining a Voluntary Health System Collaborative</td>
<td>Junior C</td>
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<td>2. Creating a Culture of Collaboration... Looking up &amp; out and Bringing the Outside in</td>
<td>Junior D</td>
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<td>3. The Chilliwack Elder Care Committee: Building and Sustaining Collaborative Leadership</td>
<td>Parksville</td>
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<td>4a. Island Health and Victoria Division of Family Practice: Collaboration for Improved Patient Transitions</td>
<td>Junior A/B</td>
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<td>4b. A Collaborative Journey – The Chilliwack Division of Family Practice and Fraser Health Practice Support Program</td>
<td>Junior A/B</td>
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<td>2:00 – 2:15 pm</td>
<td>Transition</td>
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<td>2:15 – 3:15 pm</td>
<td><strong>CONCURRENT SESSIONS</strong></td>
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<td>5. When More is More -- Collaborating for Sustainability!</td>
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<td>8. Advance Care Planning Implementation in BC: An Award Winning Collaboration</td>
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<tr>
<td>3:15 – 3:30 pm</td>
<td>Refreshment break and refreshments</td>
<td>Junior and Pavilion Ballroom Foyers</td>
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<td><em>Sponsored by Stryker</em></td>
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3:30 – 4:30 pm  **PLENARY**  Powerful Stories... Powerful Minds  
*Come hear the tales of true collaboration*

**Pavilion Ballroom**

**Moderator:** David Thompson, CHE, Vice President, Senior Care and Clinical Support Services, Providence Health Care

**Stigma – A Barrier to Success in Mental Health & Mental Wellness**  
*Sandy Coughlin*, Director - Occupational Health and Safety, Providence Health Care

**Winter Surge Initiative – Transitional Housing**  
*Kerry McLean-Small, RN, BSN*, MSN Manager, Community Integrated Health Services, Kamloops Mental Health and Substance Use

**Where is my Knitting**  
*Dr. Nardia Strydom, MD*, Head, Department of Family Practice, Providence Health Care

4:30 – 6:00 pm  **Networking reception**  
*Junior and Pavilion Ballroom Foyers*

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**Wednesday, October 21, 2015**

6:30 – 11:30 am  **Registration**  
*Junior Ballroom Foyer*

7:00 – 8:00 am  **Breakfast**  
*Junior and Pavilion Ballroom Foyers*

8:00 – 9:00 am  **PLENARY**  Innovative Collaboration – The Evolution of the First Nations Health Authority in BC  
*Pavilion Ballroom*

**Moderator:** Goldie Luong, Director, Special Projects in Acute Care, Vancouver Coastal Health

**Speakers:**  
*Joe Gallagher*, Chief Executive Officer, First Nations Health Authority  
*Sony Perron*, Senior Assistant Deputy Minister, First Nations and Inuit Health Branch, Health Canada  
*Arlene Paton*, Assistant Deputy Minister, Population and Public Health, BC Ministry of Health

9:00 – 9:15 am  **Transition**

9:15 am – 11:00 am  **KEYNOTE SPEAKER & INTERACTIVE SESSION**  
*Pavilion Ballroom*

**Leaders Building Community: From Fragmentation to Connection – What it takes**  
*Charles Holmes*, CE Holmes Consulting Inc

11:00 – 11:30 am  **Refreshment break and exhibits**  
*Sponsored by SafeCare BC*  
*Junior and Pavilion Ballroom Foyers*

11:30 am – 12:30 pm  **CONCURRENT SESSIONS**

9.  Engaging Physicians In Your Health System  
10. Moving Forward with Health System Transformation through Collaborative Governance  
11. Transforming Patient and Employee Healthcare Safety Culture through the Comprehensive Unit-based Safety Program (CUSP)  
12. The Inside Scoop: How Collaboration Really Works

**Parksville**

12:30 – 2:30 pm  **LUNCHEON AND CLOSING KEYNOTE**

**Building a Culture of Collaborative Leadership**  
*Tonya Surman*, CEO and Founding Executive Director of The Centre for Social Innovation

**Buffet served:**  
*Junior and Pavilion Ballroom Foyers*

**Keynote:**  
*Pavilion Ballroom*

2:30 – 2:45 pm  **Closing Remarks**
Conference program

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Speaker:
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9:30 – 10:00 am  Refreshment break and exhibits  Junior and Pavilion Ballroom Foyers

10:00 – 12:15 am  PLENARY  Applied Innovation for Leaders in Healthcare  Pavilion Ballroom

Facilitator:
Jeff DeGraff, PhD, Business professor for the University of Michigan, author, speaker and dean of innovation

12:15 am – 1:00 pm  Networking luncheon and exhibits  Junior and Pavilion Ballroom Foyers

1:00 – 2:00 pm  CONCURRENT SESSIONS

1. From Silos to Solutions: Creating and Sustaining a Voluntary Health System Collaborative  Junior C

Speakers:
Wolf Klassen, MHSc., BComm, CHE, Vice President, Program Support, Toronto East General Hospital
Glen Moorhouse, Honours BA – Religious Studies, Chief Executive Officer, Nisbet Lodge
Lynne Raskin, Honours BSc – Nursing, Honours BArts-Psychology, Chief Executive Officer, South Riverdale Community Health Centre
2. Creating a Culture of Collaboration… Looking up & out and Bringing the Outside in

Speakers:
Devon Mymko, Director of Operations, Administration and Home Support, Saint Elizabeth
Stephanie Thomas, Client Service Coordinator, Saint Elizabeth
Michelle Medland, MBA, CHE, Regional Director, Saint Elizabeth

3. The Chilliwack Elder Care Committee: Building and Sustaining Collaborative Leadership

Speakers:
Ann Marie Leijen, RN, BSN, MBA, Executive Director, Cheam Village
Connie Meskas, BScN, MAL, Director, Clinical Operations, Fraser Health

4a. Island Health and Victoria Division of Family Practice: Collaboration for Improved Patient Transitions

Speakers:
Valerie Stevens, MPA, Director, Access and Transitions, Island Health
Lisa Veres, BSc, MD, Family Physician, Victoria Division of Family Practice

4b. A Collaborative Journey – The Chilliwack Division of Family Practice and Fraser Health Practice Support Program

Speakers:
Melanie Madill, MD, Deputy Lead, Chilliwack Division of Family Practice; Physician Lead, A GP for Me; Physician Facilitator, Child and Youth Mental Health PSP Module
Katrina Bepple, BSc, Programs Lead, Chilliwack Division of Family Practice
Ron Plowright, BSc, Dietetics, Coordinator, Practice Support Program, Fraser Health Primary Care
2:15 – 3:15 pm

**CONCURRENT SESSIONS**

**5. When More is More – Collaborating for Sustainability!**

*Junior C*

**Speakers:**

**Minnie Downey, BBA, BTech, MA, CHE**, Intern Office of the CEO, Strategic Projects, Fraser Health Authority

**Lynn Edwards, BScN, PDt., MHSA, Extra Fellow**, Canadian Foundation for Healthcare Improvement, Senior Director, Primary Care and Chronic Disease Management, Nova Scotia Health Authority

**Kaye Phillips, PhD**, Senior Director, Canadian Foundation for Healthcare Improvement

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**6. How I want to be Treated: Patient Collaboration in Successful Health Care Redesign**

*Junior A/B*

**Speakers:**

**Garey Mazowita, MD, CCFP, FCFP**, Head, Family & Community Medicine, Providence Health Care; Clinical Professor, Faculty of Medicine, UBC

**Robert Levy, MD, FRCPC**, Specialist Lead, Shared Care, Providence Health Care; Professor of Medicine, Respiratory Division, UBC

**Delia Cooper**, Volunteer Patient Representative, Patient Voices Network

**Margot Wilson, MScN**, Director, Chronic Disease Management Strategy, Providence Health Care

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**7. From Physical to Chemical Change: What it Really Takes to Build a Collaborative Healthcare Team**

*Parksville*

**Speaker:**

**Nicole Bendaly**, Author and President, Kinect
8. Advance Care Planning Implementation in BC: An Award Winning Collaboration

**Speakers:**
- **Pauline James, RN, BScN, MN**, Principal, GenevaGroup Health Care Consulting
- **Dr. Catherine A. Clelland, MD, CCFP, FCFP**, Family Doctor, C. A. Clelland MD Professional Corp., Community Maternity Centre
- **Judy Nicol, BSW, RSW**, Regional Practice Leader, Professional Practice Office, Interior Health Authority

3:15 – 3:30 pm
**Refreshment break and exhibits**
Sponsored by Stryker

3:30 – 4:30 pm
**PLENARY**
**Powerful Stories . . . Powerful Minds**
Come hear the tales of true collaboration

**Moderator:**
**David Thompson, CHE**, Vice President, Senior Care and Clinical Support Services, Providence Health Care

**Speakers:**
- **Stigma – A Barrier to Success in Mental Health & Mental Wellness**
  - **Sandy Coughlin**, Director - Occupational Health and Safety, Providence Health Care

- **Winter Surge Initiative – Transitional Housing**
  - **Kerry McLean-Small, RN, BSN, MSN**, Manager, Community Integrated Health Services, Kamloops Mental Health and Substance Use

- **Where is my Knitting**
  - **Dr. Nardia Strydom, MD**, Head, Department of Family and Community Medicine, Providence Health Care

4:30 – 6:00 pm
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**Speakers:**  
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9:00 – 9:15 am  Transition break

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Leaders Building Community: From Fragmentation to Connection – What it takes

**Speaker:**  
Charles Holmes, CE Holmes Consulting Inc

11:00 – 11:30 am  Refreshment break and exhibits  Junior and Pavilion Ballroom Foyers
Sponsored by SafeCare BC

11:30 am – 12:30 pm  **CONCURRENT SESSIONS**  Junior D

9. Engaging Physicians In Your Health System

**Speakers:**  
Dianne Doyle, BSN, MSN, CHA, FCCHL, President & CEO, Providence Health Care  
Zulie Sachedinia, MHSc, Vice President, Human Resources & General Counsel, Providence Health Care  
Astrid Levelt, BA, MS, Corporate Director of Medical Affairs and Physician Services, Providence Health Care
10. Moving Forward with Health System Transformation through Collaborative Governance

Speakers:
Joy Warkentin, MEd, Chair - Board of Directors, North West Local Health Integration Network
Lisa Purdy, Partner, National Health Services Leader, Deloitte Inc.
Laura Kokocinski, MEd, BScN, CHE, Chief Executive Officer, North West Local Health Integration Network

11. Transforming Patient and Employee Healthcare Safety Culture through the Comprehensive Unit-based Safety Program (CUSP)

Speakers:
Susann Camus, MA, MPH, CHRP, LSSGB, Quality Improvement Consultant, NSQIP, Fraser Health Authority
Alexandra Kite, RN, Clinical Nurse Educator, Operating Room, Peace Arch Hospital, Fraser Health Authority
Karen Donaldson, BSN, RN Supervisor, Surgical Clinical Reviewer, Department of Surgery, Royal Columbian Hospital, NSQIP, Fraser Health Authority

12. The Inside Scoop: How Collaboration Really Works

Speakers:
Victoria Tiller, BA, MCIPD, Change Specialist, Change Initiatives, Providence Health Care
Marion Olynyk, BA, MA, Director, Strategic Human Resources, Provincial Health Services Authority

12:30 – 2:30 pm  LUNCHEON AND CLOSING KEYNOTE  Buffet: Junior and Pavilion Ballroom

Building a Culture of Collaborative Leadership

Speaker:
Tonya Surman, CEO and Founding Executive Director of The Centre for Social Innovation

2:30 – 2:45 pm  Closing remarks  Pavilion Ballroom
Thank you to our 2015 sponsors

Platinum

**Interior Health Authority**
Booth #8
106-1815 Kirschner Rd, Kelowna, BC V1Y 4N7  
Website Address: www.interiorhealth.ca

Interior Health is located in the Southern Interior of British Columbia and is a world renowned vacation destination. We have what you are looking for - a challenging career and a balanced lifestyle in a four-season playground.  
Come live, work and play where others vacation!  
Come and Visit Monika Astofooroff at booth #8 to see what opportunities we have for you!

**Island Health Authority**
1952 Bay Street, Victoria, BC V8R 1J8  
Telephone: 250-370-8699 (Victoria) | 1-877-370-8699  
Email: info@viha.ca | Website Address: www.viha.ca

Island Health is one of six health jurisdictions in British Columbia, providing health care and support services to more than 760,000 people on Vancouver Island, the islands in the Salish Sea and the Johnstone Strait, and mainland communities north of Powell River. We are one of the largest employers on Vancouver Island, with more than 18,000 staff, 1,900 physician partners, and an army of volunteers. Their commitment — along with the dedicated support of our foundations and auxiliaries — enables us to deliver a broad range of health services, including: public health services, primary health care, home and community care, mental health and addictions services, acute care in hospitals, and much more across a huge, geographically diverse region. Beyond the scope of health care, Island Health is an important contributor to the local economy of the communities we serve, with our annual budget of about $2 billion.

**Providence Health Care**
Booth #7
1081 Burrard Street, Vancouver, BC V6Z 1Y6  
Telephone: 604-806-9090  
Website Address: providencehealthcare.org

Providence Health Care is one of Canada’s largest faith-based health care organizations, operating 17 health care facilities in Greater Vancouver. Providence’s St. Paul’s Hospital is one of two adult academic health science centres in the province, performing cutting-edge research in more than 30 clinical specialties, and focuses services on six “populations of emphasis”: cardio-pulmonary risks and illnesses, HIV/AIDS, mental health, renal risks and illness, specialized needs in aging and urban health and is home to the B.C. Centre for Excellence in HIV/AIDS.

**Vancouver Coastal Health**
Booth #6
11th floor, 601 West Broadway, Vancouver, BC V5Z 4C2  
Telephone: 604-736-2033 | 1-866-884-0888  
Email: feedback@vch.ca | Website Address: www.vch.ca

Established in 2001, Vancouver Coastal Health (VCH) is one of six health authorities across British Columbia. VCH is responsible for the delivery of $3.4 billion in community, hospital and residential care to more than one million people in communities including Richmond, Vancouver, the North Shore, Sunshine Coast, Sea to Sky corridor, Powell River, Bella Bella and Bella Coola.
Gold

Fraser Health
Suite 400, Central City Tower, 13450 – 102nd Avenue
Surrey, BC V3T 0H1
Telephone: 1-877-935-5669 or 604-587-4600
Website Address: www.fraserhealth.ca

Every day, close to 25,000 employees and physicians in Fraser Health strive to improve the health and quality of life of the people they serve. Committed to the passionate pursuit of quality and safe health care, we serve a population of more than 1.6 million people, residing in communities from Burnaby in the west, to Boston Bar in the east.

Medtronic Canada
99 Hereford St., Brampton, ON L6Y 0R3
Telephone: 905-460-3800
Website Address: www.medtronic.ca

As a global leader in medical technology, services and solutions, Medtronic helps to improve the lives and health of millions of people each year. We use our deep clinical, therapeutic, and economic expertise to address the complex challenges faced by healthcare systems today. Let’s take healthcare Further, Together. Learn more at Medtronic.ca.

Provincial Health Services Authority
260-1770 West 7th Avenue, Vancouver, BC V6J 4Y6
Telephone: 604-875-7251
Website Address: www.phsa.ca

Within the agencies, services, programs and divisions of PHSA, you will discover opportunities to effect significant change in the lives of our patients. From bedside to leadership, our employees are innovators dedicated to delivering and supporting top quality health care focused on improving health and life in BC. Every role at PHSA, from corporate to clinical, provides challenge and growth, and you will be sure to find an enduring career filled with possibilities.

For more information about PHSA please drop by our booth.

Silver

BC Care Providers Association
#738 4710 Kingsway, Burnaby, BC V5H 4M2
Telephone: 604-736-4233
Website Address: www.bccare.ca

The BC Care Providers Association is the industry association representing private and non-profit care providers. Established 38 years ago, BCCPA has over 260 non-denominational, faith-based and commercial members across British Columbia. In addition to creating over 18,000 direct and indirect jobs in the continuing care sector, BCCPA members care for more than 16,000 seniors each day in residential care and assisted living and over 11,000 each year through home care and home support.

College of Registered Nurses of B.C. (CRNBC)
2855 Arbutus Street, Vancouver, BC V6J 3Y8
Telephone: 604-736-7331
1-800-565-6505 toll-free in BC
Website Address: www.crnbc.ca

The College of Registered Nurses of BC (CRNBC) is the regulatory body for more than 38,000 registered nurses and nurse practitioners in the province. We work collaboratively with nurses to protect the public through regulation. This includes registering nurses, setting standards of practice, supporting nurses to achieve those standards, and intervening when standards are not met. Public protection and safety is our utmost concern, and we believe we can best achieve this through collaboration with nurses and the health care community.

First Nations Health Authority
501 – 100 Park Royal South, West Vancouver, BC V7T 1A2
Website Address: www.fnha.ca

The First Nations Health Authority (FNHA) is the first province-wide health authority of its kind in Canada. In 2013, the FNHA assumed the programs, services, and responsibilities formerly handled by Health Canada’s First Nations Inuit Health Branch – Pacific Region. Our vision is to transform the health and well-being of BC’s First Nations and Aboriginal people by dramatically changing healthcare for the better.
LifeLabs  Booth #11
3680 Gilmore Way, Burnaby, BC  V5G 4V8
Telephone: 604-431-5005
Website Address: www.LifeLabs.com

LifeLabs is a Canadian-owned company and is the country’s largest provider of community laboratory services with over 50 years of experience providing laboratory testing services to help health care providers diagnose, treat, monitor and prevent disease in patients.

In communities across British Columbia and Ontario, LifeLabs delivers cost-effective, convenient access to laboratory testing services which are essential for optimal outcomes in health care.

LifeLabs employs approximately 5,400 professionally trained staff and delivers over 100 million laboratory tests, serving 19 million patients annually.

To learn more please drop by our booth to speak with our representatives and to enter our prize draw.

For more information please visit www.LifeLabs.com

Northern Health  Booth #9
#600-299 Victoria St., Prince George, BC  V2L 5B8
Telephone: 250-565-2649
Website Address: www.northernhealth.ca

Northern Health provides health services to 300,000 people over an area of 600,000 square kilometers in the province of British Columbia. Through the efforts of our dedicated staff and physicians, in partnership with communities and organizations, we provide exceptional health services for Northerners. Our strategic focus is on integrated and accessible health services, our people, a population health approach, and high quality services. Enter our draw for a road safety kit!

SerVantage Health Services  Booth #3
101 - 245 Fell Avenue, North Vancouver, BC  V7P 2K1
Telephone: 604-982-8893
Website Address: www.servantage.ca

SerVantage is your fully integrated service provider specializing in Acute Care, Senior Living & Retail Operations. Locally owned and operated in BC, we strive to offer a high quality and refreshing service experience for you and your clients! We take the time to truly understand your operations while developing customized solutions unique to your business needs. Visit our booth for a special gift (while supplies last) and to enter our prize draw!

Bronze

Aramark 811 Islington Avenue, Toronto, ON  M8Z 5W8
Telephone: 416-255-1331
Website Address: www.aramark.com

Aramark is in the customer service business across food, facilities and uniforms, wherever people work, learn, recover and play. United by a passion to serve, our more than 270,000 employees deliver experiences that enrich and nourish the lives of millions of people in 21 countries around the world every day. Aramark is recognized among the Most Admired Companies by FORTUNE and the World’s Most Ethical Companies by the Ethisphere Institute. Learn more at www.aramark.com.

Compass Group Canada
5560 Explorer Dr., Suite 400, Mississauga, ON  L4W 5M3
Telephone: 905-568-4636
Website Address: www.compass-canada.com

Compass Group Canada’s Morrison Healthcare division provides hospital culinary programs and expertise in patient and retail foodservice programs. Our patented Steamplicity patient food service model uses an innovative cooking method with a patented valve control system which steams food using the natural moisture in the ingredients, ensuring all the natural flavours and nutritional value are retained; while delivering exceptional patient satisfaction. Our Crothall Healthcare division provides expertise in environmental services, call centers, portering and laundry/linen distribution.

SafeCare BC
738-4710 Kingsway, Burnaby, BC  V5H 4M2
Telephone: 604-630-5572
Website Address: www.safecarebc.ca

SafeCare BC is an industry funded, non-profit society working to ensure injury free, safe working conditions for long term care workers in BC.

We strive to be the industry leader in advancing injury prevention and safety training for continuing care workers. We are committed to improving health and safety within the workplace and responding to the needs and priorities of our members.
Stryker
45 Innovation Drive, Hamilton, ON L9H 7L8
Telephone: 905-690-5700
Website Address: www.stryker.com

Stryker is one of the world’s leading medical technology companies and together with our customers, we are driven to make healthcare better. The Company offers a diverse array of innovative products and services in Orthopaedics, Medical and Surgical, and Neurotechnology and Spine, which help improve patient and hospital outcomes. Stryker is active in over 100 countries around the world. Please contact us for more information at www.stryker.com

The Justice Institute of BC
Community Care Licensing Officer Program
715 McBride Blvd., New Westminster, BC V3L 5T4
Telephone: 604-528-5590
Website Address: www.jibc.ca | Email: cclo@jibc.ca

The Advanced Specialty Certificate in Community Care Licensing is for current and future Community Care Licensing Officers (CCLOs). It covers all the knowledge and competencies that CCLOs need to do their jobs.

Maintenance of certification
Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to 11.75 Category I credits toward their maintenance of certification requirement.

To our esteemed speakers... when thank you isn’t enough...

Thank you for sharing your insight, knowledge, energy and encouragement with all of us. This conference would not be possible without your valued contributions.

As a token of our sincere appreciation, the Canadian College of Health Leaders, has made a donation to the Canadian Red Cross on your behalf so that, in some small way, the contributions you made today will also make a difference tomorrow.
Our health care leaders are committed to high quality patient care and health outcomes. Expert knowledge and experience contribute to the success of leading diverse and multi-disciplinary teams. Their collaborative style, effective communication and relationship building make them key mentors to allow all of our dedicated employees growth and success. Positive attitudes produce positive results. Their passion and motivation combined with a commitment to set new standards of excellence, makes Interior Health the right choice for you.

We are developing the future of health care through innovation and professional development. Here you will find everything you’ve been searching for, both personally and professionally, as well as the tools and training to make an impact now and in the future. We thrive as a direct result of good management and strong, forward thinking leadership.

We can offer you plenty of choices, whether you prefer community clinics or hospital settings, larger urban centers or small towns, the lake or mountains. Immerse yourself in the arts and culture scene or take on recreational adventure with skiing, mountain biking, and fishing right outside your door, any day of the week.

Bring your leadership and experience to the beautiful Southern Interior of BC!
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Excellent health and care for everyone, everywhere, every time.
Providence Health Care: Pushing the Boundaries

At Providence Health Care we’re pushing the boundaries of care, research and teaching every day. By harnessing the passion and brilliance of individuals and the collaborative energies of our teams, we’re transforming health and wellness by putting patients at the centre of care.

At Vancouver Coastal Health (VCH), everything we do is centered around providing the best care.

We have over 22,000 staff, 2,500 physicians and 5,000 volunteers that operate across Vancouver, Richmond, the North Shore and along the Sea-to-Sky Highway, Sunshine Coast and BC’s Central Coast. Our efforts touch the lives of over 1 million British Columbians each year.

VCH is responsible for the delivery of more than $3 billion in publicly-funded health care services, spanning hospital-based surgeries and emergency care, mental health and addictions, public services and research, primary care, home and community care.

We are committed to hiring strong leaders to build on our pool of star talent at VCH. Seek out opportunities at VCH where you can champion a patient-centred ethos, focus on quality and safety, and drive innovation.

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Collaboration is also about working with those we serve, as well as community groups, to ensure the appropriate services are in place when our patients no longer need our services – or to help prevent them from needing us in the first place.

At Fraser Health, we recognize that collaborative leadership leads to employee engagement, which leads to innovation and, ultimately, better care for our patients.

The Provincial Health Services Authority is a proud sponsor of the 2015 BC Health Leaders Conference
Together, we will **collaborate** with health systems and providers to help **improve** healthcare—to get the right treatment, to the right patient, at the right time in more places around the world.
Maintains her dental hygiene
Moves throughout the day
Takes food security seriously

The First Nations Health Authority is pleased to be a supporter of this year’s BC Health Leaders Conference.

We raise our hands to our partners working to transform health services for BC First Nations and Aboriginal peoples.
Exhibitors

Booth #1 - Registration
Booth #2 - Royal Roads University
Booth #3 - SerVantage Health Services
Booth #4 - College of Registered Nurses of BC
Booth #5 - Provincial Health Services Authority
Booth #6 - Vancouver Coastal Health
Booth #7 - Providence Health Care
Booth #8 - Interior Health Authority
Booth #9 - Northern Health
Booth #10 - First Nations Health Authority
Booth #11 - LifeLabs
Booth #12 - BC Care Providers Association